

**GREENE COUNTY
DEPARTMENT OF
SOCIAL SERVICES**

2021 ANNUAL REPORT

Department of Social Services

We have learned to adapt to everyday challenges of delivering services in the midst of this pandemic. Our workforce has been the steady hand keeping our most vulnerable safe, fed and housed. We have seen some of the worst human suffering additional fatalities from overdoses and overall neglect due to untreated substance abuse or mental health disease. We have embraced this population and brought services to them to meet them where they are at. Our delivery model change has served our clients quicker and more efficiency. The staff have been amazing keeping our doors open while taking care of their own families. We conduct services/meeting in all areas via zoom/webex fewer clients came to the office building as submission of required paperwork was done over the web. We have added a Peer support to our homeless team and recognized we need a case manager for the newly released prisoners as they have untreated substance abuse and mental health diseases. We look like a different organization from the size of our lobby to how we serve the clients. What hasn't changed is the need in our community which stats follow:

Overall Comparison from 2020-2021

Temporary Assistance: 164 cases compared to 192 in 2020

Supplemental Nutrition Assistance Program(SNAP): 2,519 cases compared to 2,506 in 2020 Each month of the pandemic we have seen the federal government max out benefits.

Child Support Enforcement: The Support Unit has a very high percentage of cases in compliance, 99.03% that have paternity established compared to 98.24% in 2020, and 96.18% have support orders compared to 95.58% in 2020. We remain one of the top county's for health insurance orders.

Fraud/Resources Recovery Unit: Referrals received during 2021 was 1523 compared to 1308 in 2020. Staff work produced a \$1,358,052 cost avoidance compared to \$1,021,020 in 2020.

Child Welfare: 53 children were provided foster care services compared to 57 in 2020.

Child Protective Services(CPS): 1099 new CPS reports compared to 1059 in 2020.

Protective Service for Adults: 149 new referrals compared to 146 in 2020.

Medicaid: 3,565 cases compared to 3,473 in 2020 the total takeover of eligibility by the state continues. Overall numbers of clients on Medicaid 14,071 individuals in our county and 10,506 are enrolled through the exchange at the State.

Homeless Initiative: 98 new cases compared to 120 in 2020. We had 22 carried over cases for a total of 120 being homeless, 102 of them were resolved. We are still seeing opioid issues and lack of affordable housing as outstanding issues in this population. Our numbers reflect the impact of the housing eviction and utility shut-off moratorium and the change we made in our process of going to the clients instead of calling them into the agency thus we have seen fewer homeless clients. The housing moratorium has been lifted and we are seeing active evictions being processed by the local courts.

2021
ELIGIBILITY YEARLY REPORT

The Greene County Eligibility Unit is responsible for evaluating and processing all families and individuals who demonstrate a need for Temporary Cash Assistance, Medical, Supplemental Nutrition Assistance Program (SNAP) formally Food Stamps, Employment, Day Care and HEAP. The unit's main goal is to assist clients in obtaining personal responsibility, self-sufficiency, employment and health care. As of the end of 2021, the unit had processed 2,711 applications. The breakdown of case load per program is:

Temporary Case Assistance	164 cases
TANF	88
SN	76
Medical	3565 cases
SSI	1350
MA	2215
SNAP	2519 cases
Day Care	26 cases
HEAP	6048 benefits

Also under Eligibility is our Child Support Unit, this unit helps establish paternity, establish support orders and collect and enforce support orders. The current case load for this unit is 1,519 cases.

HEAP

The HEAP Unit administers the federally funded Home Energy Assistance Program. It helps County residents with low income pay their utility and/or fuel bills. In 2021, Greene County households received regular and emergency energy grants totaling \$3,133,172.00.

Those eligible for HEAP and who have high utility/fuel bills are referred to the Weatherization Program which provides services to replace or improve heating equipment. These households now benefit from energy savings.

This Unit starts processing applications every September and remains in operation as long as the funding remains available. Two (2) contracted workers process all HEAP applications, including those that are taken at D.S.S. and from the Office for the Aging personnel. All Emergency applications are filed at the Department of Social Services.

DAY CARE

The Family Day Care Program assisted Thirty two (32) families in obtaining day care services during the year. Approximately Forty nine (49) children received services from twenty four (24) providers who were either registered or informal.

CHILD SUPPORT ENFORCEMENT AND COLLECTION

The Greene County Support Collection Unit had another successful year in collections, totaling **\$4,320,412.83**. Paternity establishment, support establishment as well as collections for 2021 have once again exceeded the state requirements.

In spite of the economy, the Support Collection Unit has continued their excellent effort to establish paternity, as well as child support and medical orders.

The Support Unit has a very high percentage of cases in compliance, **99.03%** that have paternity, and **96.18%** have support orders. We remain one of the top county's for health insurance orders.

The Support Collection Unit will strive to increase collections for 2022 to assist in the reduction of the County's DSS Temporary Assistance caseload as well as increase collections for the Public caseload.

RETRO SSI REIMBURSEMENT

The Greene County Eligibility Unit is also responsible for processing Safety Net (single adult/childless couples) assistance cases who are anticipating the receipt of SSI benefits. Once the recipient is found to be SSI eligible, we coordinate with the Social Security Office, and all previous Temporary Assistance benefits covering the time frame of the retro SSI benefits are reimbursed to Greene County Department of Social Services. For 2021, we have recouped a total of **\$64,713.00** for (fifteen) 15 cases. Of which 71% (**\$45,946.23**) is local share.

SUPPORT PROGRAMS

The Eligibility Unit continued a number of Support Programs in 2021. The funding for these programs came from funding entitled Flexible Fund for Family Services (FFFS). The flexibility offers the opportunity for Social Services to address emerging circumstances that Greene County's low income residents face on a daily basis such as homelessness, maintaining a safe home for their family, work, transportation, day care and child support.

HEALTHY HOMES

The Department of Social Services, at times, comes in contact with families who are unable to or unwilling to provide a clean, safe home environment. There are situations when the parent lacks the skills needed to maintain a home but more often they lack the resources to purchase cleaning and laundry supplies. Through Community Action of Greene County, service provided is for Family and Community Development (F&CD) staff to work with **between ten (10) and fifteen (15)** families who have been identified by the Department of Social Services Temporary Assistance or Child Welfare staff that are in need of this service in order to maintain a safe, healthy environment for their family, therefore reducing the risk of foster care placement for their children. F&CD works with the family to educate, with a hands-on approach, efficient ways of maintaining a clean home. After the initial clean sweep, weekly or bi-monthly home visits take place where families learn how to maintain a clean home. Families are provided with tools and supplies and receive psycho-educational counseling and budgeting resulting in awareness and ability to maintain a clean and healthy home environment. Arrangements have been made with Laundromats to participate in a voucher program so families can keep clothes clean. Counseling focuses on improving self-esteem, identifying and building upon strengths and developing strategies that will incorporate the family unit in the home care process. In 2021 the Family Development Case Manager worked with **(twenty-two) 22** households throughout the year and was successful in helping these households obtain the needed skills to maintain a safe and clean home.

ENHANCED DRUG ALCOHOL PROGRAM

The families of these hard to serve individuals face many complicated problems and situations that are drug and alcohol dependency related issues. The continuations of enhanced services that will coordinate with the existing community resources/services are essential to provide a full continuum of individualized supports for the identified populations. The desired goals are independence from chemical abuse and the development of productive lifestyles. This program was subcontracted with Twin County Alcohol and Substance Abuse Services, Inc. In 2021, **(two hundred seventy five) 275** screenings and **(forty two) 42** monitoring referrals were made to this program.

Disability Review

The Disability Unit RN/Medical Services Specialist and eligibility staff assist appropriate clients who need Aid for the Disabled (AD) in order to have Medicaid Eligibility. The necessary information is gathered then referred to the State Disability Review Team (SDRT) who make all eligibility determinations, then filtering that information back to the Disability RN to pass on to the Eligibility staff to open the case. The Disability Unit RN assists clients who need to apply for SSI/D benefits. The RN institute's and maintains OMIG Recipient Restriction Program as deemed necessary for client's safety managing Physician, Pharmacy, Hospital and Clinic access for clients. The Disability RN follows all AD Initial referrals and CDR (Continuing Disability Review) and performs system updates with WMS.

2021 Summary Statistics for the Disability Review Team are as follows:	
Cases Reviewed	12
Cases Approved	11
Cases Denied	1
Active Restriction Cases	24
SSI Application Assistance Cases	2

Central Assessment Unit

This unit completes health and social assessments, with cooperation from the primary physician, for any county resident regardless of age or income. These assessments, performed by Registered Professional Nurses, determine an individual's ability to function safely in a non-institutional setting. These Nurses review programs that could benefit the client based on the results of the state mandated UASNY assessment system. UASNY cases are increasingly complex and time-consuming as psycho-social and medical issues impact care levels and assessments for all programs are bi-annual. This unit administers the Consumer Directed Personal Assistance Program (CDPAP), Personal Care Aide (PCA) Program, and the Personal Emergency Response System (PERS). The Unit is responsible for any 1915(c) (Children's Waiver) cases that may need AT (Assistive Technology), E-Mod (Environmental Modification), and V-Mod (Vehicle Modification). Staff are also certified to complete Patient Review Instrument (PRI) for nursing home placement. The staff maintain the Assisted Living Program (ALP) medical appropriateness files for a population of clients who would otherwise be placed in a skilled nursing facility. CAU staff work closely with Protective Services for Adults maintaining a caseload of Medically Fragile Guardianships and are active in the community as members of many health-related advisory boards.

Utilization Statistics for 2021 are as follows:	
Referrals	107
Consultations	81
Admissions	47
Discharges	46
PRI (Patient Review Instrument/Screens)	2
Medically Fragile Guardianships	8

Children and Family Services 2021 Annual Report

Child Welfare

A total of 53 children were provided foster care services in 2021; with 14 children directly placed with relatives under Article 10, with 43 children living in foster boarding homes or kinship foster homes and with 4 children residing in institutional foster care settings. Approximately 0 children were placed in Secure Detention in 2021. These foster children were placed either in the care and custody of the Commissioner of Social Services, or directly with relatives due to the following actions.

Placement Category	2020 carry over	2021New Placements
Voluntary Placement	1	0
Voluntary Surrender	4	0
CPS Removal (Abuse/Neglect)	33	24
JD/PINS	1	0
Art 10 Direct Placement	12	2
Foster care		
Totals	48	26

Of the total number of children in care, 4 were provided with adoptive/KinGap services, which resulted in 2 children being discharged as their adoption was finalized and 0 children were discharged to KinGap There were 52 children receiving adoptive subsidies or KinGap money during the year 2021.

There were 7 children discharged to their parents 1 discharged to a responsible relative/caregiver, and 1 youth discharged to their own responsibility. As of December 31, 2021, the custody of 47 children remained with Commissioner of Social Services or Article 10 Direct placement and 1 child in the custody of the Office of Children and Family Services. For those youth discharged to their own responsibility, the Department continues to provide supportive services/assistance until the youth is years of age, if desired. Courtesy supervision of out of County/State cases were provided to families.

All children and families were offered after care/preventive services through DSS case management prior to discharge from foster care, to assist the family with the transition of the foster youth back into their homes and community. All foster youth being discharged were also referred to the Greene County SPOA (Single Point of Access) Committee for review of available community resources to help support the youth and family.

The Child Welfare Unit currently consists of one Grade B supervisor, 2 Senior Caseworkers and 4 caseworkers, 1 Social Welfare Examiner and 1 Community Services worker.

Child Protective Services

During the year 2021, the Greene County Child Protective Unit investigated as a lead or secondary Agency, a total of one thousand ninety nine (1099) new reports of Child Abuse and Maltreatment. This is an increase from the one thousand fifty nine (1059) reports investigated in the year 2020. During the 2021 calendar year there were a total of fifty (50) Neglect/Abuse Petitions filed with Greene County Family Court by the Child Protective Unit. The 2021 Petitions resulted in twenty four (24) children being removed from their caretakers.

The Child Protective Unit is staffed by six (8) Caseworkers, three (3) Senior Caseworkers and one (1) Grade B Supervisor.

Adult Protective Services

During 2021 there were 148 new referrals made to Protective Services for Adults (PSA). This was an increase from 2020 146. There were 35 open protective cases of which 25 were guardianship cases. Financial management services were provided to 93 open cases. We were named guardian or temporary guardian for 5 individuals. Throughout most of 2021, a Grade B Supervisor, a senior caseworker, three caseworkers, a shared community service worker and two shared registered nurses staffed the PSA unit.

The priority for 2022 is to continue this unit's commitment to accurately assess the needs of impaired adults and to intervene effectively in order to assist these individuals. This unit's resources and expertise will continue to be focused entirely on achieving positive outcomes for impaired adults regardless of their situation and limitations. As always we will continue to strive to maintain impaired adults safely in the community. We will choose placement in a supervised setting only in those situations where all other less restrictive options have been exhausted. These efforts will involve but not be limited to identifying impaired adults and providing preventive services as well as crisis intervention services.

In the coming year we plan to focus on those individuals who can only be described as the very aged (85+) as we continue to see an increase in these individuals living in the community. We are also seeing a dramatic increase in the number of young adults (20-30 years of age) who have varying levels of impairment caused by mental illness, alcohol/drug use and/or limited intellectual capacity. As a result, these individuals are unable to navigate the complexities of living independently in the community and are at risk of harm. In addition, they have few informal supports in the community. Both these groups of impaired adults present special challenges and needs which require comprehensive service coordination in order to maintain them safely in the community. This requires an increased commitment to working collaboratively and creatively with other agencies. At all times an individual's inherent right to self-determination will be respected.

Preventive /JD-PINS Services

During the year 2021, the Preventive Unit provided preventive services and foster care services to 161 children from 86 families. These families were referred from Child Protective, Pre-PINS program, Probation, Mental Health, School and local Doctor's offices. We assisted in a secondary role for seven (7) families from other counties. Out of the 161 children, 18 were PINS/JD/Neglected youth were placed outside of their homes in a Residential, Group Home, Foster home or a Relative setting. At the end of 2021, 6 children had been returned home, 2 had been discharged to Independent Living, 5 were discharged to relatives, 1 was discharged to OCFS custody and 4 remained in the custody of the Commissioner.

As the lead Agency for PINS Diversion services, referrals are primarily received from GC Youth Bureau, Schools, Probation, as well as a result of a Child Protective Investigation. PINS Diversion is mainly a voluntary program; however, it can be court ordered. The program has an open-ended time frame, with a goal of less than 12 months, based upon the family's cooperation and need for ongoing services. The focus is on helping families divert a youth from further troublesome behaviors, out of home foster care placement and improving parenting techniques. The school remains an integral part of treatment planning with all PINS Diversion youth, with workers making daily calls to all the schools checking on attendance of our youth and monthly reporting of grades. Workers follow up on absences by calling the parent/guardian daily when there is an unexcused absence, as well as make home visits in an attempt to get the youth to school.

In 2021, there were 79 youth identified as having behavioral or academic issues that put them at risk of PINS/PINS Diversion. Out of the 79 youth, there were 55 youth and families referred to a more intensive Program with Northern Rivers for PINS Diversion call the Positive Youth Progression (PYP) or the Intensive Preventive Program (IAPP). These teams consist of Master level and Bachelor level workers, that provide weekly in-home services to the families. Greene County had 1 short term out of home PINS placements for the year of 2021. The purpose of placement was for PINS behaviors and diagnostic assessment to determine if further placement was needed or in home community-based services were able to support the youth and family. The Preventive Unit consists of one Grade B supervisor, two Senior Caseworker and six Caseworkers.

**Northern Rivers Family Services
Northeast Parent & Child Society- Intensive Aftercare Prevention Program
2021 Annual Statistics
Greene County**

- During 2021, Northeast Parent & Child Society's Intensive Aftercare Prevention Program (hereafter, IAPP) in Greene County served a total of 35 families, 24 families belonging to IAPP services and 11 families belonging to PYP (involving 48 adults and 74 children).
 - Of these 35 families, 1 family (involving 2 adults and 3 children) had an intake with IAPP in 2018
 - Of these 35 families, 11 families (involving 15 adults and 29 children) had an intake with IAPP in 2020.

- Of these 35 families, 23 families (involving 31 adults and 42 children) had an intake with IAPP in 2021.
- Of the 74 children served in 2021,
 - 55 children were referred through the Prevention Unit
 - 11 children were referred through the Foster Care Unit
 - 1 child was referred through the CPS unit
 - 7 children were designated as PINS/Diversion
 - Of these 7 children, 2 had challenges with school attendance
 - Of these 7 children, none had school behavioral concerns.
 - Of the 55 children designated as Prevention
 - 7 had challenges with school attendance
 - 7 had school behavioral concerns.
- During 2021, 4 families (involving 7 adults and 5 children) were assessment/consultation cases only and not included in the following statistics.
- During 2021, a total of 19 families (involving 23 adults and 31 children) were discharged from Northeast's IAPP services in Greene County.
- The average length of service for the 17 discharged families was approximately 10 months.
- Outcome Target #1: The Permanency of youth served will be improved during the course of IAPP services, as demonstrated by:
 - 23 out of 23 youth served with a permanency goal of Prevent Placement did not enter out of home placement at the time of discharge.
 - 3 out of 5 youth served with a permanency goal of Prevent Return to Placement, did not return to out of home placement at the time of discharge.
 - 3 out of 3 youth with a permanency goal of Reunification were reunified with a parent or other caregiver resource at the time of discharge.
- Outcome Target #2: The Safety of youth served will be improved during the course of IAPP services, as demonstrated by:
 - 10 out of 19 of all families served had decreased instances of indicated reports.
 - 20 out of 23 of all caregivers served had improved FAST scores in the areas of Family Conflict; Parental Supervision, Incidents of Abuse, Incidents of Neglect
- Outcome Target #3: The Well-Being of families served will be improved during the course of IAPP services, as demonstrated by:
 - 31 out of 31 youth served had improved FAST scores in the areas of Relationships with Mother and /or Father, Family Communication, Natural supports, School Attendance/Achievement, Social Functioning
 - 21 out of 23 caregivers served had improved FAST scores relating to enhanced Parenting in the areas of Involvement with Care, Caregiver Boundaries, Caregiver Emotional Support, Caregiver Knowledge

2021
ANNUAL REPORT
FRAUD/RESOURCES RECOVERY UNIT
GREENE CO. DEPT OF SOCIAL SERVICES

Staff: 1 Resource Consultant; 1 Examiner; 4 (Part Time) Investigators

Our Unit plays a major role in reclaiming tax dollars through the many avenues available to us. Sources of recovery come from our Resource Unit, our Fraud Unit, by cost avoidance measures through our Front End investigations (FEDS and EVRS) and by disqualifications from our assistance programs and restitutions paid as a result of welfare fraud.

This year, Greene County continues to participate in the Estate, Casualty and TEFRA Recovery Program with Health Management Systems (HMS). Greene County works together with HMS to provide resource leads and answer any questions, as well as providing any further documentation they may need to pursue recovery. The Local District continues to pursue some remaining Medicaid resources, but we are now primarily concentrating on Temporary Assistance liens, recovery of personal needs accounts, burial reimbursements, and miscellaneous payments.

FRAUD

This year our Fraud Unit received 1405 referrals to be investigated. Fraud allegations are generated through referrals from within our Agency, the State (OTDA and OMIG), or from the general public. The Case Examiners also refer cases under the Front End Detection System (FEDS) or the Eligibility Verification Review (EVR) process. The FEDS and EVR cases are investigated prior to case opening and, if founded, the case is usually denied by the examiner resulting in cost avoidance.

The FEDS and EVR referrals are required to be completed within ten (10) working days. The advantage of these referrals is cost avoidance when the case is denied or benefits are reduced due to the positive results of the investigation. Our cost avoidance for FEDS and EVR referrals for the year 2021 was \$1,358,052.00.

Our Unit also receives referrals from State driven matches. These State matches include: the Prison Match from the Department of Corrections which alerts us to incarcerated clients; the PARIS Match which covers the Temporary Assistance, Food Stamps and Medicaid Programs and determines if an individual is receiving assistance in more than one County/State at the same time; the Federal Prison Match whose purpose is to remove incarcerated individuals from assistance programs for which they are ineligible; the OTDA Recipient Fraud Match System (RFMS) which forwards Fraud allegations to the Local Department of Social Services (LDSS); and the VED/RFI report which could alert us to unreported income. In April 2018, OTDA added SNAP NDNH matches to VED/RFI. In 2014, the

State developed 2 new referral matches which include the EBT Out-Of-State match and the Bordering State match which also both determine if assistance is received in more than one state.

There were 1542 alleged fraud cases investigated to completion resulting in the detection of \$0 in welfare fraud. Of that, 5 referrals were dismissed; 1477 referrals involved FEDS and EVRS; 54 fraud referrals were unfounded as intentional fraud; 11 fraud referrals were found \$0; and 3 individuals were reviewed with the District Attorney. Zero (0) of these individuals were referred for criminal prosecution. There were 0 individuals arrested and 0 dispositions received. The amount of fraud involved in these dispositions totaled \$0. Three (3) individuals were called in for an Agency Conference after the District Attorney review to discuss the fraud overpayments and to sign the Repayment and Disqualification Agreements. These individuals were not criminally prosecuted as the overpayment amounts were minimal and no false instruments were involved. The amount of fraud dollars involved in these clients called in was \$0. In conjunction with the District Attorney's Office more monies are being recovered when we call-in and meet with clients vs. spending years held up in court due to arrests.

We continue to refer our non-paying "call- ins" (clients who were not prosecuted but signed repayment agreements) back to the District Attorney for prosecution. We have had some success acquiring repayment/disqualification agreements and payments by certified mail from the clients who have moved out of jurisdiction and are not able to be extradited.

We are currently using several websites which are very helpful in our investigations. The first is Accurant (LexisNexis) whose services allow us to locate individuals, perform property searches, obtain deed information throughout the United States and search voter registrations to assist us in locating individuals. These are just a few of the services offered by Accurant to assist us in our daily investigations.

DMV (Department of Motor Vehicles) allows us to conduct record searches, particularly registered vehicles.

GIS (Geographical Information Systems) enables us to ascertain whether a client owns any property in Greene County.

The Work Number (TALX) allows us to search present and/or past employers of certain clients.

Factual Data (CBC Innovis) often helps with clients' history such as past or present employment, real estate owned by clients, and address history. It also allows us to view clients' credit reports which can be helpful in ascertaining if their bills are paid up to date.

We are also connected with the National Insurance Crime Bureau, ISO. This service allows us to search records of all insurance companies that our clients may be involved with to determine if our clients are collecting funds from an insurance company while fraudulently receiving social service benefits. It also enables us to ascertain if a client has a lawsuit pending upon which we can file a lien.

Another service we utilize is Electronic Disqualification Recipient System (EDRS) which is through the USDA. Access to this system allows us to check anywhere in the United States to see if a

client has had previous food stamp disqualifications elsewhere. This could result in longer periods of food stamp disqualifications if this is discovered.

The total amount collected for the year 2021 from recipients determined to have committed a fraudulent activity was \$9,641.21. There were no disqualifications from the assistance programs.

REFERRALS RECEIVED

	<u>2020</u>	<u>2021</u>
Fraud Allegations	68	53
Front End Detection	404	466
EVR	728	886
Prison Match	1	2
PARIS Match	86	98
VED/RFI HITS	11	4
EBT Out-Of-State	10	14
Bordering State	0	0
IVES/1099 Tax Match	0	0
TOTALS	1308	1523

REFERRALS COMPLETED

	<u>2020</u>	<u>2021</u>
	53	65
	405	489
	661	988
	1	2
	86	98
	11	4
	10	14
	0	0
	0	0
	1227	1660

COST AVOIDANCE

	<u>2020</u>	<u>2021</u>
FEDS	\$ 586,818.00	\$ 673,836.00
EVR	429,834.00	707,376.00
DISQUALIFICATIONS	4,368.00	0
TOTAL	\$ 1,021,020.00	\$ 1,358,052.00

RESOURCES

Locally, we worked 70 referrals this past year in our Resource Unit. As of July 1, 2011, we refer all leads involving Medicaid claims to HMS to file liens and pursue appropriate recoveries.

Resources recovered locally this year include:

One (1) Lien satisfaction was filed for a total recovery of \$15,491.07.

Zero (0) mortgage liens were filed. Two (2) mortgage liens were discharged. Total recovery was \$4,473.30.

Seventy (70) referrals were received on deceased clients regarding their Personal Needs Accounts remaining at the Nursing Homes and \$47,207.99 was recovered.

We also recovered \$31,792.11 involving eleven (12) "miscellaneous" collections which consist of repayment of assistance through pension payments, unreported income, trusts and excess resources.

RESOURCE COLLECTIONS

<u>2020</u>		<u>2021</u>
-0-	Discharge of MRPL	\$ 0
-0-	Release of Claim Against Estate	0
\$ 4,998.51	Satisfaction of Liens	15,491.07
38,114.22	Discharge of Mortgage	4,473.30
25,307.69	Personal Needs Account	47,207.99
<u>75,426.24</u>	Miscellaneous Collections	<u>31,792.11</u>
\$ 143,846.66	TOTALS	\$ 94,491.17

TOTAL COLLECTIONS 2021

\$	9,641.21 (FRAUD)
	<u>98,964.47 (RESOURCES)</u>
\$	108,605.68 TOTAL

FOLLOWING ARE THE CLAIMS COLLECTED BY HMS:

Casualty Claim	\$ 6,020.18
Estate Claims	393,917.85
TEFRA Claims	<u>13,227.30</u>
TOTAL	\$ 413,165.33

Homeless Initiative

Homelessness is the result of lack of stable, safe, and adequate housing. Many of the homeless clients are without family resources, are unemployed and/or have no income, suffer from untreated mental health & substance abuse issues and are in need of other services for ongoing support and stabilization.

The agency has two caseworkers in the homeless unit that meet weekly and/or daily with individuals and or families to assess the underlying contributing factor for the homelessness. Due to COVID, the agency executed a change in how contacts were being conducted by meeting the clients where they are placed and in 2021 a Peer Advocate Specialist, from Greener Pathways, was added to the team to address the substance abuse issues. This change in technique has helped improve positive outcomes.

The caseworkers with this Peer Advocate Specialist meet with clients on a weekly basis at their emergency placement to assist with goal setting, referrals, advocacy, and address barriers to obtaining permanent housing, assist in securing income thru Social Security Supplemental Income/Social Security Disability and/or motivate the client to conduct employment searches in order to promote self-sufficiency. The caseworker's also work in collaboration with the eligibility department, children & family services staff and other community based agencies that also includes maintaining a rapport with area landlords to establish a list of available low income rental properties. These caseworkers are also required to complete annual motel inspections mandated by the state, address complaints and report lack of compliance by the motel to the Department of Health.

In 2021, a total of 98 cases were referred to the program with 22 cases carried over from 2020 with a total of 120 cases being managed. A total of 102 cases were placed in permanent housing or closed for varying reasons. There were 18 remaining cases carried into 2022. It's unknown what caused the homeless numbers to decline but it might be due to New York State having imposed the Tenant Safe Harbor Act (eviction prevention) that covered from March 7, 2020 until expiration on January 15, 2022.

2021 New Cases (88 SNA + 10 TANF)	98
2020 Cases Carried Over	22
Total Cases	120
2021 Resolved Cases	102
Remaining Cases (Carried into 2022)	18

Administration/Accounting

The Accounting Unit is responsible for monitoring and processing all cash receipts and disbursements of the department, and for the proper recording of all agency expenditures and revenues to The County Treasurer's Office. This includes administrative expenses as well as payments made on behalf of clients served in the various program areas.

In addition to auditing authorizations and processing payments, the accounting department is responsible for the timely preparation and submission of all monthly and quarterly claims to the appropriate state agencies for maximum reimbursement of federal and state aid. Other functions of the unit include financial management case reconcilements, bank reconcilements, maintenance of employee time and attendance records, and preparation and submission of the agency payroll.

The Accounting Unit is under the supervision of The Director of Administrative Services, who is responsible for the preparation, submission, and monitoring of the agency's budget. The remaining staff includes one accounting supervisor, one principal account clerk, two senior account clerks, and one account clerk/typist.

Total net local share for Greene County for all programs and administration in 2021 was \$9,679,451 (unaudited), which resulted in the agency finishing the year \$3,767,957 under the 2021 adopted budget.

Greene County's local share of Medicaid expenses were \$1,045,897 under budget. This was due to the passage of the Families First Coronavirus Response Act which increased the eFMAP funding during the Covid crisis in 2020 and continued through 2021.

The 2021 County local share cost In The Safety Net Assistance Program, decreased by 19.39% from 2020. This resulted in the County local share coming in under 2021 budget \$525,097.

The combined savings in the Children and Family Services program areas was \$2,343,684. A major factor contributing to this savings was that the number of children in care was less than anticipated when preparing the 2021 budget. Also, our Foster Care Block Grant allocation was higher than anticipated. The Federal Government also provided us with additional 6.2% reimbursement through the Title IV-E Cares Act.

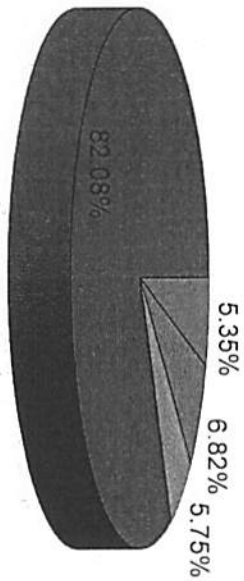
The following pages provide a fiscal summary for the year 2021, as well as a detailed analysis of budget results for administrative and program costs.

	2018	2019	2020	2021	2021	2021	Savings/ (Shortfall)
	<u>Actual</u>	<u>Actual</u>	<u>Actual</u>	<u>Requested</u>	<u>Adopted</u>	<u>Actual</u>	
6010.1 Admin-Personal Serv.	4,225,720	4,508,727	4,682,800	5,321,577	5,209,932	4,802,590	407,342
6010.2 Admin-Equipment	97,020	74,539	80,687	99,000	99,000	114,635	(15,635)
6010.4 Admin-Contractual	950,565	1,002,001	919,016	1,187,048	1,080,700	1,000,530	80,170
6010.8 Admin-Employee Benefits	<u>2,323,645</u>	<u>2,093,982</u>	<u>2,177,650</u>	<u>2,488,003</u>	<u>2,390,357</u>	<u>2,352,693</u>	<u>37,664</u>
Total Appropriations	7,596,950	7,679,249	7,860,153	9,095,628	8,779,989	8,270,448	509,541
2401.1 Interest & Earnings	989	1,533	301	1,200	1,200	0	(1,200)
2770.1 Repayments	14,409	17,352	18,069	16,000	16,000	19,415	3,415
3610 State Aid	948,515	933,391	957,216	1,158,122	804,898	986,552	181,654
4610 Federal Aid	2,534,030	2,551,886	2,454,792	3,149,518	3,149,518	2,637,668	(511,850)
4611 SNAP Admin	593,316	625,073	649,576	745,842	745,842	579,354	(166,488)
4615 Flex Fund For Family Serv (FFFS)	<u>2,227,520</u>	<u>2,087,105</u>	<u>2,366,466</u>	<u>2,225,000</u>	<u>2,225,000</u>	<u>2,063,207</u>	<u>(161,793)</u>
Total Repayments & Revenues	6,318,779	6,216,340	6,446,420	7,295,682	6,942,458	6,286,196	(656,262)
Local Share-Administration	1,278,171	1,462,909	1,413,733	1,799,946	1,837,531	1,984,252	(146,721)
6055.4 Day Care - Non Title XX	231,799	261,063	140,809	252,000	252,000	117,685	134,315
1855 Repayments	0	0	0	0	0	0	0
3655 Federal & State Aid	<u>218,980</u>	<u>242,062</u>	<u>125,744</u>	<u>231,000</u>	<u>184,800</u>	<u>98,504</u>	<u>(86,296)</u>
Total Repayments & Revenues	218,980	242,062	125,744	231,000	184,800	98,504	(86,296)
Local Share-Day Care	12,819	19,001	15,065	21,000	67,200	19,181	48,019
6070.4 Services for Recipients	546,181	560,837	755,512	817,200	817,200	748,044	69,156
1870 Repayments	0	0	0	0	0	0	0
3670 State Aid	1,229,125	1,586,138	1,559,451	1,640,000	1,312,000	1,669,978	357,978
4670 Federal Aid	<u>139,968</u>	<u>209,661</u>	<u>174,006</u>	<u>160,000</u>	<u>160,000</u>	<u>173,146</u>	<u>13,146</u>
Total Repayments & Revenues	1,369,093	1,795,799	1,733,457	1,800,000	1,472,000	1,843,124	371,124
Local Share-Services for Recipients	(822,912)	(1,234,962)	(977,945)	(982,800)	(654,800)	(1,095,080)	440,280
6100.4 Medical Assistance-Capped	9,313,334	9,456,684	8,627,853	9,613,479	9,164,394	7,944,773	1,219,621
1801 Repayments	187,448	277,632	219,284	250,000	300,000	166,131	(133,869)
3601 State Aid	(91,882)	(138,800)	(109,640)	(70,000)	(56,000)	(82,925)	(26,925)
4489 Stimulus FMAP Increase	0	0	0	0	0	0	0
4601 Federal Aid	<u>(87,955)</u>	<u>(138,804)</u>	<u>(109,643)</u>	<u>(70,000)</u>	<u>(70,000)</u>	<u>(82,930)</u>	<u>(12,930)</u>
Total Repayments & Revenues	7,611	28	1	110,000	174,000	276	(173,724)
Local Share-Medical Assistance	9,305,723	9,456,656	8,627,852	9,503,479	8,990,394	7,944,497	1,045,897

	<u>2018 Actual</u>	<u>2019 Actual</u>	<u>2020 Actual</u>	<u>2021 Requested</u>	<u>2021 Adopted</u>	<u>2021 Actual</u>	<u>Savings/ (Shortfall)</u>
6106.4 Adult Homes-Special Needs	0	0	0	1,000	1,000	0	1,000
3606 State Aid	0	0	0	<u>1,000</u>	<u>800</u>	0	(800)
Local Share - Special Needs	0	0	0	0	200	0	200
6109.4 Family Assistance	2,014,055	1,870,992	1,538,904	1,830,000	1,830,000	1,866,929	(36,929)
1809 Repayments	136,853	125,345	283,989	195,600	195,600	149,890	(45,710)
3609 State Aid	0	0	0	0	0	0	0
4609 Federal Aid	<u>1,205,084</u>	<u>955,184</u>	<u>741,327</u>	<u>1,020,000</u>	<u>1,020,000</u>	<u>615,616</u>	(404,384)
Total Repayments & Revenues	1,341,937	1,080,529	1,025,316	1,215,600	1,215,600	765,506	(450,094)
Local Share-Family Assistance	672,118	790,463	513,588	614,400	614,400	1,101,424	(487,024)
6119.4 Foster Care	4,158,813	3,716,495	3,451,092	3,992,400	3,738,000	2,192,106	1,545,894
6119.4 Committee on Special Ed.	<u>1,383,453</u>	<u>1,285,447</u>	<u>739,988</u>	<u>1,155,945</u>	<u>1,155,945</u>	<u>480,952</u>	674,993
6119.4 Total Child Care Approp.	5,542,267	5,001,942	4,191,080	5,148,345	4,893,945	2,673,058	2,220,887
1811 Child Support Incentive	57,944	50,332	52,785	52,000	52,000	57,362	5,362
1819 Repayments	696,987	719,461	456,520	757,131	757,131	535,798	(221,333)
3619 State Aid-Adopt Subs & FCBG	2,204,664	2,526,659	2,009,170	2,133,776	1,855,821	1,957,796	101,975
4619 Federal Aid	1,392,423	1,248,994	931,158	1,317,492	1,233,540	930,548	(302,992)
4661 Federal Aid - Title IV-B Funds	<u>41,623</u>	<u>36,904</u>	<u>44,395</u>	<u>40,000</u>	<u>40,000</u>	<u>37,245</u>	(2,755)
Total Repayments & Revenues	4,393,641	4,582,350	3,494,028	4,300,399	3,938,492	3,518,748	(419,744)
Local Share-Child Care	1,148,625	419,592	697,052	847,946	955,453	(845,690)	1,801,143
6123.4 Juvenile Delinquents	197,522	17,526	17,186	1,127,000	1,127,000	7,209	1,119,791
1823 Repayments	1,245	0	310	0	0	1,781	1,781
3623 State Aid	<u>8,494</u>	<u>8,559</u>	<u>6,899</u>	<u>913,230</u>	<u>730,584</u>	<u>2,710</u>	(727,874)
Total Repayments & Revenues	9,739	8,559	7,209	913,230	730,584	4,491	(726,093)
Local Share -Juvenile Delinquents	187,783	8,967	9,977	213,770	396,416	2,718	393,698
6129.4 State Training Schools	253,565	41,258	6,750	77,500	77,500	4,171	73,329
Local Share - State Training Schools	253,565	41,258	6,750	77,500	77,500	4,171	73,329

	<u>2018 Actual</u>	<u>2019 Actual</u>	<u>2020 Actual</u>	<u>2021 Requested</u>	<u>2021 Adopted</u>	<u>2021 Actual</u>	<u>Savings/ (Shortfall)</u>
6140.4 Safety Net	1,930,735	1,659,254	1,217,784	1,704,300	1,704,300	883,824	820,476
1840 Repayments	302,028	260,254	283,786	300,000	300,000	142,775	(157,225)
3640 State Aid	468,697	380,131	258,806	397,618	318,094	200,069	(118,025)
4640 Federal Aid	<u>11,856</u>	<u>52,538</u>	<u>32,571</u>	43,092	43,092	<u>22,963</u>	(20,129)
Total Repayments & Revenues	782,581	692,923	575,163	740,710	661,186	365,807	(295,379)
Local Share - Safety Net	1,148,154	966,331	642,621	963,590	1,043,114	518,017	525,097
6141.4 Home Energy Assist. Program	20,189	18,842	17,768	25,000	25,000	48,630	(23,630)
1841 Repayments	85,113	89,551	97,215	87,500	87,500	71,819	(15,681)
4641 Federal Aid	<u>(64,927)</u>	<u>(69,218)</u>	<u>(79,447)</u>	<u>(62,500)</u>	<u>(62,500)</u>	<u>(23,188)</u>	39,312
Total Repayments & Revenues	20,186	20,333	17,768	25,000	25,000	48,631	23,631
Local Share - H.E.A.P.	4	(1,491)	(0)	0	0	(1)	1
6142.4 Emergency Assist for Adults	257,148	196,603	144,139	240,000	200,000	90,973	109,027
1842 Repayments	0	0	430	0	0	0	0
3642 State Aid	<u>127,849</u>	<u>98,110</u>	<u>71,857</u>	120,000	80,000	<u>45,011</u>	(34,989)
Total Repayments & Revenues	127,849	98,110	72,287	120,000	80,000	45,011	(34,989)
Local Share - EAA	129,299	98,493	71,852	120,000	120,000	45,962	74,038
Summary							
Appropriations	27,903,745	26,764,250	24,517,936	29,931,452	28,872,328	22,655,744	6,216,584
Repayments	1,482,027	1,541,460	1,412,689	1,659,431	1,709,431	1,144,970	(564,461)
State Aid	5,114,442	5,636,250	4,879,503	6,524,746	5,230,997	4,877,695	(353,302)
Federal Aid	<u>7,992,938</u>	<u>7,559,323</u>	<u>7,205,201</u>	<u>8,568,444</u>	<u>8,484,492</u>	<u>6,953,629</u>	<u>(1,530,863)</u>
Total Repay & Rev.	14,589,408	14,737,033	13,497,393	16,752,621	15,424,920	12,976,294	(2,448,626)
Local Share	13,314,337	12,027,217	11,020,544	13,178,831	13,447,408	9,679,451	3,767,957

2021 Local Share Distribution



Note: This chart reflects State Revenue of \$1,323,694 required to be reported in G/L 6070-3670-Program Rev. reclassified to Admin. Rev. to align with corresponding expenses.