

The primary goal of SPOA is to provide support and assistance to families with children in distress, reduce out of home placements, facilitate earlier return of children already in placement and increase access to community based services.

Goals are accomplished using an individualized strengths-based approach and ensuring parent involvement at all levels.

#### **Who Participates in SPOA?**

- ◆ Greene County Mental Health
- ◆ Greene County Health Home Services
- ◆ Mental Health Association of Columbia-Greene Counties
- ◆ Greene County Human Services (Youth)
- ◆ Greene County Department of Social Services
- ◆ Parson's Child & Family Health



## **For More Information Contact:**

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For SPOA referral forms please  
visit the Greene County website:

[http://greenegovernment.com/  
departments/mental-health/](http://greenegovernment.com/departments/mental-health/)

# SPOA

**Greene County Single  
Point of Access for  
Children and Youth**



**Services Provided by Greene  
County Community Services  
Board**

## What is SPOA?

Single Point of Access (SPOA), organizes the county's most intensive services under one umbrella which creates central and simple referrals, screenings and review processes. All services are strength-based and family driven. Family members are equal partners on the team and are invited to participate in ALL decisions made about services offered to the family.

## Who can be referred to SPOA?

Any family with a child under the age of 21 who:

- ◆ Exhibits a behavior that impacts functioning at school, at home, or in the community
- ◆ Is at risk of hospitalization or placement outside of the home
- ◆ Is involved in multiple systems (such as probation, mental health, social services, etc.)
- ◆ Has needs that are unmet in the day-to-day environment

## SPOA Programs

The following is a list of voluntary services for which your child may be referred:

### Case Management:

Case managers are human service professionals who meet with a youth and their family in the home or within the community to help facilitate important community supports.

### Respite:

Respite services provide a needed break for the family, easing family stress and providing the child with other positive interactions. Services may occur in the home or in the community with a trained worker. Services are available during the day or overnight.

### Community Mental Health:

Individual and family counseling as well as medication management services are available through the Greene County Mental Health Center.

### Prevention Services:

Supportive and rehabilitative services aimed at preventing a disruption of a family which could result in placement of their child outside of the home. Caseworkers assist parents in gaining access to services such as parenting classes, mental health daycare services, substance abuse treatment, etc.

### Kinship Care:

Supports are available in the community for relatives and children caring for other family members.

### Parent Peer Support:

Offers parent-parent support from someone who is familiar with parenting a challenging child and can help families understand local community resources.

### Home & Community Based Waiver:

The highest level of services available that provides intense wraparound care to children between 5-17, who are diagnosed with severe emotional disturbances. The program provides care coordination, respite, skill building, in-home services, crisis response, and family support services.

### Victim Assistance:

For children and adults who have been victims of a crime. This program provides information, counseling/therapy, and advocacy, along with accompaniments and referrals to other services. Assistance is available for recent or past crimes.

### Community Residence:

When children are unable to live at home, residential care programs provide a safe and therapeutic environment while families and staff plan for the restoration of family life. Interdisciplinary teams assist children in residences who present with a mixture of emotional, behavioral, and mental health disorders.

### Children and Family Therapeutic Support Services:

These services allow interventions to be delivered in the home and other community based settings. They increase lower intensity services to prevent the need for more restrictive settings.