

**GREENE COUNTY
DEPARTMENT OF
SOCIAL SERVICES**

2022 ANNUAL REPORT

Department of Social Services 2022

As we continue to step out of the shadow of a global pandemic, it is obvious a toll was taken on the most vulnerable members of our communities. The world is different than what it was just a few years ago and we need to rethink how we care for our fellow citizens in their time of need. Department of Social Service(DSS) is at the very heart of what it takes to keep adults, children, and families safe and healthy at home. When people face their greatest struggles, DSS staff are often there, ready to help however they can.

This agency as well as many service providers are experiencing a staffing shortage that can directly affect the services and outcomes for clients. Even with staffing strains, there has been an increase with clients coming into the DSS lobby in crisis whether it is for health/mental health/ developmental disabilities and/or substance abuse related. Our DSS team is then required to find a solution that may not in the best decision for the client because it's the only option available. These clients in need of medical/mental health/ developmental disabilities and/or substance abuse treatment end up with limited services due to there being no beds available. As a result, we have become an emergency service and frequently call for ambulance transporting clients directly to the hospital.

We have watched as our housing has become increasing unaffordable to even our own county staff. No longer can our clients find permanent housing that has resulted with an large number of clients residing in local motels as a form of permanent housing due to no other affordable options. Being temporary housed puts our clients at a higher risk for additional harm. Our stock of hotel/motel rooms for our use is currently down to single digit availability not because we have no rooms the rooms are full with other counties using our resources.

The local transportation providers(taxi's) have had the same staffing struggles and we have had to use our own staff to provide transportation to the hotels/motels taking them away from providing direct services to our families in need.

The additional monies put into the Supplemental Nutrition Assistance Program(SNAP) program will be coming to an end when we are seeing grocery prices soar. Our current program serves more clients than the previous year. This will put more pressure onto our local food pantries and not for profits.

More children needed foster care placement as families struggled. With lack of mental health beds families are looking to DSS to assist in treatment for their children to keep them stable.

Overall Comparison from 2021-2022

Temporary Assistance: 171 cases compared to 164 in 2021

Supplemental Nutrition Assistance Program(SNAP): 2,923 cases compared to 2,519 in 2021. Each month of the pandemic we have seen the federal government max out benefits.

Child Support Enforcement: The Support Unit has a very high percentage of cases in compliance, 97.91% that have paternity established compared to 99.03% in 2021, and 94.19% have support orders compared to 96.18% in 2021. We remain one of the top county's for health insurance orders.

Fraud/Resources Recovery Unit: Referrals received was 1477 compared to 1523 in 2021. Staff work produced a \$1,681,332 cost avoidance compared to \$1,358,052 in 2021.

Child Welfare: 69 children were provided foster care services compared to 53 in 2021.

Child Protective Services(CPS): 906 new CPS reports compared to 1099 in 2021.

Protective Service for Adults: 167 new referrals compared to 149 in 2021.

Medicaid:3,530 cases compared to 3,565 in 2021 the total takeover of eligibility by the state continues. Overall numbers of clients on Medicaid who are enrolled through the exchange and us is 14,179.

Homeless Initiative: 112 new cases compared to 98 in 2021. We had 22 carried over cases for a total of 130 being homeless, 116 of them were resolved. Our hotel/motel resources are limited our surrounding counties have taken our resources and we are placing clients in other counties.

The following pages contain many details.

2022
ELIGIBILITY YEARLY REPORT

The Greene County Eligibility Unit is responsible for evaluating and processing all families and individuals who demonstrate a need for Temporary Cash Assistance, Medical, Supplemental Nutrition Assistance Program (SNAP) formally Food Stamps, Employment, Day Care and HEAP. The unit's main goal is to assist clients in obtaining personal responsibility, self-sufficiency, employment and health care. As of the end of 2022, the unit had processed 2,711 applications. The breakdown of case load per program is:

Temporary Case Assistance	171 cases
TANF	77
SN	94
Medical	3530 cases
SSI	1241
MA	2289
SNAP	2923 cases
Day Care	40 cases
HEAP	5918 benefits

Also under Eligibility is our Child Support Unit, this unit helps establish paternity, establish support orders and collect and enforce support orders. The current case load for this unit is 1,447 cases.

HEAP

The HEAP Unit administers the federally funded Home Energy Assistance Program. It helps County residents with low income pay their utility and/or fuel bills. In 2022, Greene County households received regular and emergency energy grants totaling \$3,587,546.

Those eligible for HEAP and who have high utility/fuel bills are referred to the Weatherization Program which provides services to replace or improve heating equipment. These households now benefit from energy savings.

This Unit starts processing applications every September and remains in operation as long as the funding remains available. Two (2) contracted workers process all HEAP applications, including those that are taken at D.S.S. and from the Office for the Aging personnel. All Emergency applications are filed at the Department of Social Services.

DAY CARE

The Family Day Care Program assisted forty (40) families in obtaining Day Care services during the year. Approximately sixty-seven (67) children received services from thirty-three (33) providers who were either registered or informal.

CHILD SUPPORT ENFORCEMENT AND COLLECTION

The Greene County Support Collection Unit had another successful year in collections, totaling **\$3,996,348.68**. Paternity establishment, support establishment as well as collections for 2022 have once again exceeded the state requirements.

In spite of the economy, the Support Collection Unit has continued their excellent effort to establish paternity, as well as child support and medical orders.

The Support Unit has a very high percentage of cases in compliance, **97.91%** that have paternity, and **94.19%** have support orders. We remain one of the top counties for health insurance orders.

The Support Collection Unit will strive to increase collections for 2022 to assist in the reduction of the County's DSS Temporary Assistance caseload as well as increase collections for the Public caseload.

RETRO SSI REIMBURSEMENT

The Greene County Eligibility Unit is also responsible for processing Safety Net (single adult/childless couples) assistance cases who are anticipating the receipt of SSI benefits. Once the recipient is found to be SSI eligible, we coordinate with the Social Security Office, and all previous Temporary Assistance benefits covering the time frame of the retro SSI benefits are reimbursed to Greene County Department of Social Services. For 2022, we have recouped a total of **\$86,669** for (nineteen) **19** cases. Of which 71% (**\$61,535**) is local share.

SUPPORT PROGRAMS

The Eligibility Unit continued a number of Support Programs in 2022. The funding for these programs came from funding entitled Flexible Fund for Family Services (FFFS). The flexibility offers the opportunity for Social Services to address emerging circumstances that Greene County's low-income residents face on a daily basis such as homelessness, maintaining a safe home for their family, work, transportation, day care and child support.

HEALTHY HOMES

The Department of Social Services, at times, comes in contact with families who are unable to or unwilling to provide a clean, safe home environment. There are situations when the parent lacks the skills needed to maintain a home but more often they lack the resources to purchase cleaning and laundry supplies. Through Community Action of Greene County, service provided is for Family and Community Development (F&CD) staff to work with **between ten (10) and fifteen (15)** families who have been identified by the Department of Social Services Temporary Assistance or Child Welfare staff that are in need of this service in order to maintain a safe, healthy environment for their family, therefore reducing the risk of foster care placement for their children. F&CD works with the family to educate, with a hands-on approach, efficient ways of maintaining a clean home. After the initial clean sweep, weekly or bi-monthly home visits take place where families learn how to maintain a clean home. Families are provided with tools and supplies and receive psycho-educational counseling and budgeting resulting in awareness and ability to maintain a clean and healthy home environment. Arrangements have been made with Laundromats to participate in a voucher program so families can keep clothes clean. Counseling focuses on improving self-esteem, identifying and building upon strengths and developing strategies that will incorporate the family unit in the home care process. In 2022 the Family Development Case Manager worked with **(seventeen) 17** households throughout the year and was successful in helping these households obtain the needed skills to maintain a safe and clean home.

ENHANCED DRUG ALCOHOL PROGRAM

The families of these hard to serve individuals face many complicated problems and situations that are drug and alcohol dependency related issues. The continuations of enhanced services that will coordinate with the existing community resources/services are essential to provide a full continuum of individualized supports for the identified populations. The desired goals are independence from chemical abuse and the development of productive lifestyles. This program was subcontracted with Twin County Alcohol and Substance Abuse Services, Inc. In 2022, (four hundred forty- four) **444** screenings and (ninety-six) **96** monitoring referrals were made to this program.

Disability Review

The Disability Unit RN/Medical Services Specialist and eligibility staff assist appropriate clients who need Aid for the Disabled (AD) in order to have Medicaid Eligibility. The necessary information is gathered then referred to the State Disability Review Team (SDRT) who make all eligibility determinations, then filtering that information back to the Disability RN to pass on to the Eligibility staff to open the case. The Disability Unit RN assists clients who need to apply for SSI/D benefits. The RN institute's and maintains OMIG Recipient Restriction Program as deemed necessary for client's safety managing Physician, Pharmacy, Hospital and Clinic access for clients. The Disability RN follows all AD Initial referrals and CDR (Continuing Disability Review) and performs system updates with WMS.

2022 Summary Statistics for the Disability Review Team are as follows:	
Cases Reviewed	14
Cases Approved	13
Cases Denied	1
Active Restriction Cases	19
SSI Application Assistance Cases	6

Central Assessment Unit

This unit completes health and social assessments, with cooperation from the primary physician, for any county resident regardless of age or income. These assessments, performed by Registered Professional Nurses, determine an individual's ability to function safely in a non-institutional setting. These Nurses review programs that could benefit the client based on the results of the state mandated UASNY assessment system. UASNY cases are increasingly complex and time-consuming as psycho-social and medical issues impact care levels and assessments for all programs are bi-annual. This unit administers the Consumer Directed Personal Assistance Program (CDPAP), Personal Care Aide (PCA) Program, and the Personal Emergency Response System (PERS). The Unit is responsible for any 1915(c) (Children's Waiver) cases that may need AT (Assistive Technology), E-Mod (Environmental Modification), and V-Mod (Vehicle Modification). Staff are also certified to complete Patient Review Instrument (PRI) for nursing home placement. The staff maintain the Assisted Living Program (ALP) medical appropriateness files for a population of clients who would otherwise be placed in a skilled nursing facility. CAU staff work closely with Protective Services for Adults maintaining a caseload of Medically Fragile Guardianships and are active in the community as members of many health-related advisory boards.

Utilization Statistics for 2022 are as follows:	
Referrals	120
Consultations	100
Admissions	56
Discharges	61
PRI (Patient Review Instrument/Screens)	0
Medically Fragile Guardianships	8

Children and Family Services 2022 Annual Report

Child Welfare

A total of **69** children were provided foster care services in 2022; with **14** children directly placed with relatives under Article 10, with 36 children living in foster boarding homes or kinship foster homes and with 4 children residing in institutional foster care settings. Approximately **0** children were placed in Secure Detention in **2022**. These foster children were placed either in the care and custody of the Commissioner of Social Services, or directly with relatives due to the following actions.

Placement Category	2021 carry over	2022New Placements
Voluntary Placement	1	2
Voluntary Surrender	4	0
CPS Removal (Abuse/Neglect)		32
JD/PINS	0	0
Art 10 Direct Placement	12	2
Totals	33	36

Of the total number of children in care, **5** were provided with adoptive/KinGap services, which resulted in **1** children being discharged as their adoption was finalized and **4** children were discharged to KinGap There were **62** children receiving adoptive subsidies or KinGap money during the year 2022.

There were **11** children discharged to their parents **14** discharged to a responsible relative/caregiver, and **1** youth discharged to their own responsibility. As of December 31, 2022, the custody of **66** children remained with Commissioner of Social Services or Article 10 Direct placement and **1** child in the custody of the Office of Children and Family Services. For those youth discharged to their own responsibility, the Department continues to provide supportive services/assistance until the youth is years of age, if desired. Courtesy supervision of out of County/State cases were provided to families.

All children and families were offered after care/preventive services through DSS case management prior to discharge from foster care, to assist the family with the transition of the foster youth back into their homes and community. All foster youth being discharged were also referred to the Greene County SPOA (Single Point of Access) Committee for review of available community resources to help support the youth and family.

The Child Welfare Unit currently consists of one Grade B supervisor, 2 Senior Caseworkers and 3 caseworkers, 1 Social Welfare Examiner and 1 Community Services worker.

Child Protective Services

During the year 2022, the Greene County Child Protective Unit investigated as a lead or secondary Agency, a total of nine hundred and six (906) new reports of Child Abuse and Maltreatment. This is a decrease from the one thousand ninety-nine (1099) reports investigated in the year 2021. During the 2022 calendar year there were a total of forty-one (41) Neglect Petitions filed by the Child Protective Unit. The 2022 Petitions resulted in thirty-two (32) children being removed from their caretakers.

The Child Protective Unit is staffed by nine (9) Caseworkers, three (3) Senior Caseworkers and one (1) Grade B Supervisor.

Adult Protective Services

During 2022 there were 167 new referrals made to Protective Services for Adults (PSA). This was an increase from 2021 148. There were 33 open protective cases of which 24 were guardianship cases. Financial management services were provided to 83 open cases. We were named guardian or temporary guardian for 4 individuals. Throughout most of 2022, a Grade B Supervisor, a senior caseworker, three caseworkers, a shared community service worker and two shared registered nurses staffed the PSA unit.

The priority for 2023 is to continue this unit's commitment to accurately assess the needs of impaired adults and to intervene effectively in order to assist these individuals. This unit's resources and expertise will continue to be focused entirely on achieving positive outcomes for impaired adults regardless of their situation and limitations. As always we will continue to strive to maintain impaired adults safely in the community. We will choose placement in a supervised setting only in those situations where all other less restrictive options have been exhausted. These efforts will involve but not be limited to identifying impaired adults and providing preventive services as well as crisis intervention services.

In the coming year we plan to focus on those individuals who can only be described as the very aged (85+) as we continue to see an increase in these individuals living in the community. We are also seeing a dramatic increase in the number of young adults (20-30 years of age) who have varying levels of impairment caused by mental illness, alcohol/drug use and/or limited intellectual capacity. As a result, these individuals are unable to navigate the complexities of living independently in the community and are at risk of harm. In addition, they have few informal supports in the community. Both these groups of impaired adults present special challenges and needs which require comprehensive service coordination in order to maintain them safely in the community. This requires an increased commitment to working collaboratively and creatively with other agencies. At all times an individual's inherent right to self-determination will be respected.

Preventive Unit

During the year 2022, the Preventive Unit provided preventive services and foster care services to 187 children from 95 families. These families were referred from Child Protective, Youth Bureau Pre-PINS program, Mental Health, Schools and Parents. We assisted in a secondary role for seven (12) families from other counties. Out of the 187 children, 12 were PINS/JD/Neglected youth were placed outside of their homes in a Residential, Group Home, Foster home or a Relative setting. At the end of 2022, 8 remained in the custody of the Commissioner with 1 having a long-term goal of Independent Living, 4 having a goal of finalization of adoption and 3 continuing to work towards parent reunification. Also 2 children had been returned home, 2 were discharged to relatives and 0 were discharged to OCFS custody. As the lead Agency for PINS Diversion services, referrals are primarily received from GC Youth Bureau and the local School Districts. Many referrals were received as a result of a Child Protective Investigation. PINS Diversion is mainly a voluntary program; however, it can be court ordered. The program has an open-ended time frame, with a goal of less than 12 months, based upon the family's cooperation and need for ongoing services. The focus is on helping families divert a youth from further troublesome behaviors, out of home foster care placement and improving parenting techniques. The school remains an integral part of treatment planning with all PINS Diversion youth. Workers make daily calls to all the schools checking on attendance of our youth with follow up each morning to parents/guardians of those youth with unexcused absence to determine the cause of absence, as well as make home visits in an attempt to get the youth to school. The workers gather monthly reports of grades from the schools, attend IEP meetings and participate in any disciplinary meetings or reintegration meetings with the youth and parents. There were 0 new PINS petitions filed in Family Court in 2022.

In 2022, there were 93 youth identified as having truancy, behavioral or academic issues that that put them at risk of PINS/PINS Diversion or Educational Neglect. Out of the 93 youth, there were 29 youth and families referred to a more intensive Program with Northern Rivers for PINS Diversion called the Positive Youth Progression (PYP) or the Intensive Preventive Program (IAPP). These teams consist of Master level and Bachelor level workers, that provide weekly in-home services to the families. Greene County had 0 new out of home PINS placements for the year of 2022.

The Preventive Unit consists of one Grade B supervisor, two Senior Caseworker and six Caseworkers.

**Northern Rivers Family Services
Northeast Parent & Child Society- Intensive Aftercare Prevention Program
2022 Annual Statistics
Greene County**

- During 2022, Northeast Parent & Child Society's Intensive Aftercare Prevention Program (hereafter, IAPP) in Greene County served a total of 32 families, 23 families belonging to IAPP services and 9 families belonging to PYP (involving 43 adults and 76 children).
 - Of these 32 families, 1 family (involving 1 adult and 1 child) had an intake with IAPP in 2019
 - Of these 32 families, 3 families (involving 6 adults and 13 children) had an intake with IAPP in 2020.

- Of these 32 families, 10 families (involving 13 adults and 24 children) had an intake with IAPP in 2021.
- Of these 32 families, 18 families, (involving 23 adults and 38 children) had an intake with IAPP in 2022.
- Of the 38 children referred in 2022,
 - 29 children were referred through the Prevention Unit
 - 9 children were referred through the Foster Care Unit
 - 6 of the 29 children referred were designated as PINS/Diversion
 - Of these 6 children, 3 had challenges with school attendance
 - Of these 6 children, 2 had school behavioral concerns.
 - Of the 29 children designated as Prevention
 - 7 had challenges with school attendance
 - 7 had school behavioral concerns.
- During 2022, 3 families (involving 3 adults and 6 children) were assessment/consultation cases only and not included in the following statistics.
- During 2022, a total of 20 families (involving 26 adults and 51 children) were discharged from Northeast's IAPP services in Greene County.
- The average length of service for the 20 discharged families was approximately 10 months.
- Outcome Target #1: The Permanency of youth served will be improved during the course of IAPP services, as demonstrated by:
 - 46 out of 51 (91%) youth served with a permanency goal of Prevent Placement did not enter out of home placement at the time of discharge.
 - 1 out of 1 (100%) youth served with a permanency goal of Prevent Return to Placement, did not return to out of home placement at the time of discharge.
 - 4 out of 4 (100%) youth with a permanency goal of Reunification were reunified with a parent or other caregiver resource at the time of discharge.
- Outcome Target #2: The Safety of youth served will be improved during the course of IAPP services, as demonstrated by:
 - 15 out of 20 (75%) families served had decreased instances of indicated reports.
 - 16 out of 26 (70%) caregivers served had improved FAST scores in the areas of Family Conflict; Parental Supervision, Incidents of Abuse, Incidents of Neglect
- Outcome Target #3: The Well-Being of families served will be improved during the course of IAPP services, as demonstrated by:
 - 32 out of 51 (70%) youth served had improved FAST scores in the areas of Relationships with Mother and/or Father, Family Communication, Natural supports, School Attendance/Achievement, Social Functioning
 - 16 out of 26 (60%) caregivers served had improved FAST scores relating to enhanced Parenting in the areas of Involvement with Care, Caregiver Boundaries, Caregiver Emotional Support, Caregiver Knowledge

2022
ANNUAL REPORT
FRAUD/RESOURCES RECOVERY UNIT
GREENE CO. DEPT OF SOCIAL SERVICES

Staff: 1 Resource Consultant; 1 Examiner; 4 (Part Time) Investigators

Our Unit plays a major role in reclaiming tax dollars through the many avenues available to us. Sources of recovery come from our Resource Unit, our Fraud Unit, by cost avoidance measures through our Front End investigations (FEDS and EVRS) and by disqualifications from our assistance programs and restitutions paid as a result of welfare fraud.

This year, Greene County continues to participate in the Estate, Casualty and TEFRA Recovery Program with Gainwell Technologies previously known as Health Management Systems (HMS). Greene County works together with Gainwell Technologies to provide resource leads and answer any questions, as well as providing any further documentation they may need to pursue recovery. The Local District continues to pursue some remaining Medicaid resources, but we are now primarily concentrating on Temporary Assistance liens, recovery of personal needs accounts, burial reimbursements, and miscellaneous payments.

FRAUD

This year our Fraud Unit received 1354 referrals to be investigated. Fraud allegations are generated through referrals from within our Agency, the State (OTDA and OMIG), or from the general public. The Case Examiners also refer cases under the Front End Detection System (FEDS) or the Eligibility Verification Review (EVR) process. The FEDS and EVR cases are investigated prior to case opening and, if founded, the case is usually denied by the examiner resulting in cost avoidance.

The FEDS and EVR referrals are required to be completed within ten (10) working days. The advantage of these referrals is cost avoidance when the case is denied or benefits are reduced due to the positive results of the investigation. Our cost avoidance for FEDS and EVR referrals for the year 2022 was \$1,676,604.00.

Our Unit also receives referrals from State driven matches. These State matches include: the Prison Match from the Department of Corrections which alerts us to incarcerated clients; the PARIS Match which covers the Temporary Assistance, Food Stamps and Medicaid Programs and determines if an individual is receiving assistance in more than one County/State at the same time; the Federal Prison Match whose purpose is to remove incarcerated individuals from assistance programs for which they are ineligible; the OTDA Recipient Fraud Match System (RFMS) which forwards Fraud allegations to the Local Department of Social Services (LDSS); and the VED/RFI report which could alert us to unreported income. In April 2018, OTDA added SNAP NDNH matches to VED/RFI. In 2014, the

State developed 2 new referral matches which include the EBT Out-Of-State match and the Bordering State match which also both determine if assistance is received in more than one state.

There were 1273 alleged fraud cases investigated to completion resulting in the detection of \$380 in welfare fraud. Of that, 0 referrals were dismissed; 1219 referrals involved FEDS and EVRS; 37 fraud referrals were unfounded as intentional fraud; 16 fraud referrals were found \$0; and 0 individuals were reviewed with the District Attorney. Zero (0) of these individuals were referred for criminal prosecution. There were 0 individuals arrested and 0 dispositions received. The amount of fraud involved in these dispositions totaled \$0. Zero (0) individuals were called in for an Agency Conference after the District Attorney review to discuss the fraud overpayments and to sign the Repayment and Disqualification Agreements. These individuals were not criminally prosecuted as the overpayment amounts were minimal and no false instruments were involved. The amount of fraud dollars involved in these clients called in was \$0. In conjunction with the District Attorney's Office more monies are being recovered when we call-in and meet with clients vs. spending years held up in court due to arrests.

We continue to refer our non-paying "call-ins" (clients who were not prosecuted but signed repayment agreements) back to the District Attorney for prosecution. We have had some success acquiring repayment/disqualification agreements and payments by certified mail from the clients who have moved out of jurisdiction and are not able to be extradited.

We are currently using several websites which are very helpful in our investigations. The first is Accurant (LexisNexis) whose services allow us to locate individuals, perform property searches, obtain deed information throughout the United States and search voter registrations to assist us in locating individuals. These are just a few of the services offered by Accurant to assist us in our daily investigations.

DMV (Department of Motor Vehicles) allows us to conduct record searches, particularly registered vehicles.

GIS (Geographical Information Systems) enables us to ascertain whether a client owns any property in Greene County.

The Work Number (TALX) allows us to search present and/or past employers of certain clients.

Factual Data (CBC Innovis) often helps with clients' history such as past or present employment, real estate owned by clients, and address history. It also allows us to view clients' credit reports which can be helpful in ascertaining if their bills are paid up to date.

We are also connected with the National Insurance Crime Bureau, ISO. This service allows us to search records of all insurance companies that our clients may be involved with to determine if our clients are collecting funds from an insurance company while fraudulently receiving social service benefits. It also enables us to ascertain if a client has a lawsuit pending upon which we can file a lien.

Another service we utilize is Electronic Disqualification Recipient System (EDRS) which is through the USDA. Access to this system allows us to check anywhere in the United States to see if a

client has had previous food stamp disqualifications elsewhere. This could result in longer periods of food stamp disqualifications if this is discovered.

The total amount collected for the year 2022 from recipients determined to have committed a fraudulent activity was \$642.63. There was a total of one (1) disqualification from the Safety Net assistance program for twelve (12) months, realizing a total cost avoidance of \$4,728.00. Total cost avoidance from disqualification was \$4,728.00.

REFERRALS RECEIVED

	<u>2022</u>	<u>2021</u>
Fraud Allegations	53	53
Front End Detection	728	466
EVR	573	886
Prison Match	1	2
PARIS Match	93	98
VED/RFI HITS	14	4
EBT Out-Of-State	15	14
Bordering State	0	0
IVES/1099 Tax Match	0	0
TOTALS	1477	1523

REFERRALS COMPLETED

	<u>2022</u>	<u>2021</u>
	54	65
	700	489
	519	988
	1	2
	93	98
	14	4
	15	14
	0	0
	0	0
TOTALS	1396	1660

COST AVOIDANCE

	<u>2022</u>	<u>2021</u>
FEDS	\$ 1,258,386.00	\$ 673,836.00
EVR	418,218.00	707,376.00
DISQUALIFICATIONS	4,728.00	0
TOTAL	\$ 1,681,332.00	\$ 1,358,052.00

RESOURCES

Locally, we worked Sixty (60) referrals this past year in our Resource Unit. As of July 1, 2011, we refer all leads involving Medicaid claims to HMS to file liens and pursue appropriate recoveries.

Resources recovered **locally** this year include:

Two (2) Lien satisfactions were filed for a total recovery of \$1,156.47.

Zero (0) mortgage liens were filed. Seventy-two (72) mortgage liens were discharged. Total recovery was \$1,478.21. Effective April 1, 2022, per GIS 22TA/DC037 districts must not require an individual applying for or receiving Temporary Assistance (TA) to sign a real

property and/or a mortgage lien as a condition of eligibility. The repeal of SSL 106 also impacts a district's ability to recover TA real property and/or mortgage liens previously accepted and filed with their district County Clerk. Effective April 9, 2022 districts must not recover any TA real property and/or mortgage liens that were previously accepted and have not yet been satisfied.

Sixty (60) referrals were received on deceased clients regarding their Personal Needs Accounts remaining at the Nursing Homes and \$52,660.41 was recovered.

We also recovered \$25,419.85 involving eleven (11) "miscellaneous" collections which consist of repayment of assistance through pension payments, unreported income, trusts and excess resources.

RESOURCE COLLECTIONS

<u>2022</u>		<u>2021</u>
-0-	Discharge of MRPL	\$ 0
-0-	Release of Claim Against Estate	0
\$ 1,156.47	Satisfaction of Liens	15,491.07
1,478.21	Discharge of Mortgage	4,473.30
52,660.41	Personal Needs Account	47,207.99
<u>25,419.85</u>	Miscellaneous Collections	<u>31,792.11</u>
\$ 80,714.94	TOTALS	\$ 94,491.17

TOTAL COLLECTIONS 2022

\$	642.63 (FRAUD)
	<u>80,714.94 (RESOURCES)</u>
\$	81,357.57 TOTAL

FOLLOWING ARE THE CLAIMS COLLECTED BY GAINWELL TECHNOLOGIES (HMS):

Casualty Claim	\$ 49,615.08
Estate Claims	236,230.90
TEFRA Claims	<u>0</u>
TOTAL	\$ 285,845.98

Homeless Initiative

Homelessness is the result of lack of stable, safe, and adequate housing. Many of the homeless clients are without family resources, are unemployed and/or have no income, suffer from untreated mental health & substance abuse issues and are in need of other services for ongoing support and stabilization.

The agency has two caseworkers in the homeless unit that meet weekly and/or daily with individuals and or families to assess the underlying contributing factor for the homelessness.

The caseworkers meet with clients on a weekly basis at their emergency placement to assist with goal setting, referrals, advocacy, and address barriers to obtaining permanent housing, assist in securing income thru Social Security Supplemental Income/Social Security Disability and/or motivate the client to conduct employment searches in order to promote self-sufficiency. The caseworker's also work in collaboration with the eligibility department, children & family services staff and other community based agencies that also includes maintaining a rapport with area landlords to establish a list of available low income rental properties. These caseworkers are also required to complete annual motel inspections mandated by the state, address complaints and report lack of compliance by the motel to the Department of Health.

In 2022, a total of 112 cases were referred to the program with 22 cases carried over from 2021 with a total of 134 cases being managed. A total of 116 cases were placed in permanent housing or closed for varying reasons. There were 18 remaining cases carried into 2023.

2022 New Cases (90 SNA + 22 TANF)	112
2021 Cases Carried Over	22
Total Cases	134
2022 Resolved Cases	116
Remaining Cases (Carried into 2023)	18

Administration/Accounting

The Accounting Unit is responsible for monitoring and processing all cash receipts and disbursements of the department, and for the proper recording of all agency expenditures and revenues to The County Treasurer's Office. This includes administrative expenses as well as payments made on behalf of clients served in the various program areas.

In addition to auditing authorizations and processing payments, the accounting department is responsible for the timely preparation and submission of all monthly and quarterly claims to the appropriate state agencies for maximum reimbursement of federal and state aid. Other functions of the unit include financial management case reconcilements, bank reconcilements, maintenance of employee time and attendance records, and preparation and submission of the agency payroll.

The Accounting Unit is under the supervision of The Director of Administrative Services, who is responsible for the preparation, submission, and monitoring of the agency's budget. The remaining staff includes one accounting supervisor, one principal account clerk, two senior account clerks, and one account clerk/typist.

Total net local share for Greene County for all programs and administration in 2022 was \$10,989,067 (unaudited), which resulted in the agency finishing the year \$2,221,102 under the 2022 adopted budget.

Administration Local Share was \$685,073 under budget. This was primarily due to the high number of staff vacancies and the longer than usual period to fill these vacancies.

Greene County's local share of Medicaid expenses were \$900,305 under budget. This was due to the passage of the Families First Coronavirus Response Act which increased the eFMAP funding during the Covid crisis in 2020 and continued through 2022.

The net Safety Net local share was \$328,023 under budget. When preparing the 2022 budget we were antipating a return to pre covid case loads and expenditures. Although we did see a 25.15% increase in Local share from 2021 it did not materialize to the levels that we were projecting.

The combined savings in the Children and Family Services program areas was \$307,701. A major factor contributing to this savings was that the number of children in care was less than anticipated when preparing the 2022 budget. The Federal Government also provided us with additional 6.2% reimbursement through the Title IV-E Cares Act.

The following pages provide a fiscal summary for the year 2022, as well as a detailed analysis of budget results for administrative and program costs.

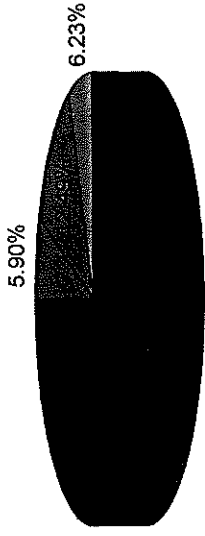
	2019	2020	2021	2022	2022	2022	2022	2022	Savings/ (Shortfall)
	Actual	Actual	Actual	Requested	Adopted	Actual	Actual	Actual	(Shortfall)
6010.1 Admin-Personal Serv.	4,508,727	4,682,800	4,802,590	5,501,153	5,516,037	5,072,118	5,072,118	5,072,118	443,919
6010.2 Admin-Equipment	74,539	80,687	114,635	90,000	90,000	88,985	88,985	88,985	1,015
6010.4 Admin-Contractual	1,002,001	919,016	1,000,530	1,138,458	1,138,458	1,095,773	1,095,773	1,095,773	42,685
6010.8 Admin-Employee Benefits	2,037,648	2,177,650	2,176,183	2,557,899	2,486,571	2,312,383	2,312,383	2,312,383	174,188
Total Appropriations	7,622,915	7,860,153	8,093,938	9,287,510	9,231,066	8,569,259	8,569,259	8,569,259	661,807
2401 Interest on Deposits	1,533	301	0	500	500	800	800	800	300
2770.1 Repayments	17,352	18,069	19,415	17,000	17,000	15,249	15,249	15,249	(1,751)
3610 State Aid	933,391	957,216	986,552	1,172,819	1,172,819	1,065,263	1,065,263	1,065,263	(107,556)
4610 Federal Aid	2,551,886	2,454,792	2,637,668	2,972,003	2,972,003	2,645,977	2,645,977	2,645,977	(326,026)
4611 SNAP Admin	625,073	649,576	579,354	761,576	761,576	616,623	616,623	616,623	(144,953)
4615 Flex Fund For Family Serv (FFFS)	2,156,175	2,366,466	2,063,207	2,250,000	2,250,000	2,853,251	2,853,251	2,853,251	603,251
Total Repayments & Revenues	6,285,410	6,446,420	6,286,196	7,173,898	7,173,898	7,197,184	7,197,184	7,197,184	23,266
Local Share-Administration	1,337,505	1,413,733	1,807,742	2,113,612	2,057,168	1,372,095	1,372,095	1,372,095	685,073
6055.4 Day Care - Non Title XX	261,063	140,809	117,685	216,000	216,000	209,437	209,437	209,437	6,563
1855 Repayments	0	0	0	0	0	0	0	0	0
3655 Federal & State Aid	242,062	125,744	98,504	174,000	174,000	191,790	191,790	191,790	17,790
Total Repayments & Revenues	242,062	125,744	98,504	174,000	174,000	191,790	191,790	191,790	17,790
Local Share-Day Care	19,001	15,065	19,181	42,000	42,000	17,647	17,647	17,647	24,353
6070.4 Services for Recipients	560,837	755,512	748,044	812,500	812,500	793,815	793,815	793,815	18,685
1870 Repayments	0	0	0	0	0	0	0	0	0
3670 State Aid	1,622,595	1,559,451	1,669,978	1,625,000	1,625,000	1,632,851	1,632,851	1,632,851	7,851
4670 Federal Aid	209,661	174,006	173,146	170,000	170,000	147,728	147,728	147,728	(22,272)
Total Repayments & Revenues	1,832,256	1,733,457	1,843,124	1,795,000	1,795,000	1,780,579	1,780,579	1,780,579	(14,421)
Local Share-Services for Recipients	(1,271,419)	(977,945)	(1,095,080)	(982,500)	(982,500)	(986,764)	(986,764)	(986,764)	4,264
6100.4 Medical Assistance-Capped	9,456,684	8,627,853	7,944,773	9,304,214	9,304,214	8,285,096	8,285,096	8,285,096	1,019,118
1801 Repayments	277,632	219,284	166,131	204,600	204,600	175,027	175,027	175,027	(29,573)
3601 State Aid	(138,800)	(109,640)	(82,925)	(42,300)	(42,300)	(86,322)	(86,322)	(86,322)	(44,022)
4489 Stimulus FMAP Increase	0	0	0	0	0	0	0	0	0
4601 Federal Aid	(138,804)	(109,643)	(82,930)	(42,300)	(42,300)	(87,518)	(87,518)	(87,518)	(45,218)
Total Repayments & Revenues	28	1	276	120,000	120,000	1,187	1,187	1,187	(118,813)
Local Share-Medical Assistance	9,456,656	8,627,852	7,944,497	9,184,214	9,184,214	8,283,909	8,283,909	8,283,909	900,305
6106.4 Adult Homes-Special Needs	0	0	0	1,000	1,000	0	0	0	1,000
	2019	2020	2021	2022	2022	2022	2022	2022	Savings/ (Shortfall)
	Actual	Actual	Actual	Requested	Adopted	Actual	Actual	Actual	(Shortfall)
	0	0	0	1,000	1,000	0	0	0	1,000

Total Repayments & Revenues	692,923	575,163	365,807	661,677	661,677	379,518	(282,159)
Local Share - Safety Net	966,331	642,621	518,017	976,323	976,323	648,300	328,023
6141.4 Home Energy Assist. Program	18,842	17,768	48,630	28,000	28,000	5,133	22,867
1841 Repayments	89,551	97,215	71,819	89,500	89,500	107,089	17,589
4641 Federal Aid	(69,218)	(79,447)	(23,188)	(61,500)	(61,500)	(107,543)	(46,043)
Total Repayments & Revenues	20,333	17,768	48,631	28,000	28,000	-454	(28,454)
Local Share - H.E.A.P.	-1,491	0	(1)	0	0	5,587	(5,587)
6142.4 Emergency Assist for Adults	196,603	144,139	90,973	240,000	240,000	62,031	177,969
1842 Repayments	0	430	0	0	0	0	0
3642 State Aid	98,110	71,857	45,011	120,000	120,000	31,011	(88,989)
Total Repayments & Revenues	98,110	72,287	45,011	120,000	120,000	31,011	(88,989)
Local Share - EAA	98,493	71,852	45,962	120,000	120,000	31,020	88,980
Summary							
Appropriations	26,707,916	24,517,936	22,479,234	28,872,124	28,815,680	24,680,987	4,134,693
Repayments	1,541,460	1,412,688	1,144,970	1,466,600	1,466,600	936,046	(530,554)
State Aid	5,672,707	4,879,503	4,877,695	6,334,543	6,334,543	4,952,130	(1,382,413)
Federal Aid	7,628,393	7,205,201	6,953,629	7,804,368	7,804,368	7,803,745	(623)
Total Repay & Rev.	14,842,560	13,497,392	12,976,294	15,605,511	15,605,511	13,691,921	(1,913,590)
Local Share	11,865,356	11,020,544	9,502,941	13,266,613	13,210,169	10,989,067	2,221,102

Safety Net
Administration
Family Assistance & Services
Medical Assistance
Total

648,300
1,372,095
684,763
8,283,909
10,989,067

2022 Local Share Distribution



■ Safety Net 5.90%
■ Administration 12.49%
■ Family Assistance & Services 6.23%
■ Medical Assistance 75.38%