

**GREENE COUNTY  
DEPARTMENT OF  
SOCIAL SERVICES**

**2023 ANNUAL REPORT**

## Department of Social Services 2023

I want to acknowledge the impact that the Department of Social Services(DSS) has in our communities. It is easy to associate social service agencies with the problems we face in society. The DSS staff is the first responders when families are in crisis, when there is no food on the table, domestic violence, no daycare providers, no heat, no shelter, no transportation or health insurance. The DSS staff are in the community knocking on doors to check on adults and children who may be victims of neglect or abuse. Our lobby has been filling with clients requesting assistance for multiple reasons during the week. That intervention continues 24/7 as our on-call system operates through the night and weekends.

During 2023 the cost of housing has risen at a faster rate than these families can afford. This stress has come across in other programs in our adult service area or preventive area for children. Our homeless numbers have increased with no new solutions to offer for permanent housing. We try to keep these homeless families within the county so the children can go to the same school or clients can walk to their work sites. The lack of affordable housing and transportation is having a negative impact we are now seeing that clients who have SSI that historically could afford housing now find it out of their reach this only leads to them lingering in our homeless program with no viable solutions. Some of these cases need to be placed out of county using other county resources removing these clients from their remaining support networks.

As you read through the 2023 annual report you will read about many of the programs we implement with our community partners. We have witnessed some incredible success stories as we are behind the scenes holding these families together with many supports. We have assisted families to stay together remain in stable housing and address their child's medical issue. Our partnerships have obtained needed rehab services so clients can obtain sobriety. These services keep our communities safe and our families intact.

We continue to experience a staffing crisis with supporting jobs titles the most difficult to fill. The remaining DSS members have stepped up and have obtained amazing success stories and audit reviews but this has taken a toll. They can't keep up the current pace as they need to take care of themselves and their families. We need to think about newer technologies to get the needed tasks completed.

We proudly continue to serve all our clients with dignity, respect and compassion. The DSS staff commitment to bettering the lives of others is truly inspiring.

### **Overall Comparison from 2022-2023**

**Temporary Assistance:** 189 cases compared to 171 in 2022

**Supplemental Nutrition Assistance Program(SNAP):** 2,496 cases compared to 2,923 in 2022.

**Child Support Enforcement:** The Support Unit has a very high percentage of cases in compliance, 98.05% that have paternity established compared to 97.91% in 2022, and 94.16% have support orders compared to 94.19% in 2022. We remain one of the top county's for health insurance orders.

**Fraud/Resources Recovery Unit:** Referrals received was 1672 compared to 1477 in 2022. Staff work produced a \$2,133,756 cost avoidance compared to \$1,681,332 in 2022.

**Child Welfare:** 54 children were provided foster care services compared to 69 in 2022.

**Child Protective Services(CPS):** 855 new CPS reports compared to 906 in 2022.

**Protective Service for Adults:** 181 new referrals compared to 167 in 2022.

**Medicaid:**3,187 cases compared to 3,530 in 2022 the total takeover of eligibility by the state continues. Overall numbers of clients on Medicaid who are enrolled through the exchange and us is 14,699.

**Homeless Initiative:** 137 new cases compared to 112 in 2022. We had 31 carried over cases for a total of 168 being homeless, 128 of them were resolved. Our hotel/motel resources are limited our surrounding counties have taken our resources and we are placing clients in other counties.

**The following pages contain many details.**

2023  
ELIGIBILITY YEARLY REPORT

The Greene County Eligibility Unit is responsible for evaluating and processing all families and individuals who demonstrate a need for Temporary Cash Assistance, Medical, Supplemental Nutrition Assistance Program (SNAP) formally Food Stamps, Employment, Day Care and HEAP. The unit's main goal is to assist clients in obtaining personal responsibility, self-sufficiency, employment, and health care. As of the end of 2023, the unit had processed **4,332** applications. The breakdown of case load per program is:

Temporary Case Assistance	189 cases
TANF	84
SN	105
Medical	3187 cases
SSI	1179
MA	2008
SNAP	2496 cases
Day Care	28 cases
HEAP	5958 benefits

Also under Eligibility is our Child Support Unit, this unit helps establish paternity, establish support orders and collect and enforce support orders. The current case load for this unit is **1,229** cases.

HEAP

The HEAP Unit administers the federally funded Home Energy Assistance Program. It helps County residents with low income pay their utility and/or fuel bills. In 2023, Greene County households received regular and emergency energy grants totaling **\$3,661,573**.

Those eligible for HEAP and who have high utility/fuel bills are referred to the Weatherization Program which provides services to replace or improve heating equipment. These households now benefit from energy savings.

This Unit starts processing applications every September and remains in operation as long as the funding remains available. Two (2) contracted workers process all HEAP applications, including those that are taken at D.S.S. and from the Office for the Aging personnel. All Emergency applications are filed at the Department of Social Services.

## **DAY CARE**

The Family Day Care Program assisted (28) families in obtaining Day Care services during the year. Approximately sixty-seven (67) children received services from thirty-three (33) providers who were either registered or informal.

## **CHILD SUPPORT ENFORCEMENT AND COLLECTION**

The Greene County Support Collection Unit had another successful year in collections, totaling **\$3,9710,481.33**. Paternity establishment, support establishment as well as collections for 2023 have once again exceeded the state requirements.

Despite the economy, the Support Collection Unit has continued their excellent effort to establish paternity, as well as child support and medical orders.

The Support Unit has a very high percentage of cases in compliance, **98.05%** that have paternity, and **94.16%** have support orders. We remain one of the top counties for health insurance orders.

## **RETRO SSI REIMBURSEMENT**

The Greene County Eligibility Unit is also responsible for processing Safety Net (single adult/childless couples) assistance cases who are anticipating the receipt of SSI benefits. Once the recipient is found to be SSI eligible, we coordinate with the Social Security Office, and all previous Temporary Assistance benefits covering the time frame of the retro SSI benefits are reimbursed to Greene County Department of Social Services. For 2023, we have recouped a total of **\$109,144** for (nineteen) **19** cases. Of which 71% (**\$77,493**) is local share.

## **SUPPORT PROGRAMS**

The Eligibility Unit continued several Support Programs in 2023. The funding for these programs came from funding entitled Flexible Fund for Family Services (FFFS). The flexibility offers the opportunity for Social Services to address emerging circumstances that Greene County's low-income residents face daily such as homelessness, maintaining a safe home for their family, work, transportation, day care and child support.

## HEALTHY HOMES

The Department of Social Services, at times, comes in contact with families who are unable to or unwilling to provide a clean, safe home environment. There are situations when the parent lacks the skills needed to maintain a home but more often, they lack the resources to purchase cleaning and laundry supplies. Through Community Action of Greene County, service provided is for Family and Community Development (F&CD) staff to work with **between ten (10) and fifteen (15)** families who have been identified by the Department of Social Services Temporary Assistance or Child Welfare staff that are in need of this service in order to maintain a safe, healthy environment for their family, therefore reducing the risk of foster care placement for their children. F&CD works with the family to educate, with a hands-on approach, efficient ways of maintaining a clean home. After the initial clean sweep, weekly or bi-monthly home visits take place where families learn how to maintain a clean home. Families are provided with tools and supplies and receive psycho-educational counseling and budgeting resulting in awareness and ability to maintain a clean and healthy home environment. Arrangements have been made with Laundromats to participate in a voucher program so families can keep clothes clean. Counseling focuses on improving self-esteem, identifying, and building upon strengths and developing strategies that will incorporate the family unit in the home care process. In 2023 the Family Development Case Manager worked with **(eighteen) 18** households throughout the year and was successful in helping these households obtain the needed skills to maintain a safe and clean home.

## ENHANCED DRUG ALCOHOL PROGRAM

The families of these hard to serve individuals face many complicated problems and situations that are drug and alcohol dependency related issues. The continuations of enhanced services that will coordinate with the existing community resources/services are essential to provide a full continuum of individualized supports for the identified populations. The desired goals are independence from chemical abuse and the development of productive lifestyles. This program was subcontracted with Twin County Alcohol and Substance Abuse Services, Inc. In 2023, (three hundred one) **301** screenings and (seventy-nine) **79** monitoring referrals were made to this program.

### Disability Review

The Disability Unit RN/Medical Services Specialist and eligibility staff assist appropriate clients who need Aid for the Disabled (AD) in order to have Medicaid Eligibility. The necessary information is gathered then referred to the State Disability Review Team (SDRT) who make all eligibility determinations, then filtering that information back to the Disability RN to pass on to the Eligibility staff to open the case. The Disability Unit RN assists clients who need to apply for SSI/D benefits. The RN institute's and maintains OMIG Recipient Restriction Program as deemed necessary for client's safety managing Physician, Pharmacy, Hospital and Clinic access for clients. The Disability RN follows all AD Initial referrals and CDR (Continuing Disability Review) and performs system updates with WMS.

2023 Summary Statistics for the Disability Review Team are as follows:	
Cases Reviewed	19
Cases Approved	16
Cases Denied	3
Active Restriction Cases	3
SSI Application Assistance Cases	0

### Central Assessment Unit

This unit completes health and social assessments, with cooperation from the primary physician, for any county resident regardless of age or income. These assessments, performed by Registered Professional Nurses, determine an individual's ability to function safely in a non-institutional setting. These Nurses review programs that could benefit the client based on the results of the state mandated UASNY assessment system. UASNY cases are increasingly complex and time-consuming as psycho-social and medical issues impact care levels and assessments for all programs are bi-annual. This unit administers the Consumer Directed Personal Assistance Program (CDPAP), Personal Care Aide (PCA) Program, and the Personal Emergency Response System (PERS). The Unit is responsible for any 1915(c) (Children's Waiver) cases that may need AT (Assistive Technology), E-Mod (Environmental Modification), and V-Mod (Vehicle Modification). Staff are also certified to complete Patient Review Instrument (PRI) for nursing home placement. The staff maintain the Assisted Living Program (ALP) medical appropriateness files for a population of clients who would otherwise be placed in a skilled nursing facility. CAU staff work closely with Protective Services for Adults maintaining a caseload of Medically Fragile Guardianships and are active in the community as members of many health-related advisory boards.

Utilization Statistics for 2023 are as follows:	
Referrals	151
Consultations	145
Admissions	56
Discharges	55
PRI (Patient Review Instrument/Screens)	2
Medically Fragile Guardianships	6

## Children and Family Services 2023 Annual Report

### Child Welfare

A total of **54** children were provided foster care services in 2023; with 2 children directly placed with relatives under Article 10, with 47 children living in foster boarding homes or kinship foster homes and with 7 children residing in institutional foster care settings. Approximately **0** children were placed in Secure Detention in **2023**. These foster children were placed either in the care and custody of the Commissioner of Social Services, or directly with relatives due to the following actions.

Placement Category	2022 carry over	2023 New Placements
Voluntary Placement	2	2
Voluntary Surrender		-
CPS Removal (Abuse/Neglect)	32	15
JD/PINS	0	1
Art 10 Direct Placement	2	-
Totals	36	18

Of the total number of children in care, **5** were provided with adoptive/KinGap services, which resulted in **2** children being discharged as their adoption was finalized and **3** children were discharged to KinGap.

There were **15 children** discharged to their parents **9** discharged to a responsible relative/caregiver, and **5** youth discharged to their own responsibility. As of December 31, 2023, the custody of **38** children remained with Commissioner of Social Services or Article 10 Direct placement. For those youth discharged to their own responsibility, the Department continues to provide supportive services/assistance until the youth is years of age, if desired. Courtesy supervision of out of County/State cases were provided to families.

All children and families were offered after care/preventive services through DSS case management prior to discharge from foster care, to assist the family with the transition of the foster youth back into their homes and community. All foster youth being discharged were also referred to the Greene County SPOA (Single Point of Access) Committee for review of available community resources to help support the youth and family.

The Child Welfare Unit currently consists of one Grade B supervisor, 2 Senior Caseworkers and 3 caseworkers, 1 Social Welfare Examiner and 1 Community Services worker.



## **Child Protective Services**

During the year 2023, the Greene County Child Protective Unit investigated as a lead or secondary Agency, a total of eight hundred and fifty-five (855) new reports of Child Abuse and Maltreatment. This is a decrease from the nine hundred and six (906) reports investigated in the year 2022. During the 2023 calendar year there were a total of thirty-three (33) Neglect Petitions filed by the Child Protective Unit. The 2023 Petitions resulted in thirteen (15) children being removed from their caretakers.

The Child Protective Unit is staffed by nine (9) Caseworkers, three (3) Senior Caseworkers and one (1) Grade B Supervisor.

## **Adult Protective Services**

During 2023 there were 181 new referrals made to Protective Services for Adults (PSA). This was an increase from 2022 167. There were 25 open protective cases of which 21 were guardianship cases. Financial management services were provided to 68 open cases. We were named guardian or temporary guardian for 8 individuals. Throughout most of 2023 a Grade B Supervisor, a senior caseworker and three caseworkers staffed PSA. Medical staff from the Central Assessment Unit provided support to PSA staff throughout 2023.

The priority for 2023 is to continue this unit's commitment to accurately assess the needs of impaired adults and to intervene effectively in order to assist these individuals. This unit's resources and expertise will continue to be focused entirely on achieving positive outcomes for impaired adults regardless of their situation and limitations. As always we will continue to strive to maintain impaired adults safely in the community. We will choose placement in a supervised setting only in those situations where all other less restrictive options have been exhausted. These efforts will involve but not be limited to identifying impaired adults and providing preventive services as well as crisis intervention services.

In the coming year we plan to focus on those individuals who can only be described as the very aged (85+) as we continue to see an increase in these individuals living in the community. We are also seeing a dramatic increase in the number of young adults (20-30 years of age) who have varying levels of impairment caused by mental illness, alcohol/drug use and/or limited intellectual capacity. As a result, these individuals are unable to navigate the complexities of living independently in the community and are at risk of harm. In addition, they have few informal supports in the community. Both these groups of impaired adults present special challenges and needs which require comprehensive service coordination in order to maintain them safely in the community. This requires an increased commitment to working collaboratively and creatively with other agencies. At all times an individual's inherent right to self-determination will be respected.

## **Preventive/PINS Diversion**

During the year 2023, the Preventive Unit provided preventive services and foster care services to 199 children from 87 families. These families were referred from Child Protective, Youth Bureau Pre-PINS program, and Schools/DA's office. In all there were 60 new referrals. We assisted in a secondary role for 2 families from other counties. Out of the 199 children, 15 were PINS/JD/Neglected children placed outside of their homes in a Residential, Group Home, Foster home or a Relative setting. There were also 2 children placed outside of their homes on a Voluntary Agreement due to the children's behaviors. At the end of 2023, 9 remained in the custody of the Commissioner and 7 continuing to work towards parent reunification. Also, 1 has returned home, 1 is on a trial discharge, 3 were adopted and 0 were discharged to OCFS custody. As the lead Agency for PINS Diversion services, referrals are primarily received from the Greene County Youth Bureau and the local School Districts. Referrals were also received because of a Child Protective Investigation. PINS Diversion is mainly a voluntary program; however, it can be court ordered. The program has an open-ended time frame, with a goal of less than 6 months, based upon the family's cooperation and need for ongoing services. The focus is on helping divert a youth from further troublesome behaviors, out of the home foster care placement and improving parenting techniques. The collaboration between the Department and the schools remains an integral part of treatment planning with all PINS Diversion youth. Workers make regular calls to the schools checking on attendance of our youth. Caseworkers will follow up each week to parents/guardians of those youth with unexcused absences to determine the cause of the absences. The caseworkers gather monthly reports of grades from the schools, attend IEP meetings and participate in any disciplinary meetings or reintegration meetings with the youth and parents. There were 3 new PINS petitions filed in Family Court in 2023.

In 2023, there were 73 youth identified as having truancy, behavioral or academic issues that put them at risk of PINS/PINS Diversion or Educational Neglect. Out of the 73 youth, there were 33 youth and families referred to a more intensive Program with Northern Rivers for PINS Diversion called the Positive Youth Progression (PYP) or Intensive Preventive Program (IAPP). These teams consist of Master level and Bachelor level workers that provide weekly in-home services to the families. Greene County had 0 PINS placements for the year of 2023.

On December 29, 2022, changes were made under the Family Court Act (FCA) in regard to raising the lower age of juvenile delinquency from 7 to 12 years of age. This legislation requires local DSS (LDSS) to implement a Differential Response to Raising the Lower Age (DR-RTLTA) program for children under 12 years of age who will no longer be included in the definition of a Juvenile Delinquent under the FCA. This change focuses on providing young people and families with support services and assistance to prevent future interaction with the juvenile justice system. Referrals for youth to DR-RTLTA are made by local law enforcement agencies and is a voluntary program. The program requires LDSS Senior Caseworkers to make assessments of the child and their family, develop and implement a support plan with the child and family, facilitate referrals to the appropriate interventions and follow up on all evaluations and assessments of the child's progress in the accepted interventions over the course of 90 days. In 2023, the Preventive Unit received 2 referrals to the DR-RTLTA. Both referrals accepted services and worked with the Preventive Unit throughout the 90 days.

The Preventive Unit consists of one Grade B supervisor, two Senior Caseworkers and four Caseworkers.

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**Northern Rivers Family Services  
Northeast Parent & Child Society- Intensive Aftercare Prevention Program  
2023 Annual Statistics  
Greene County**

- During 2023, Northeast Parent & Child Society's Intensive Aftercare Prevention Program (hereafter, IAPP) in Greene County served a total of 27 families, 18 families belonging to IAPP services and 9 families belonging to PYP (involving 33 adults and 56 children).
  - Of these 27 families, 12 families (involving 14 adults and 24 children) had an intake with IAPP in 2022
  - Of these 27 families, 15 families (involving 19 adults and 32 children) had an intake with IAPP in 2023.
- Of the 56 children served in 2023,
  - 1 child was designated as JD
  - 1 child was designated as PINS
  - 10 children were designated as Pre-PINS/Diversion
    - Of these 10 children, 4 had challenges with school attendance
    - Of these 10 children, 7 had school behavioral concerns.
  - 46 children were designated as Prevention
    - Of these 46 children, 21 had challenges with school attendance
    - Of these 46 children, 18 had school behavioral concerns.
  - 10 children were designated as Reunification
- During 2023, 0 families were assessment/consultation cases only.
- During 2023, a total of 21 families (involving 26 adults and 43 children) were discharged from Northeast's IAPP services in Greene County.
- The average length of service for the 21 discharged families was approximately 8 months.
- Outcome Target #1: The Permanency of youth served will be improved during the course of IAPP services, as demonstrated by:
  - 31 out of 37 youth served with a permanency goal of Prevent Placement did not enter out of home placement at the time of discharge.
  - 5 out of 8 youth with a permanency goal of Reunification were reunified with a parent or other caregiver resource at the time of discharge.

- Outcome Target #2: The Safety of youth served will be improved during the course of IAPP services, as demonstrated by:
  - 17 out of 21 families served had decreased instances of indicated reports.
  - 23 out of 26 of all caregivers served had improved FAST scores in the areas of Family Conflict; Parental Supervision, Incidents of Abuse, Incidents of Neglect
  
- Outcome Target #3: The Well-Being of families served will be improved during the course of IAPP services, as demonstrated by:
  - 39 out of 45 youth served had improved FAST scores in the areas of Relationships with Mother and /or Father, Family Communication, Natural supports, School Attendance/Achievement, Social Functioning
  - 24 out of 26 caregivers served had improved FAST scores relating to enhanced Parenting in the areas of Involvement with Care, Caregiver Boundaries, Caregiver Emotional Support, Caregiver Knowledge

**2023**  
**ANNUAL REPORT**  
**FRAUD/RESOURCES RECOVERY UNIT**  
**GREENE CO. DEPT OF SOCIAL SERVICES**

Staff: 1 Resource Consultant; 1 Examiner; 4 (Part Time) Investigators

Our Unit plays a major role in reclaiming tax dollars through the many avenues available to us. Sources of recovery come from our Resource Unit, our Fraud Unit, by cost avoidance measures through our Front End investigations (FEDS and EVRS) and by disqualifications from our assistance programs and restitutions paid as a result of welfare fraud.

This year, Greene County continues to participate in the Estate, Casualty and TEFRA Recovery Program with Gainwell Technologies previously known as Health Management Systems (HMS). Greene County works together with Gainwell Technologies to provide resource leads and answer any questions, as well as providing any further documentation they may need to pursue recovery. The Local District continues to pursue some remaining Medicaid resources, but we are now primarily concentrating on Temporary Assistance liens, recovery of personal needs accounts, burial reimbursements, and miscellaneous payments.

**FRAUD**

Fraud allegations are generated through referrals from within our Agency, the State (OTDA and OMIG), or from the general public. The Case Examiners also refer cases under the Front End Detection System (FEDS) or the Eligibility Verification Review (EVR) process. The FEDS and EVR cases are investigated prior to case opening and, if founded, the case is usually denied by the examiner resulting in cost avoidance.

The FEDS and EVR referrals are required to be completed within ten (10) working days. The advantage of these referrals is cost avoidance when the case is denied or benefits are reduced due to the positive results of the investigation. Our cost avoidance for FEDS and EVR referrals for the year 2023 was \$2,133,756.00

Our Unit also receives referrals from State driven matches. These State matches include: the Prison Match from the Department of Corrections which alerts us to incarcerated clients; the PARIS Match which covers the Temporary Assistance, SNAP and Medicaid Programs and determines if an individual is receiving assistance in more than one County/State at the same time; the Federal Prison Match whose purpose is to remove incarcerated individuals from assistance programs for which they are ineligible; the OTDA Recipient Fraud Match System (RFMS) which forwards Fraud allegations to the Local Department of Social Services (LDSS); and the VED/RFI report which could alert us to unreported income. In April 2018, OTDA added SNAP NDNH matches to VED/RFI. In 2014, the

State developed 2 new referral matches which include the EBT Out-Of-State match and the Bordering State match which also both determine if assistance is received in more than one state.

We are currently using several websites which are very helpful in our investigations. The first is Accurint (LexisNexis) whose services allow us to locate individuals, perform property searches, obtain deed information throughout the United States and search voter registrations to assist us in locating individuals. These are just a few of the services offered by Accurint to assist us in our daily investigations.

DMV (Department of Motor Vehicles) allows us to conduct record searches, particularly registered vehicles.

GIS (Geographical Information Systems) enables us to ascertain whether a client owns any property in Greene County.

The Work Number (TALX) allows us to search present and/or past employers of certain clients.

Factual Data (CBC Innovis) often helps with clients' history such as past or present employment, real estate owned by clients, and address history. It also allows us to view clients' credit reports which can be helpful in ascertaining if their bills are paid up to date.

We are also connected with the National Insurance Crime Bureau, ISO. This service allows us to search records of all insurance companies that our clients may be involved with to determine if our clients are collecting funds from an insurance company while fraudulently receiving social service benefits. It also enables us to ascertain if a client has a lawsuit pending upon which we can file a lien.

Another service we utilize is Electronic Disqualification Recipient System (EDRS) which is through the USDA. Access to this system allows us to check anywhere in the United States to see if a client has had previous food stamp disqualifications elsewhere. This could result in longer periods of food stamp disqualifications if this is discovered.

**REFERRALS RECEIVED**

**REFERRALS COMPLETED**

	<u>2022</u>	<u>2023</u>	<u>2022</u>	<u>2023</u>
Fraud Allegations	53	47	54	48
Front End Detection	728	875	700	844
EVR	573	639	519	645
Prison Match	1	4	1	4
PARIS Match	93	76	93	76
VED/RFI HITS	14	16	14	16
EBT Out-Of-State	15	15	15	15
Bordering State	0	0	0	0
IVES/1099 Tax Match	0	0	0	0
<b>TOTALS</b>	<b>1477</b>	<b>1672</b>	<b>1396</b>	<b>1648</b>

**COST AVOIDANCE**

	<u>2022</u>	<u>2023</u>
FEDS	\$ 1,258,386.00	\$ 1,626,828.00
EVR	418,218.00	506,928.00
DISQUALIFICATIONS	4,728.00	0
TOTAL	\$ 1,681,332.00	\$ 2,133,756.00

**RESOURCES**

Effective April 1, 2022, per GIS 22TA/DC037 districts must not require an individual applying for or receiving Temporary Assistance (TA) to sign a real property and/or a mortgage lien as a condition of eligibility. The repeal of SSL 106 also impacts a district's ability to recover TA real property and/or mortgage liens previously accepted and filed with their district County Clerk. Effective April 9, 2022 districts must not recover any TA real property and/or mortgage liens that were previously accepted and have not yet been satisfied.

**RESOURCE COLLECTIONS**

<u>2022</u>		<u>2023</u>
-0-	Discharge of MRPL	\$ 0
-0-	Release of Claim Against Estate	0
\$ 1,156.47	Satisfaction of Liens	1,260.00
1,478.21	Discharge of Mortgage	0
52,660.41	Personal Needs Account	29,046.42
<u>25,419.85</u>	Miscellaneous Collections	<u>46,241.89</u>
\$ 80,714.94	<b>TOTALS</b>	\$ 76,548.31

**TOTAL COLLECTIONS 2023**

\$	471.00 (FRAUD)
	<u>76,548.31 (RESOURCES)</u>
\$	<b>77,019.31 TOTAL</b>

**FOLLOWING ARE THE CLAIMS COLLECTED BY GAINWELL TECHNOLOGIES (HMS):**

Casualty Claim	\$ 2,846.60
Estate Claims	112,045.61
TEFRA Claims	0
TOTAL	\$ 114,892.21

## Homeless Initiative

Homelessness is the result of lack of stable, safe, and adequate housing. Many of the homeless clients are without family resources, are unemployed and/or have no income, suffer from untreated mental health & substance abuse issues and are in need of other services for ongoing support and stabilization.

The agency has two caseworkers in the homeless unit that meet weekly and/or daily with individuals and or families to assess the underlying contributing factor for the homelessness.

The caseworkers meet with clients on a weekly basis at their emergency placement to assist with goal setting, referrals, advocacy, and address barriers to obtaining permanent housing, assist in securing income thru Social Security Supplemental Income/Social Security Disability and/or motivate the client to conduct employment searches in order to promote self-sufficiency. The caseworker's also work in collaboration with the eligibility department, children & family services staff and other community based agencies that also includes maintaining a rapport with area landlords to establish a list of available low income rental properties. These caseworkers are also required to complete annual motel inspections mandated by the state, address complaints and report lack of compliance by the motel to the Department of Health.

In 2023, a total of 137 cases were referred to the program with 31 cases carried over from 2022 with a total of 168 cases being managed. A total of 128 cases were placed in permanent housing or closed for varying reasons. There were 40 remaining cases carried into 2023.

2023 New Cases (113 SNA + 24 TANF)	137
2022 Cases Carried Over	31
Total Cases	168
2023 Resolved Cases	128
Remaining Cases (Carried into 2024)	40



### Administration/Accounting

The Accounting Unit is responsible for monitoring and processing all cash receipts and disbursements of the department, and for the proper recording of all agency expenditures and revenues to The County Treasurer's Office. This includes administrative expenses as well as payments made on behalf of clients served in the various program areas.

In addition to auditing authorizations and processing payments, the accounting department is responsible for the timely preparation and submission of all monthly and quarterly claims to the appropriate state agencies for maximum reimbursement of federal and state aid. Other functions of the unit include financial management case reconcilements, bank reconcilements, maintenance of employee time and attendance records, and preparation and submission of the agency payroll.

The Accounting Unit is under the supervision of The Director of Administrative Services, who is responsible for the preparation, submission, and monitoring of the agency's budget. The remaining staff includes one accounting supervisor, one principal account clerk, and two senior account clerks.

Total net local share for Greene County for all programs and administration in 2023 was \$12,334,076 (unaudited), which resulted in the agency finishing the year \$481,634 under the 2023 adopted budget.

Administration Local Share was \$106,603 under budget. This was primarily due to the high number of staff vacancies and the longer than usual period to fill these vacancies.

Greene County's local share of Medicaid expenses were \$265,594 under budget. This was due to the passage of the Families First Coronavirus Response Act which increased the eFMAP funding during the Covid crisis in 2020 and continued through March 31, 2023

There was an approximate 10% increase in Safety Net cases from 2022 to 2023. This increase resulted in the net Safety Net Local share being \$69,204 over budget.

The combined savings in the Children and Family Services program areas was \$178,642. The lower than anticipated costs associated with juvenile delinquency was a significant part of this savings. The Federal Government also provided us with an additional 6.2% reimbursement through the Title IV-E Cares Act that amounted to approximately \$53,000.00

The following pages provide a fiscal summary for the year 2023, as well as a detailed analysis of budget results for administrative and program costs.

	2020	2021	2022	2023	2023	2023	2023	Savings/ (Shortfall)
	Actual	Actual	Actual	Requested	Adopted	Actual	Actual	(Shortfall)
6010.1 Admin-Personal Serv.	4,682,800	4,802,590	5,072,118	5,643,457	5,643,457	4,712,589	4,712,589	930,868
6010.2 Admin-Equipment.	80,687	114,635	88,985	165,000	165,000	96,760	96,760	68,240
6010.4 Admin-Contractual.	919,016	1,000,530	1,095,773	1,280,700	1,284,629	1,075,808	1,075,808	208,821
6010.8 Admin-Employee Benefits	2,177,650	2,176,183	2,312,383	2,469,342	2,469,342	2,068,370	2,068,370	400,972
Total Appropriations	7,860,153	8,093,938	8,569,259	9,558,499	9,562,428	7,953,527	7,953,527	1,608,901
1894 Social Services Charges	0	0	0	20,000	20,000	18,728	18,728	(1,272)
2401 Interest on Deposits	301	0	800	500	500	3,445	3,445	2,945
2770.1 Repayments	18,069	19,415	15,249	0	0	0	0	0
3610 State Aid	957,216	986,552	1,065,263	1,282,492	1,282,492	865,738	865,738	(416,754)
4610 Federal Aid	2,454,792	2,637,668	2,645,977	3,014,910	3,014,910	2,295,782	2,295,782	(719,128)
4611 SNAP Admin	649,576	579,354	616,623	734,884	734,884	560,910	560,910	(173,974)
4615 Flex Fund For Family Serv (FFFS)	2,366,466	2,063,207	2,853,251	2,195,300	2,195,300	2,001,185	2,001,185	(194,115)
Total Repayments & Revenues	6,446,420	6,286,196	7,197,164	7,228,086	7,248,086	5,745,788	5,745,788	(1,502,298)
<b>Local Share-Administration</b>	<b>1,413,733</b>	<b>1,807,742</b>	<b>1,372,095</b>	<b>2,330,413</b>	<b>2,314,342</b>	<b>2,207,739</b>	<b>2,207,739</b>	<b>106,603</b>
6055.4 Day Care - Non Title XX	140,809	117,685	209,437	185,000	185,000	359,514	359,514	(174,514)
1855 Repayments	0	0	0	0	0	0	0	0
3655 Federal & State Aid	125,744	98,504	191,790	160,600	160,600	320,643	320,643	160,043
Total Repayments & Revenues	125,744	98,504	191,790	160,600	160,600	320,643	320,643	160,043
<b>Local Share-Day Care</b>	<b>15,065</b>	<b>19,181</b>	<b>17,647</b>	<b>24,400</b>	<b>24,400</b>	<b>38,871</b>	<b>38,871</b>	<b>(14,471)</b>
6070.4 Services for Recipients	755,512	748,044	793,815	851,580	851,580	840,442	840,442	11,138
1870 Repayments	0	0	0	0	0	0	0	0
3670 State Aid	1,559,451	1,669,978	1,632,851	1,822,000	1,822,000	1,840,971	1,840,971	18,971
4670 Federal Aid	174,006	173,146	147,728	175,000	175,000	170,244	170,244	(4,756)
Total Repayments & Revenues	1,733,457	1,843,124	1,780,579	1,997,000	1,997,000	2,011,215	2,011,215	14,215
<b>Local Share-Services for Recipients</b>	<b>(977,945)</b>	<b>(1,095,080)</b>	<b>(986,764)</b>	<b>(1,145,420)</b>	<b>(1,145,420)</b>	<b>(1,170,773)</b>	<b>(1,170,773)</b>	<b>25,353</b>
6100.4 Medical Assistance-Capped	8,627,853	7,944,773	8,285,096	9,240,852	9,240,852	8,855,225	8,855,225	385,627
1801 Repayments	219,284	166,131	175,027	166,500	166,500	65,995	65,995	(100,505)
3601 State Aid	(109,640)	(82,925)	(86,322)	(23,250)	(23,250)	(33,015)	(33,015)	(9,765)
4489 Stimulus FMAP Increase	0	0	0	0	0	0	0	0
4601 Federal Aid	(109,643)	(82,930)	(87,518)	(23,250)	(23,250)	(33,013)	(33,013)	(9,763)
Total Repayments & Revenues	1	276	1,187	120,000	120,000	(33)	(33)	(120,033)
<b>Local Share-Medical Assistance</b>	<b>8,627,852</b>	<b>7,944,497</b>	<b>8,283,909</b>	<b>9,120,852</b>	<b>9,120,852</b>	<b>8,855,258</b>	<b>8,855,258</b>	<b>265,594</b>

	2020 Actual	2021 Actual	2022 Actual	2023 Requested	2023 Adopted	2023 Actual	Savings/ (Shortfall)
6106.4 Adult Homes-Special Needs	0	0	0	1,000	1,000	0	1,000
3606 State Aid	0	0	0	1,000	1,000	0	(1,000)
<b>Local Share - Special Needs</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
6109.4 Family Assistance	1,538,904	1,866,929	2,724,147	2,475,000	2,475,000	2,471,877	3,123
1809 Repayments	283,989	149,890	103,508	160,000	160,000	145,549	(14,451)
3609 State Aid	0	0	0	0	0	0	0
4609 Federal Aid	<u>741,327</u>	<u>615,616</u>	<u>824,035</u>	<u>777,500</u>	<u>777,500</u>	<u>655,482</u>	(122,018)
Total Repayments & Revenues	1,025,316	765,506	927,543	937,500	937,500	801,031	(136,469)
<b>Local Share-Family Assistance</b>	<b>513,588</b>	<b>1,101,424</b>	<b>1,796,605</b>	<b>1,537,500</b>	<b>1,537,500</b>	<b>1,670,846</b>	<b>(133,346)</b>
6119.4 Foster Care	3,451,091	2,192,106	2,658,953	2,556,012	2,556,012	2,663,712	(107,700)
6119.4 Committee on Special Ed.	<u>739,988</u>	<u>480,952</u>	<u>153,755</u>	<u>831,735</u>	<u>831,735</u>	<u>255,467</u>	576,268
6119.4 Total Child Care Approp.	4,191,079	2,673,058	2,812,708	3,387,747	3,387,747	2,919,179	468,568
1811 Child Support Incentive	52,785	57,362	55,367	54,000	54,000	48,443	(5,557)
1819 Repayments	456,519	535,798	362,091	627,800	627,800	161,809	(465,991)
3619 State Aid-Adopt Subs & FCBG	2,009,170	1,957,796	1,867,568	1,877,800	1,877,800	1,870,542	(7,258)
4619 Federal Aid	931,158	930,548	853,044	850,110	850,110	1,007,756	157,646
4661 Federal Aid - Title IV-B Funds	<u>44,395</u>	<u>37,245</u>	<u>44,920</u>	<u>40,000</u>	<u>40,000</u>	<u>34,556</u>	(5,444)
Total Repayments & Revenues	3,494,027	3,518,748	3,182,990	3,449,710	3,449,710	3,123,106	(326,604)
<b>Local Share-Child Care</b>	<b>697,052</b>	<b>(845,690)</b>	<b>(370,282)</b>	<b>(61,963)</b>	<b>(61,963)</b>	<b>(203,927)</b>	<b>141,964</b>
6123.4 Juvenile Delinquents	17,186	7,209	3,485	430,987	430,987	22,907	408,080
1823 Repayments	310	1,781	0	0	0	0	0
3623 State Aid	<u>6,899</u>	<u>2,710</u>	<u>593</u>	<u>320,787</u>	<u>320,787</u>	<u>0</u>	(320,787)
Total Repayments & Revenues	7,209	4,491	593	320,787	320,787	0	(320,787)
<b>Local Share -Juvenile Delinquents</b>	<b>9,977</b>	<b>2,718</b>	<b>2,892</b>	<b>110,200</b>	<b>110,200</b>	<b>22,907</b>	<b>87,293</b>
6129.4 State Training Schools	6,750	4,171	188,058	40,000	40,000	0	40,000
<b>Local Share - State Training Schools</b>	<b>6,750</b>	<b>4,171</b>	<b>188,058</b>	<b>40,000</b>	<b>40,000</b>	<b>0</b>	<b>40,000</b>

	2020 Actual	2021 Actual	2022 Actual	2023 Requested	2023 Adopted	2023 Actual	Savings/ (Shortfall)
6140.4 Safety Net	1,217,784	883,824	1,027,818	1,300,400	1,300,400	1,343,210	(42,810)
1840 Repayments	283,786	142,775	116,914	165,500	165,500	127,779	(37,721)
3640 State Aid	258,806	200,069	249,376	311,601	311,601	341,014	29,413
4640 Federal Aid	32,571	22,963	13,228	22,500	22,500	4,414	(18,086)
Total Repayments & Revenues	575,163	365,807	379,518	499,601	499,601	473,207	(26,394)
<b>Local Share - Safety Net</b>	<b>642,621</b>	<b>518,017</b>	<b>648,300</b>	<b>800,799</b>	<b>800,799</b>	<b>870,003</b>	<b>(69,204)</b>
6141.4 Home Energy Assist. Program	17,768	48,630	5,133	25,000	25,000	26,740	(1,740)
1841 Repayments	97,215	71,819	107,089	85,000	85,000	95,350	10,350
4641 Federal Aid	(79,447)	(23,188)	(107,543)	(60,000)	(60,000)	(68,611)	(8,611)
Total Repayments & Revenues	17,768	48,631	-454	25,000	25,000	26,739	1,739
<b>Local Share - H.E.A.P.</b>	<b>0</b>	<b>(1)</b>	<b>5,587</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>(1)</b>
6142.4 Emergency Assist for Adults	144,139	90,973	62,031	150,000	150,000	86,390	63,610
1842 Repayments	430	0	0	0	0	82	82
3642 State Aid	71,857	45,011	31,011	75,000	75,000	43,157	(31,843)
Total Repayments & Revenues	72,287	45,011	31,011	75,000	75,000	43,239	(31,761)
<b>Local Share - EAA</b>	<b>71,852</b>	<b>45,962</b>	<b>31,020</b>	<b>75,000</b>	<b>75,000</b>	<b>43,151</b>	<b>31,849</b>
<b>Summary</b>							
<b>Appropriations</b>	24,517,936	22,479,234	24,680,987	27,646,065	27,649,994	24,879,011	2,770,982
<b>Repayments</b>	1,412,688	1,144,970	936,046	1,279,300	1,279,300	667,180	(612,120)
<b>State Aid</b>	4,879,503	4,877,695	4,952,130	5,828,030	5,828,030	5,249,050	(578,980)
<b>Federal Aid</b>	7,205,201	6,953,629	7,803,745	7,726,954	7,726,954	6,628,705	(1,098,249)
<b>Total Repay &amp; Rev</b>	13,497,392	12,976,294	13,691,921	14,834,284	14,834,284	12,544,935	(2,289,349)
<b>Local Share</b>	<b>11,020,544</b>	<b>9,502,941</b>	<b>10,989,067</b>	<b>12,811,781</b>	<b>12,815,710</b>	<b>12,334,076</b>	<b>481,634</b>

	2023 Adopted Budget	2023 Actual	2023 Actual Over/Under Adopted Budget
Appropriations	\$27,649,993.86	\$24,879,011.00	\$2,770,982.86
Less Repayments	1,279,300.00	667,180.00	(612,120.00)
Less State & Federal Aid	13,554,984.00	11,877,755.00	(1,677,229.00)
Local Share	<u>\$12,815,709.86</u>	<u>\$12,334,076.00</u>	<u>\$481,633.86</u>

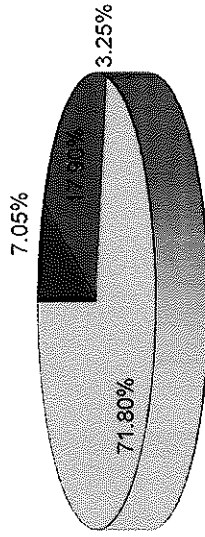
Brackets indicate over budget for appropriations and local share and under budget for repayments and aid.

	2022 Actual	2023 Actual	Change	Percent Change
Appropriations	\$24,680,987.00	\$24,879,011.00	(\$198,024.00)	-0.80%
Less Repayments	936,046.00	667,180.00	(\$268,866.00)	-28.72%
Less State & Federal Aid	12,755,875.00	11,877,755.00	(\$878,120.00)	-6.88%
Local Share	<u>\$10,989,066.00</u>	<u>\$12,334,076.00</u>	<u>(\$1,345,010.00)</u>	<u>-12.24%</u>

Negative indicates increase for appropriations and local share and decrease in repayments and aid.

Safety Net 870,003  
 Administration 2,207,739  
 Family Assistance & Services 401,076  
 Medical Assistance 8,855,258  
 Total 12,334,076

### 2023 Local Share Distribution



9.35 ■ Safety Net  
 17.96 ■ Administration  
 3.25 ■ Family Assistance & Services  
 71.86 ■ Medical Assistance  
 100%