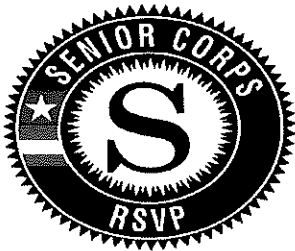
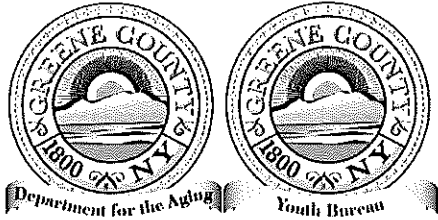


Greene County
Department of Human Services
Annual Report 2019



Prepared by: Executive Director Therese M. McGee Ward, MPA

Table of Contents

Summary.....	3
Demographics.....	3
Programs & Services	
Aging.....	5
Youth.....	6
Highlights	
Aging.....	8
Youth	8
Challenges	
Aging.....	8
Youth.....	9
Goals	
2019.....	9
2020.....	9
Note on COVID.....	10

Summary

The Department of Human Services is comprised of 6 units: Services, NY Connects, Nutrition, Volunteers, Youth Bureau and Administration. We provide a network of services that attempts to meet the needs of our citizens. These are offered through both direct and subcontracted programs. Maximum accessibility is achieved by offering senior services at 6 location: Acra Community Center, Rivertown Senior Center in Athens, Robert C. Antonelli Center in Catskill, Coxsackie Senior Center, Jewett Municipal Building and the main office in Catskill. We assisted 2,986 seniors in 2019. We served 2,974 older residents in 2018. This is an increase of 12 individuals. This does not include our Senior Angel participants which are listed in the Highlights section.

Youth services are offered at the main office as well as in each of the 6 school districts. (Cairo- Durham, Catskill, Coxsackie-Athens, Greenville, Hunter-Tannersville, Windham-Ashland-Jewett) If a Greene County students attends one of the other 5 districts that serve Greene County (Gilboa-Conesville, Margaretville, Onteora, Ravena-Coeymans-Selkirk), our staff will meet with them in the surrounding counties of Ulster, Schoharie, Albany and Delaware. Our direct service and funded programs worked with 4,714 youth. This is an increase of 44 youth over 2018.

The department utilizes 36 full time, part time and per diem employees, 1 contracted attorney, 1 contracted Registered Dietician, 1 contracted coordinator and approximately 200 volunteers to provide our services. We are funded by the Greene County Legislature, NYS Office for the Aging (NYSOFA), NYS Office of Children Youth and Families (OCFS), Corporation for National and Community Service (CNCS), grants, contributions and donations.

Demographics

Our citizens in order of total population are White, Black (AA), Hispanic, two or more races, Asian or American Indian and Alaska Native. Over 90% speak English only. Languages other than English spoken at home are Spanish, Indo-European, Asian and Pacific Islander. Approximately 2.5% of our population speak English less than “very well” (Source: American Community Survey)

New York State identifies someone who has reached their 60th birthday as an Older New Yorker (senior). According to US Census data, Greene County has 11,631 seniors. The majority of Greene County's older residents are between 60 and 69 years of age. 33.67 % of the population of Family homes is led by a Senior Citizen. 47.94% of the population of Non Family homes is led by a Senior Citizen.

The Census states that there are 11,318 youth from 0 to 21 years of age residing in the county. There are slightly more males than females. This is different from the aging population where the majority of the seniors are female. The projection of females in the 85+ category is double that of males through 2040. (Source: Cornell Program of Applied Demographics, Vink, 2017)

NYS Council on Children & Families reports that 19.5% of our children live in poverty with 19.2% of them receiving Supplemental Nutrition Assistance (SNAP). There are 18.7% of our children with disabilities. 96.7% of our children ages 0-19 are insured.

The American Community Survey's most recent data indicates that there are 8,339 children enrolled in school. Even with the margin of error calculated in, this is a reduction in school enrollment over previous years.

Level of School	Estimate	Margin of error +/-
Total enrolled in school	8,339	410
Nursery school, preschool	709	170
Kindergarten to 12 th grade	5,900	331
Kindergarten	509	133
Elementary: grade 1 to grade 4	1,415	198
Elementary: grade 5 to grade 8	1,957	261
High school: grade 9 to grade 12	2,019	257
College, undergraduate	1,468	248
Graduate, professional school	2,62	115

Enrollment by age	Estimate	Margin of error +/-
3 and 4 years	56.2%	10.2
5 to 9 years	87.9%	4.8
10 to 14 years	95.9%	2.6
15 to 17 years	83.0%	6.6
18 and 19 years	53.6%	10.4
20 to 24 years	15.7%	4.7

Programs & Services / Aging

Aging's work is in 5 essential function areas:

1. Empower older adults, families and caregivers to make informed decisions about and access existing health and long-term options including community based services.
2. Enable older adults to remain in their homes for as long as possible.
3. Empower older adults to stay active and healthy.
4. Ensure the rights of and prevent the abuse, neglect and exploitation of older adults.
5. Maintain effective and responsible management.

The chart represents the 5 essential functions listed under service types. Please note that some of our services have an income eligibility. Seniors that are Medicaid recipients are not eligible for our services as the Department of Social Services manages those clients. Note that the unduplicated clients is higher than the number of people listed in the Summary. This is due to clients receiving multiple services.

Service Type	2019 Total Units	2019 Total Unduplicated Clients in service type	2018 Total Units	2018 Total Unduplicated Clients in service type
Adult Day Services	1,904.00	6	894	4
Caregiver Services	5,304.00	1,600	1	1
Case Management	1,128.00	345	1,024	348
Congregate Meals	15,274.00	569	14,854	352
Health Promotion Services	236.00	0	4,983	1,600
Home Delivered Meals	55,516.00	318	56,505	343
In Home Contact & Support	756.00	68	1,286	68
Information & Assistance	774.25	101	1281.25	359
Legal Services	53.00	53	74	58
Nutrition Education	3,661.00	102	4,406	200
Other Services	32,992.50	2,308	18,976	2,294
Outreach	516.00	168	8	5

Service Type	2019 Total Units	2019 Total Unduplicated Clients in service type	2018 Total Units	2018 Total Unduplicated Clients in service type
Personal Care Level I	4,052.25	45	1,463.75	25
Personal Care Level II	1,864.75	19	2,767	26
PERS	773.00	90	935	103
Senior Center Rec & Ed	703.00	703	657	657
Transportation	9,909.00	270	9,990	292
	138,099.75	6,044	120,105	6,098

Programs & Services /Youth

The function of the Youth Bureau is to assist in the development and implementation of programs and services for children and youth up to 21 years of age. Funding is provided to 501 (c) 3 agencies that guide youth in building on their strengths. Core competencies and life skills are learned. Programs must work in life areas that are based on the 8 features of Positive Youth Development. These life areas are: 1. Economic Security, 2. Physical Health, 3. Education, 4. Citizenship/Civil Engagement, 5. Family, 6. Community.

Our subcontractors operate Education, Juvenile Justice, Art, Leadership, Recreation and Youth Development programming.

Agency	2019 Award	2019 # of Youth	2018 Award	2018 # of Youth	2017 Award	2017 # of Youth	Life Area
Athens Cultural Art Center, Inc.	\$1,500	116	\$1,500	91			Education
CD YMCA - Greene	\$1,000	34	X	X	\$2,250	392	Physical Health
Common Ground Dispute Resolution	\$7,000	470	\$8,000	568	\$8,000	114	Citizenship/ Civil Engagement

Agency	2019 Award	2019 # of Youth	2018 Award	2018 # of Youth	2017 Award	2017 # of Youth	Life Area
Cornell Cooperative Extension	\$2,750	776	\$2,750	645	\$2,750	652	Physical Health
Girl Scouts of NENY	\$2,250	460	\$2,250	481	\$2,250	381	Physical Health
Greene County Council on the Arts	\$4,000	255	\$4,000	243	\$4,000	354	Education
Greenville Library	\$1,000	59	\$1,000	62	\$750	62	Family
MHA of Columbia Greene	\$2,600	2211	\$2,555	2250			Physical Health
MHA of Columbia Greene - SEY	N/A	N/A	\$27,000	N/A	N/A	N/A	N/A
Prattsville Art Project			\$1,000	15			Citizenship/ Civil Engagement
Town of Cairo	\$1,500	102	\$1,500	120	\$1,500	111	Physical Health
Town of Durham	\$1,500	70	\$1,500	90	\$1,000	112	Physical Health
Tannersville Day Camp	\$1,500	21					Economic Security
GC Youth Bureau - Community Development (PrePINS, Y Develop)	\$8,894	140	\$5,000	123	\$12,466	127	Citizenship/ Civil Engagement
GC Youth Bureau - Administration	\$10,000	N/A	\$10,000	N/A	\$10,025	N/A	Community
GC Youth Bureau - Admin - SEY			\$3,000	N/A			N/A

Highlights/Aging

- Our monthly newsletter, The Round Table News, is a great publication with lots of valuable information.
- Our Senior Angel Program once again broke our fundraising goal. The committee raised \$17,416. They served 250 individuals during the season.
- Senior Day 2019 – “A Salute to the United States of America and our Military” – a great patriotic event.
- Working with Greene County Transit and the county’s Economic Development, Planning and Tourism office on the county bus system.
- Working with the YMCA to bring exercise and fall prevention programs to the seniors in our county.
- Offering an evening meal at the Athens center to a packed crowd.
- 4th Annual Thanksgiving Day Dinner. Overwhelmingly enjoyed.
- Participation in the George Weiss/Herman Arp Memorial Golf Outing which raised \$4,000 for our Home Delivered Meals program.
- The volunteers that make work easier and more fun.

Highlights/Youth

- Award winning youth: Justice Brantley, 2019 Greene County Youth of the Year; Kareel Slager, Greene County Youth Bureau’s Director’s Award and Erwin Lampman III, Greene County Children, Youth & Community Advisory Board’s Chairman’s Choice Award. Aidan Boehm and Eugene Somers received Certificates of Merit.
- Brenna Rustik, Greene County Children Youth and Community Advisory Board member was appointed to the NYS Youth Council.
- We helped organize the 2019 Greene County Youth Pride Event.
- Active participation in the Greene County Youth Fair.

Challenges/Aging

- 5th year in a row, the lack of Personal Care Aides continues to be a huge obstacle to providing services so that seniors are able to remain

in their homes. (The process to hire our own aide was begin and due to COVID and the hiring freeze it was put on hold)

- Recruiting volunteers.

Challenges/Youth

- Recruiting volunteers to be members of our policy making Children, Youth and Community Advisory Board.
- The lack of funding on all levels for youth staff and programming.
- The time to write grants for the money that is available.

2019 Goals

1. Conduct an operational review of the department.
 - *A year in review was conducted for each aspect of the department using the SWOT analysis. This review resulted in the awareness of all staff of our best practices as well as areas that needed improvement or change.*
2. Participate in NYSOFA's Business Acumen program.
 - *The Executive Director and the Business Manager enrolled and began this program. It is a 2 year program. The purpose is to utilize a more business approach when working with our partner health insurance companies and other agencies. No cost to the county.*
3. Conduct needs assessment for youth services.
 - *This was conducted using Survey Monkey. The results will be used for program planning and evaluation.*

2020 Goals

1. Using the operational review of the department, reassign job tasks to maximize staff potential and work output.
2. Conduct more Senior Center recreation and education programming.
3. Reconvene the county "youth serving departments" on a semi – annual basis to evaluate processes to best serve the youth and families of the community.
4. Research and apply for youth grant funding.

Note on COVID 2020

The resources of the department, specifically aging were tested and stretched during this time. Due to our policies and procedures, assistance from NYSOFA, volunteers and the willingness of staff to do what was needed to assist the older residents of the county, we were able to maintain our nutrition program. We saw a large increase in the number of people that were in need of home delivered meals. All those that needed them were and continue to be served.

Our monthly newsletter, the Round Table News and our Facebook page were instrumental in getting information to our clients.

We continue to vigilant in protecting our senior citizens. We therefore will be keeping our senior centers closed to the public through the summer of 2020.

The 2020 goals #2, #3, and #4 as written may be difficult to accomplish. A reevaluation is on the agenda.