
2019 ANNUAL REPORT

GREENE COUNTY EMERGENCY SERVICES

John P. Farrell, Jr.
Director

Emergency Management

Summary:

Operational Activities:

In 2019, we had four level 5 EOC activations (Normal EOC staff only) in response to snow and ice events in December and one thunderstorm issue with wind damage in July. All EOC events were relatively minor and did not require additional support.

Throughout the year, other storm events required us to report to the State EOC every six hours on the county status.

The Emergency Management office attended regular planning meetings of the ASHER (Active Shooter Hostile Event Response) group. This group is made up of law enforcement, 911, Fire Coordinator, EMS Coordinator, Emergency Manager and the District Attorney's office.

A significant part of 2019 was devoted to the radio improvement project. FCC licenses were expanded, the Twilight park tower project was initiated, and radio optimization occurred at all sites and some equipment was upgraded. In September, the radio system was cut over from the legacy system to the new simulcast system.

EOC support with the mobile command unit was provided at the Traveling Memorial Wall exhibit that was held at the Point in Catskill.

Community outreach program was conducted during the Greene County Youth Fair in July.

We initiated a Greene Columbia COAD, (Community Organizations Active in Disasters) group and were only able to hold one kickoff meeting as the next two were cancelled due to weather issues. We expect in 2020 to continue to develop that group.

Trainings:

Participated in the New York State Emergency Management Association annual training in Syracuse in February. Also in February provided Web EOC training to the dispatchers. In March participated in Disabilities Awareness Training for Emergency Managers, which was held at the Orange County EOC. In April attended a State sponsored training in Albany relative to engaging community partners and volunteer groups in Emergency Planning and response. In June, trained village of Athens employees in using the emergency alerting system. An Emergency

Management training for local officials was held in April with only a handful of officials participating. I attended the State's annual Grants Workshop to keep abreast of grant requirement and to learn of new challenges and opportunities as they relate to grants.

Exercises Conducted:

One exercise was conducted in 2019. This was public health based Point of Distribution exercise where Emergency Management provided initial guidance and served as an evaluator for the event.

Exercises participated in:

Participated in the Greenville School annual tabletop exercise in October.

Grant work:

Grants continue to be a major part of the Emergency Services Operation in 2019. The SICG and PSAP grant funds originate from 911 surcharge monies that the state collects and then redistributes based on formula. The SHSP grant is a federal pass through grant that is dedicated to funding projects with a terrorism nexus. In 2019, grant funds were utilized to support our emergency notification and crisis management systems, purchase and install radio communications equipment at the tower sites and offset a portion of the backhaul costs associated with radio communications.

Projects:

Web EOC:

The Web EOC is used in day to day operations both for a workorder system and for a daily communications vehicle among county staff. Within the 911 center, we initiated a reporter board to better facilitate the reporting of issues as they arise and within the EOC side of the operation, we initiated an inventory board to track all equipment from base station radios to antennas to vehicle or generators. There were 11501 user actions in Web EOC in 2019.

Training and Exercise Plan:

Participated in the State's TEP workshop. This workshop involves all of NYSOEM region 2 and creates a training and exercise plan for all those counties. Our TEP was integrated with that of other counties so we may more easily share resources and reduce redundancy. The county TEP continued from previous years.

Emergency Notification System:

Homeland Security Grant funds are used to support the Emergency Notification System. This system allows the county to send mass notifications to residents through phone, text and email. It is additionally used by a few county departments to send messages to their respective staff and/or client groups.

Comprehensive Emergency Management Plan:

The CEMP was updated and work was done to ensure compliance with laws surrounding Access and Functional Needs. The annexes were reviewed and flagged for future updates.

Local Emergency Planning Committee:

As Coordinator of the LEPC, I attended two meetings and verified the required tier II data submitted by hazardous materials reporters in the county. Most submissions used E-plan however there are still a few who send in paper copies.

EMS Coordinators Office

Summary

In 2019, the office operated with 2 dedicated EMS professionals, EMS Coordinator and a Deputy EMS Coordinator, to assist in the oversight and coordination of County operations.

Meetings attended this year

Greene County EMS Council monthly meetings

Local EMS agency administrator meetings

Greene County EMS Inc. meetings (as needed)

Emergency Services Coordinator meetings

Greene County Legislative Committee meetings (as needed)

Fire Advisory Board

Hazmat Team (as needed)

UsFirst CISM (as needed)

Tasks during 2019

Reviewed access to BLS Core content continuing education for all EMS providers.

Planning for upcoming year trainings to be offered for all EMS providers.

Review of State and regional MCI plans.

Worked within department for research and planning of future of EMS services.

Responded to several incidents within the county to assist EMS units.

Review need or desire of Fire Departments to respond to all cardiac arrest calls.

Assured fire departments had access to information to acquire funding resource for AED acquisition.

Discussions of potential multi agency drills within Greene County.

Remained available as liaison for Greene County Public Health and EMS council.

Goals for 2020

Continue to work with EMS agencies and assist with further research and development

Continue to monitor and assist with safety in the EMS system

Continue to provide the tools, training, and guidance to EMS personnel and leaders to handle larger incidents.

Continue to act as liaison between agencies, Counties, State, and Federal entities.

Continue to respond to incidents and to ensure no lacks of EMS coverage within Greene County.

Work with Greene County CAD Administrator to implement Mutual Aid Plans.

Continue to search for grants to provide any necessary equipment for use throughout the county.

Continue to assist in efforts to ensure EMS coverage to all areas of Greene County.

Implement fire departments notification of ECHO level EMS calls throughout Greene County, in attempt to decrease time of arrival for an AED. This should have potential for increased chance for reversal of cardiac arrest patients.

Continuous funding research for safety equipment to ensure all EMS members have the appropriate safety measures.

Maintain HAZMAT policy for EMS response.

Plan and execute large scale drills throughout Greene County.

Assist in community outreach and education along with other Greene County Departments.

Assist in planning and training for a Peer support the UsFirst CISM team.

Helping schools and large facilities with the "stop the bleed" initiative.

Greene County 9-1-1 Center

The roles and responsibilities of a Greene County 911 Dispatcher are often unnoticed. The work does not put a Dispatcher in front of a camera, in the spotlight or on the front page of a newspaper. Many times, they are not recognized for the difficult job they do day in and day out. Yes, one week a year is set aside to recognize these talented individuals but that too goes unnoticed. Most of the time and because of the nature of their work a Dispatcher is known by their voice and not their face.

Greene County 911 currently has 17 Dispatchers. Every Greene County Dispatcher is trained to process all emergency calls quickly and to provide first responders the best chance to stop a fire before it becomes out of control, provide a better chance for victim's survivability and to stop crimes quicker. All Dispatchers are certified as basic Telecommunicators and Advanced Emergency Medical Dispatchers. Several members are also certified as Advanced Telecommunicators. As an Advanced Emergency Medical Dispatcher, they provide enhanced care to a caller such as aspirin therapy. Emergency Medical Dispatchers operate from 32 different protocols. These protocols range from Abdominal Pain/Problems to Unknown Problems (Person Down). A Dispatcher will often administer special instructions for narcans, person in the water, miscarriage, vehicle in the water, stroke, airway management for newborns, and AED support (Automatic External Defibrillator). Dispatchers also provide CPR, childbirth, bleeding control and other lifesaving instructions before first responders ever arrive.

A Greene County 911 Dispatcher does ALL emergency police dispatching for Greene County except for the Village of Catskill. Greene County does however receive all cell phone 911 calls to include cell calls for the Village of Catskill and once the call is determined to be a law enforcement matter in the Village of Catskill it is one button transferred to the Village of Catskill Police Dept. All calls that are received via 911 are assigned to the closest available law enforcement unit regardless of the agency using a polling method.

Greene County 911 is a bit different than several other Counties where we operate nearly all law enforcement calls from start to finish. Greene County 911 is also responsible for handling the Greene County Sheriff's Office communications work because the Sheriff's Office does not have a Communications Division like several other Counties do. Greene County 911 also provides services to all 27 Fire Depts., 10 EMS agencies and 11 in County Law Enforcement agencies. When we are not handling emergency calls for service, we provide after hour services for Greene County Mental Health, Public Health, Social Services and Highway Depts.

Greene County Emergency Services maintains the County Emergency Radio System for Fire, Police and EMS (Emergency Medical Services). The Greene County radio system went from three-tower sites to a robust seven-tower site system. One of the most notable changes

to the radio system in 2019 was moving the fire service from low band to VHF high band. Moving the fire service to a different bandwidth has made communications better especially during an emergency. During the beginning of September 2019 Greene County Emergency Services had entered the final stages of the radio project that has been going on for the past 5 years. Greene County Emergency Services had built several new emergency communications towers and added several new radios to the operation over the past 5 years. With all the changes and enhancements, the law side of the operation had changed the most followed by the fire service and then EMS. The new law 911 polling and law response channels are simulcast, repeater based radios as well as EMS response. A simulcast repeaterized radio system means that the Dispatcher pushes one button and their voice is transmitted over all 6 towers at the same time and when a field units talks to the 911 Center it is broadcasted from all the towers.

Greene County Emergency Services also maintains the 911-telephone network at the NYS Police Barracks and the Village of Catskill Police Dept. While maintaining several different networks for both radio, telephone and CAD (Computer Aided Dispatch) we also maintain a two position secondary 911 backup center to provide redundant back-up in case of a system failure at the main PSAP (Public Safety Answering Point).

In 2019 Greene County Emergency Services ventured into the world of mobile CAD. Mobile CAD is now streamed to 10 Sheriff's Office cars and enables the Road Patrol Deputy access to the CAD so they can see firsthand what is occurring and what the Dispatcher is handling. Mobile CAD allows sensitive information to be pushed electronically to the Deputy from the Dispatcher rather than over the radio. Mobile CAD is the way of the future it streamlines communications and once installed in the NY State Police units the Sheriff's Office and State Police units will be able to see what is going on rather than individual units calling into the 911 Center inquiring what is taking place.

Another big upgrade to the 911 Center in 2019 was the implementation of an entire new recording system. Greene County Emergency Services collaborated with Eventide recording company to replace the entire recording systems at the main PSAP, Backup 911 Center and at the Catskill Police Dept. The Eventide Nexlog 740 IP-based recording system works very well with our current Solacom 911 phone system, Zetron radio system as well as our CAD (Tyler New World) system. Not only do we record voice both phone and radio but we now perform screen recording of the phone system, radio system and CAD. The Nexlog 740 recording system has the capabilities to work with digital PBX telephone, analog telephone, VOIP/SIP/RoIP telephone, NG 9-1-1 telephone equipment, and is capable to receive both legacy and modern radio equipment. The new recording system is much easier to perform instant recall, forensic play back, incident reconstruction and burning to a CD. The older system that

was in place was very time consuming and cumbersome to operate. The older recording system was also at the end of life and unable to work with the new digital phone and radio equipment. Overall, this new recording system is more reliable and compatible with our existing network infrastructure.

In 2019, Greene County Emergency Services replaced the outdated UPS (Uninterrupted Power Supply) system in our server room. We were able to replace the system with funding obtained from NYS Department of Homeland Security and Emergency Services. The new UPS can now handle all the equipment currently in operation and can expand in the future if needed. After replacing the old UPS, we were able to discontinue using individual uninterruptible power supplies in every computer cabinet, which was very expensive to maintain.

UPS (Uninterrupted Power Supply)



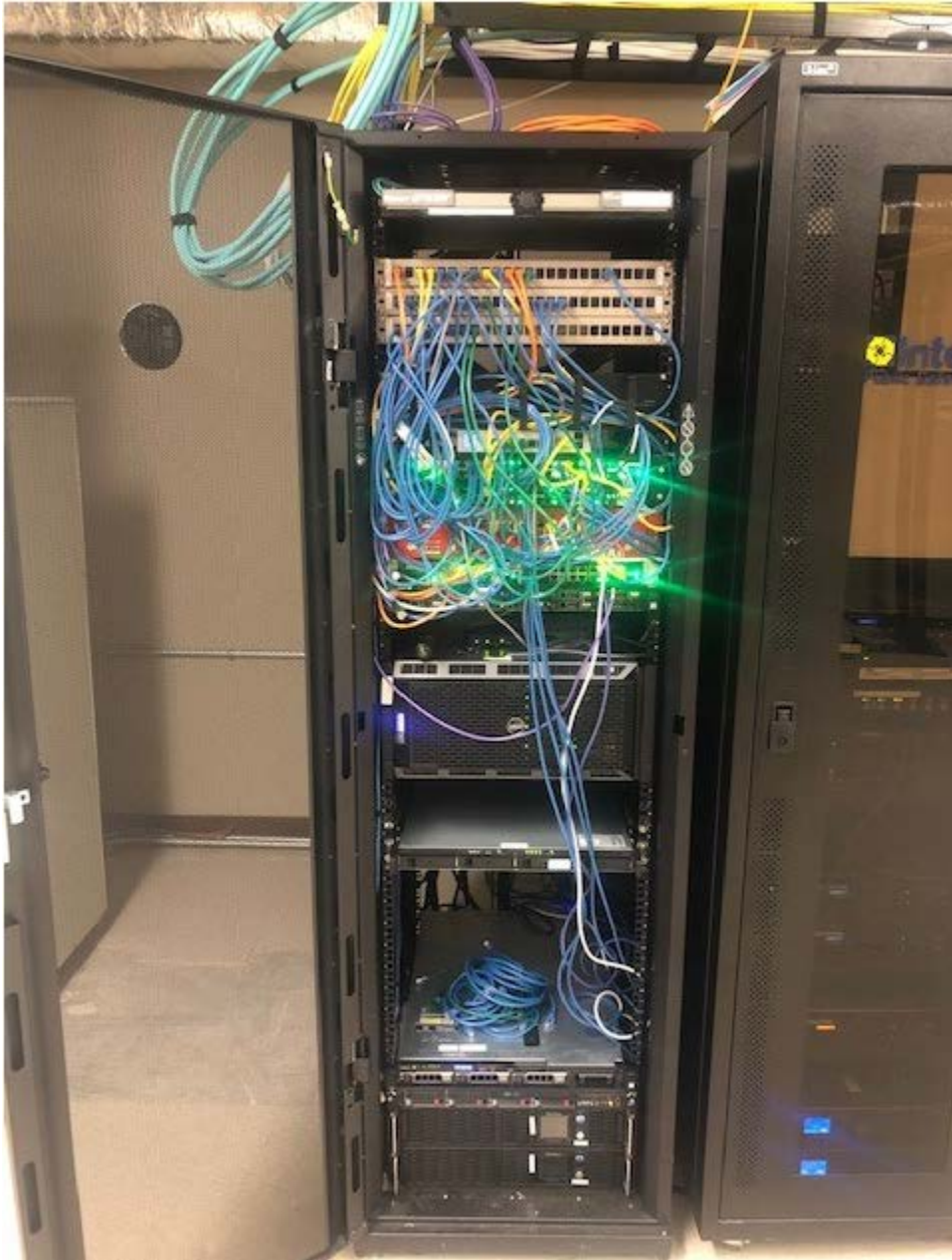
Solacom 911 phone system & Eventide recording system



Zetron radio cabinet



CAD cabinet (Tyler New World)



**Greene
County 9-1-1
2019 stats
For
Fire/EMS/Law**

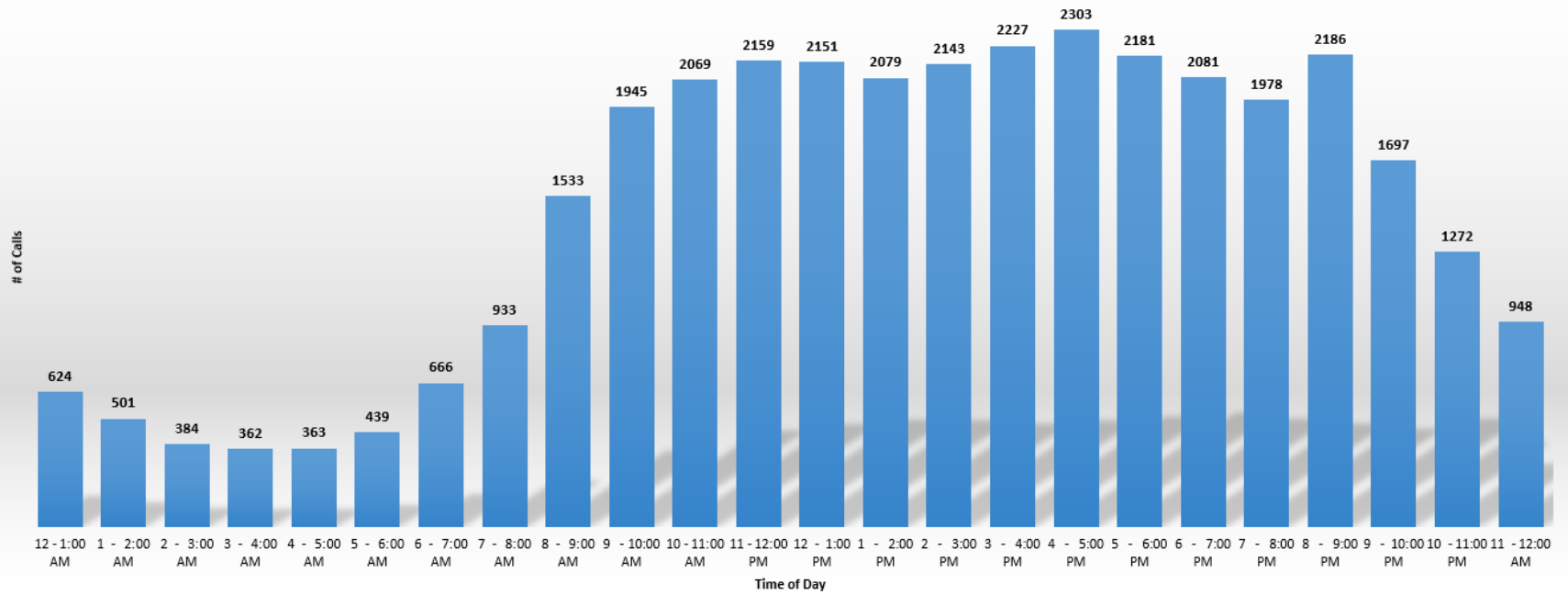
	2019	2018
Total number of 911 calls	22,695	22,884
Total number of Admin calls	35,420	37,746
Total number of ALL calls	58,115	60,630
911 Open Lines	1,843	1,408
911 Hang up	1,689	571
911 Misdial	867	485
911 Abandoned calls	----	672

With the new CAD system we treat 911 abandoned calls as 911 hang up calls.

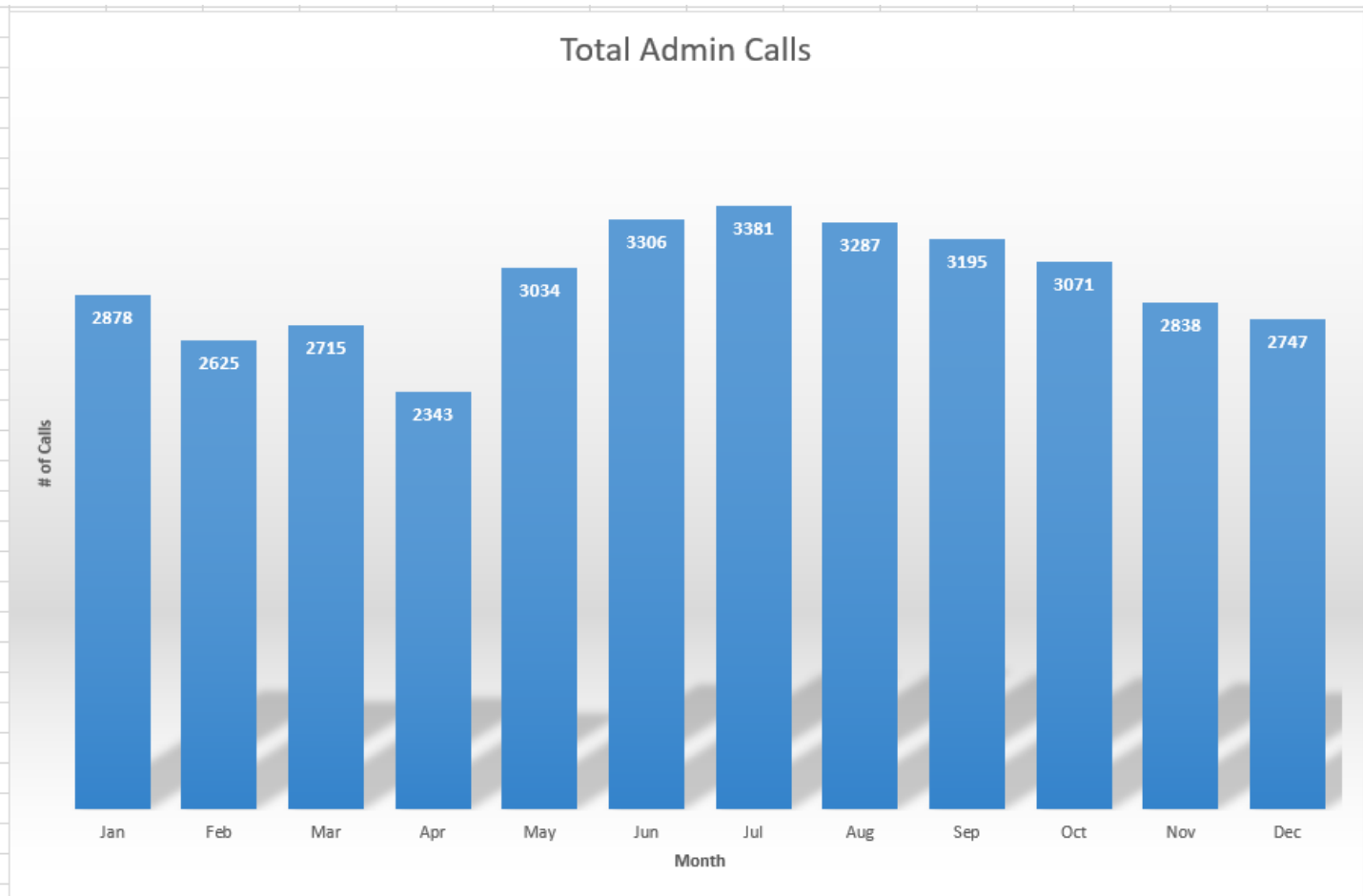
Calls by time of day for the 911 Center

12 - 1:00 AM	624
1 - 2:00 AM	501
2 - 3:00 AM	384
3 - 4:00 AM	362
4 - 5:00 AM	363
5 - 6:00 AM	439
6 - 7:00 AM	666
7 - 8:00 AM	933
8 - 9:00 AM	1533
9 - 10:00 AM	1945
10 - 11:00 AM	2069
11 - 12:00 PM	2159
12 - 1:00 PM	2151
1 - 2:00 PM	2079
2 - 3:00 PM	2143
3 - 4:00 PM	2227
4 - 5:00 PM	2303
5 - 6:00 PM	2181
6 - 7:00 PM	2081
7 - 8:00 PM	1978
8 - 9:00 PM	2186
9 - 10:00 PM	1697
10 - 11:00 PM	1272
11 - 12:00 AM	948
Grand Total	35224

Total Calls by Time of Day



Jan	2878
Feb	2625
Mar	2715
Apr	2343
May	3034
Jun	3306
Jul	3381
Aug	3287
Sep	3195
Oct	3071
Nov	2838
Dec	2747
Total	35420



2019 911 Transfers

Month	Albany (*25)	Cats PD (6000)	Columbia (*24)	Deleware	Dutchess (*35)	LA Line (*29)	Rensselaer (*26)	Schoharie (*27)	SP Cats (5000)	Thruway (*34)	Ulster (*23)	ChemTec (*31)	Total
January	14	114	47	6	2	4	1	0	16	108	7	0	319
February	23	66	37	8	1	1	0	0	14	133	6	0	289
March	17	60	34	3	0	0	1	0	10	133	2	0	260
April	18	72	32	1	0	1	1	1	4	121	2	0	253
May	19	88	44	6	0	1	2	1	2	136	8	0	307
June	37	80	50	6	3	0	0	0	8	161	10	0	355
July	22	93	77	6	1	1	1	2	6	182	12	0	403
August	33	115	62	1	0	2	0	2	10	187	9	1	422
September	17	90	51	2	0	0	2	0	4	133	2	0	301
October	22	64	51	4	1	1	5	2	8	125	10	0	293
November	17	76	75	4	0	0	1	0	6	128	8	1	316
December	10	62	63	2	0	1	2	2	0	177	11	0	330
Total	249	980	623	49	8	12	16	10	88	1724	87	2	3848

2018 911 Transfers (Full year)

Month	Albany	Cats PD	Columbia	Delaware	Greene (From CPD)	Dutchess	LA Line	Renn.	Scho.	SP Cats	Thruway	Ulster	Total
Jan.	21	38	23	9	33	2	1	0	3	3	98	18	251
Feb.	19	32	51	2	25	4	4	0	1	3	118	7	272
Mar.	32	36	46	9	25	0	3	0	1	6	79	12	252
Apr.	13	48	33	1	32	3	0	1	2	3	106	7	253
May	17	59	66	4	22	2	5	2	0	14	133	10	338
June	23	45	54	10	31	3	2	3	3	8	173	10	366
July	19	48	56	4	29	0	3	7	7	14	152	13	356
Aug.	24	57	60	1	33	7	3	8	4	7	197	9	413
Sept.	26	55	61	2	30	3	0	0	3	5	135	4	328
Oct.	20	52	45	3	27	3	2	0	1	5	98	8	264
Nov.	22	40	52	3	26	2	1	0	3	4	144	8	304
Dec.	19	31	48	4	25	3	5	0	3	0	109	13	261

	255	541	595	52	338	32	29	21	31	72	1542	116	3658
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Time Analysis by Dispatch Level Medical

Agency: Greene County 911

Filter: (Test Case EQUAL "false") AND (Location NOT EQUAL "25 volunteer drive") AND (Location NOT EQUAL "25 VOLUNTEER DR")

	OMEGA	ALPHA	BRAVO	CHARLIE	DELTA	ECHO	TOTALS
# Cases:	95	2021	1451	1549	1940	74	7130
% of All Levels:	1.3%	28.3%	20.4%	21.7%	27.2%	1.0%	100.0%
Avg. time to queue:	00:01:10	00:01:12	00:01:13	00:01:17	00:00:59	00:00:50	00:01:10
Avg. time in Case Entry:	00:00:30	00:00:33	00:00:39	00:00:34	00:00:34	00:00:40	00:00:35
# > 30 sec:	42	831	627	631	780	26	2937
# > 60 sec:	2	121	121	100	119	7	470
Avg. time in Key Questions:	00:00:40	00:00:39	00:00:34	00:00:52	00:00:45	00:00:30	00:00:42
Overrides:							
ALPHA:	0						
BRAVO:	0	0					
CHARLIE:	0	0	0				
DELTA:	0	0	0	0			
ECHO:	0	0	0	0	0		
Total:	0	0	0	0	0		
Reconfigured to:	1	4	7	81	341	3	437

EMD (Emergency Medical Dispatching)

Greene 911 has been using EMD ProQa Paramount software since October/2013. This system is a proven system that works. It helps the 911 Dispatchers move smoothly through case entry and key questioning. It assists dispatchers in quickly identifying the appropriate determinant code for each case and clearly displays the response configuration. ProQa then will guide the dispatcher in providing post-dispatching and pre-arrival instructions. The biggest advantage of this system is that it reduces free-lancing by the dispatchers; it also puts a standard in place in the 911 Center.

Response Configurations for EMS Agencies

ECHO: Police HOT
 Paramedic HOT
 Ambulance HOT
 First Responders HOT

DELTA: Paramedic HOT
 Ambulance HOT

CHARLIE: Paramedic HOT
 Ambulance HOT

BRAVO: Ambulance HOT

ALPHA: Ambulance COLD

“HOT” lights and sirens

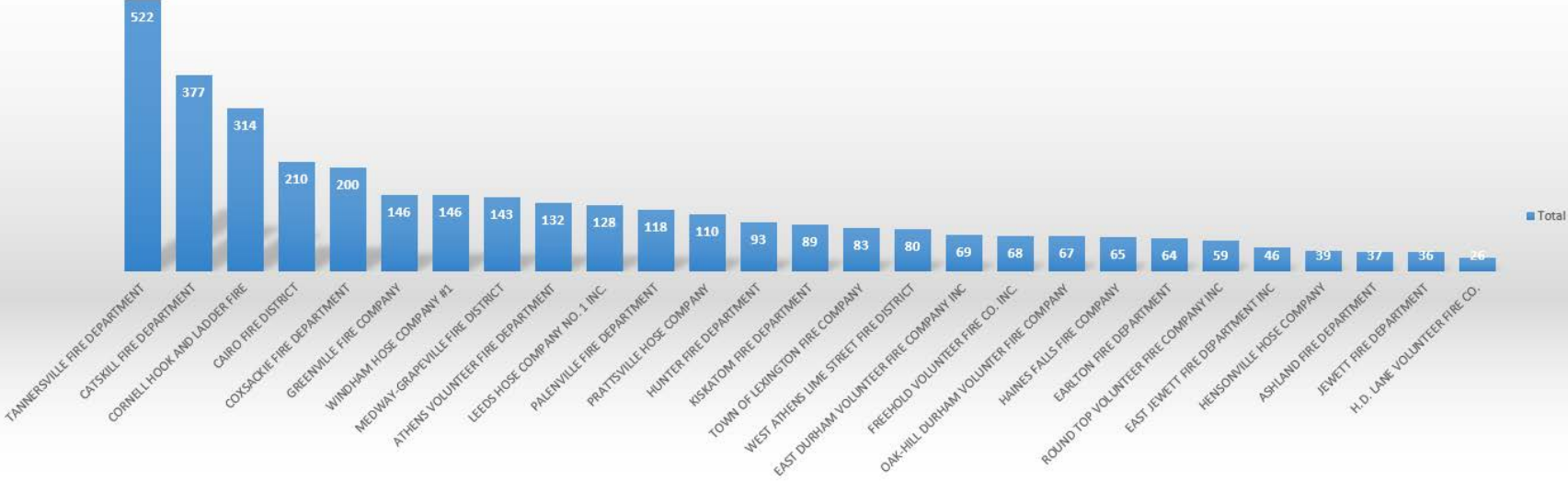
“COLD” No lights or sirens”

Greene County 911 now dispatches a law enforcement unit to incidents involving an unconscious person, certain traumatic injuries and overdose.

Fire Departments call volume for 2019

⊕ ASHLAND FIRE DEPARTMENT	37
⊕ ATHENS VOLUNTEER FIRE DEPARTMENT	132
⊕ CAIRO FIRE DISTRICT	210
⊕ CATSKILL FIRE DEPARTMENT	377
⊕ CORNELL HOOK AND LADDER FIRE	314
⊕ COXSACKIE FIRE DEPARTMENT	200
⊕ EARLTON FIRE DEPARTMENT	64
⊕ EAST DURHAM VOLUNTEER FIRE COMPANY INC	69
⊕ EAST JEWETT FIRE DEPARTMENT INC	46
⊕ FREEHOLD VOLUNTEER FIRE CO. INC.	68
⊕ GREENE COUNTY DEPARTMENT OF EMERGENCY SERVICES	116
⊕ GREENVILLE FIRE COMPANY	146
⊕ H.D. LANE VOLUNTEER FIRE CO.	26
⊕ HAINES FALLS FIRE COMPANY	65
⊕ HENSONVILLE HOSE COMPANY	39
⊕ HUNTER FIRE DEPARTMENT	93
⊕ JEWETT FIRE DEPARTMENT	36
⊕ KISKATOM FIRE DEPARTMENT	89
⊕ LEEDS HOSE COMPANY NO. 1 INC.	128
⊕ MEDWAY-GRAPEVILLE FIRE DISTRICT	143
⊕ OAK-HILL DURHAM VOLUNTER FIRE COMPANY	67
⊕ PALENVILLE FIRE DEPARTMENT	118
⊕ PRATTSVILLE HOSE COMPANY	110
⊕ ROUND TOP VOLUNTEER FIRE COMPANY INC	59
⊕ TANNERSVILLE FIRE DEPARTMENT	522
⊕ TOWN OF LEXINGTON FIRE COMPANY	83
⊕ WEST ATHENS LIME STREET FIRE DISTRICT	80
⊕ WINDHAM HOSE COMPANY #1	146
Grand Total	2894

Total Calls by Department



Top 10 Call Types by Fire Dept. for 2019

ASHLAND FIRE DEPARTMENT	26
FIRE ALARM	6
SPECIAL DETAIL (LAW FIRE OR EMS)	3
TRAFFIC/TRANSPORTATION INCIDENT	3
DRILL	3
WIRES DOWN / ARCHING	3
FIRE CHIMNEY	2
BREATHING PROBLEMS-ALS	2
FIRE ALARM -CO-	2
CARD OR RESP ARR/DEATH-ECHO-PD	1
ABDOMINAL PAIN/PROBLEMS-ALS	1
ATHENS VOLUNTEER FIRE DEPARTMENT	98
FIRE ALARM	28
DRILL	19
SPECIAL DETAIL (LAW FIRE OR EMS)	17
FIRE STRUCTURE	10
TRAFFIC/TRANSPORTATION INCIDENT	8
FIRE ALARM -CO-	6
CARD OR RESP ARR/DEATH-ECHO-PD	3
FIRE SMOKE (OUTDOORS)	3
FIRE CHIMNEY	2
CITIZEN ASSIST	2
CAIRO FIRE DISTRICT	130
TRAFFIC/TRANSPORTATION INCIDENT	36
WIRES DOWN / ARCHING	17
FIRE ALARM	17
FIRE STRUCTURE	14
MVA PROPERTY DAMAGE	11
FIRE VEHICLE	10
FIRE ALARM -CO-	7
FIRE SMOKE (OUTDOORS)	7
SPECIAL DETAIL (LAW FIRE OR EMS)	6
GAS LEAK	5
CATSKILL FIRE DEPARTMENT	264
FIRE ALARM	96
TRAFFIC/TRANSPORTATION INCIDENT	38
GAS LEAK	34
FIRE STRUCTURE	24
WIRES DOWN / ARCHING	17
FIRE VEHICLE	13

SPECIAL DETAIL (LAW FIRE OR EMS)	12
MVA PROPERTY DAMAGE	11
PUMP OUTS	10
FIRE ALARM -CO-	9
CORNELL HOOK AND LADDER FIRE (New Baltimore Fire) (1st Resp.)	176
SICK PERSON	29
BREATHING PROBLEMS-ALS	26
FALLS	23
FIRE ALARM	20
FIRE VEHICLE	17
TRAFFIC/TRANSPORTATION INCIDENT	15
MUTUAL AID	13
PSYCH/ABN BEHAVIOR/SUICIDE ATTEM-PD	12
CHEST PAIN/CHEST DISCOMFORT-ALS	11
FIRE STRUCTURE	10
COXSACKIE FIRE DEPARTMENT (Coxsackie Hose 3 & 2)	138
FIRE ALARM	38
TRAFFIC/TRANSPORTATION INCIDENT	19
SPECIAL DETAIL (LAW FIRE OR EMS)	13
PUMP OUTS	11
GAS LEAK	11
DRILL	11
FIRE VEHICLE	10
FIRE ALARM -CO-	9
FIRE STRUCTURE	9
MVA PROPERTY DAMAGE	7
EARLTON FIRE DEPARTMENT	42
SPECIAL DETAIL (LAW FIRE OR EMS)	9
FIRE ALARM	5
To Include Stove, Furnace, Toaster, Washer, Dryer, Dishwasher	4
TRAFFIC/TRANSPORTATION INCIDENT	4
WIRES DOWN / ARCHING	4
FIRE STRUCTURE	4
FIRE VEHICLE	3
CARD OR RESP ARR/DEATH-ECHO-PD	3
DRILL	3
FIRE ALARM -CO-	3
EAST DURHAM VOLUNTEER FIRE COMPANY INC	51
FIRE ALARM	9
SPECIAL DETAIL (LAW FIRE OR EMS)	9
FIRE STRUCTURE	8
DRILL	7
TRAFFIC/TRANSPORTATION INCIDENT	7

TRAFFIC/TRANSPORTATION INC-ALS	3
FIRE ALARM -CO-	2
FIRE CHIMNEY	2
FIRE VEHICLE	2
GAS LEAK	2
EAST JEWETT FIRE DEPARTMENT INC. (1st Responders for EMS calls)	25
FALLS	6
CHEST PAIN/CHEST DISCOMFORT-ALS	5
FIRE ALARM	4
OVERDOSE/POISONING-ALS-PD	2
SPECIAL DETAIL (LAW FIRE OR EMS)	2
CONVULSIONS/SEIZURES-ALS	2
DIABETIC PROBLEMS-ALS	1
ABDOMINAL PAIN/PROBLEMS-ALS	1
CARD OR RESP ARR/DEATH-ECHO-PD	1
ANIMAL (Dog,Cat,Horse, etc)	1
FREEHOLD VOLUNTEER FIRE CO. INC.	48
TRAFFIC/TRANSPORTATION INCIDENT	15
FIRE ALARM	9
DRILL	6
SPECIAL DETAIL (LAW FIRE OR EMS)	4
WIRES DOWN / ARCHING	3
FIRE STRUCTURE	3
FIRE VEHICLE	2
FIRE BRUSH	2
MUTUAL AID	2
FIRE SMOKE (OUTDOORS)	2
GREENE COUNTY DEPARTMENT OF EMERGENCY SERVICES	79
FIRE STRUCTURE	28
HOSPITAL DIVERSION	11
TRAFFIC/TRANSPORTATION INCIDENT	11
SPECIAL DETAIL (LAW FIRE OR EMS)	8
MUTUAL AID	5
DRILL	4
FIRE SMOKE (OUTDOORS)	3
FIRE BRUSH	3
FIRE CHIMNEY	3
FIRE VEHICLE	3
GREENVILLE FIRE COMPANY	94
FIRE ALARM	25
TRAFFIC/TRANSPORTATION INCIDENT	16
DRILL	12
MUTUAL AID	10

WIRES DOWN / ARCHING	9
PUMP OUTS	6
FALLS	4
FIRE ALARM -CO-	4
FIRE STRUCTURE	4
FIRE BRUSH	4
H.D. LANE VOLUNTEER FIRE CO. (Lanesville Fire)	21
SPECIAL DETAIL (LAW FIRE OR EMS)	6
DRILL	4
FIRE STRUCTURE	3
WIRES DOWN / ARCHING	2
CIVIL	1
FIRE CHIMNEY	1
CO/INHALATION/T/CBRN	1
FIRE ALARM -CO-	1
CHEST PAIN/CHEST DISCOMFORT-ALS	1
FIRE ALARM	1
HAINES FALLS FIRE COMPANY	48
FIRE ALARM	11
TRAFFIC/TRANSPORTATION INCIDENT	8
DRILL	8
SPECIAL DETAIL (LAW FIRE OR EMS)	5
FIRE STRUCTURE	5
FIRE VEHICLE	3
FALLS	2
FIRE CHIMNEY	2
FIRE UNKNOWN	2
FIRE SMOKE (OUTDOORS)	2
HENSONVILLE HOSE COMPANY	34
FIRE STRUCTURE	9
FIRE ALARM	8
GAS LEAK	3
WIRES DOWN / ARCHING	3
FIRE SMOKE (OUTDOORS)	2
TRAFFIC/TRANSPORTATION INCIDENT	2
FIRE ALARM -CO-	2
DRILL	2
FIRE ELECTRICAL	2
FIRE BRUSH	1
HUNTER FIRE DEPARTMENT	68
FIRE ALARM	37
SPECIAL DETAIL (LAW FIRE OR EMS)	6
FIRE STRUCTURE	6

FIRE ALARM -CO-	5
TRAFFIC/TRANSPORTATION INCIDENT	3
DRILL	3
FIRE SMOKE (OUTDOORS)	2
FIRE ELECTRICAL	2
FALLS	2
FIRE CHIMNEY	2
JEWETT FIRE DEPARTMENT	29
<hr/>	
FIRE ALARM	8
TRAFFIC/TRANSPORTATION INCIDENT	4
FIRE SMOKE (OUTDOORS)	3
SPECIAL DETAIL (LAW FIRE OR EMS)	3
FIRE BRUSH	3
DRILL	2
FIRE STRUCTURE	2
FIRE ALARM -CO-	2
ELECTRICAL HAZARD	1
DIABETIC PROBLEMS-ALS	1
KISKATOM FIRE DEPARTMENT	62
<hr/>	
TRAFFIC/TRANSPORTATION INCIDENT	15
FIRE ALARM	13
SPECIAL DETAIL (LAW FIRE OR EMS)	8
FIRE STRUCTURE	8
TRAFFIC/TRANSPORTATION INC-ALS	4
FIRE VEHICLE	4
WIRES DOWN / ARCHING	3
LANDING ZONE	3
CO/INHALATION/T/CBRN	2
CITIZEN ASSIST	2
LEEDS HOSE COMPANY NO. 1 INC.	93
<hr/>	
TRAFFIC/TRANSPORTATION INCIDENT	18
FIRE ALARM	17
FIRE STRUCTURE	14
DRILL	11
WIRES DOWN / ARCHING	7
FIRE VEHICLE	7
FIRE ALARM -CO-	6
FIRE BRUSH	5
SPECIAL DETAIL (LAW FIRE OR EMS)	4
FIRE SMOKE (OUTDOORS)	4
MEDWAY-GRAPEVILLE FIRE DISTRICT (1st Responders for EMS calls)	85
<hr/>	
SPECIAL DETAIL (LAW FIRE OR EMS)	14
BREATHING PROBLEMS-ALS	10

SICK PERSON	10
DRILL	10
CHEST PAIN/CHEST DISCOMFORT-ALS	9
FALLS	9
FIRE STRUCTURE	8
FIRE ALARM	7
TRAFFIC/TRANSPORTATION INCIDENT	4
CARDIAC OR RESP ARREST/DEATH-ALS-PD	4
OAK-HILL DURHAM VOLUNTER FIRE COMPANY	45
FIRE ALARM	15
SPECIAL DETAIL (LAW FIRE OR EMS)	9
FIRE STRUCTURE	5
TRAFFIC/TRANSPORTATION-HELICOPTR	3
FIRE ALARM -CO-	3
MUTUAL AID	2
TRAFFIC/TRANSPORTATION INCIDENT	2
FIRE ELECTRICAL	2
TRAUMATIC INJURIES-HELO-PD	2
FIRE UNKNOWN	2
PALENVILLE FIRE DEPARTMENT (1st Responders for EMS calls)	59
SICK PERSON	12
SPECIAL DETAIL (LAW FIRE OR EMS)	7
TRAFFIC/TRANSPORTATION INCIDENT	7
DRILL	6
FALLS	6
BREATHING PROBLEMS-ALS	5
SICK PERSON-ALS	5
OVERDOSE/POISONING-ALS-PD	4
CONVULSIONS/SEIZURES-ALS	4
CHEST PAIN/CHEST DISCOMFORT-ALS	3
PRATTSVILLE HOSE COMPANY (1st Responders for EMS calls)	66
BREATHING PROBLEMS-ALS	14
UNKNOWN PROBLEM-ALS	9
SICK PERSON	7
UNCONSCIOUS/FAINTING-ALS-PD	6
DRILL	6
FALLS	6
MUTUAL AID	6
SPECIAL DETAIL (LAW FIRE OR EMS)	4
SICK PERSON-ALS	4
CHEST PAIN/CHEST DISCOMFORT-ALS	4
ROUND TOP VOLUNTEER FIRE COMPANY INC	47
FIRE ALARM	17

SPECIAL DETAIL (LAW FIRE OR EMS)	7
FIRE STRUCTURE	6
DRILL	5
FIRE SMOKE (OUTDOORS)	3
TRAFFIC/TRANSPORTATION INCIDENT	2
FIRE ELECTRICAL	2
WIRES DOWN / ARCHING	2
FIRE UNKNOWN	2
ALARM UNKNOWN	1
TANNERSVILLE FIRE DEPARTMENT (1st Responders for EMS calls)	311
FIRE ALARM	59
BREATHING PROBLEMS-ALS	50
SICK PERSON	42
FALLS	37
SICK PERSON-ALS	26
CHEST PAIN/CHEST DISCOMFORT-ALS	25
UNCONSCIOUS/FAINTING-ALS-PD	20
UNKNOWN PROBLEM-ALS	19
HEMORRHAGE/LACERATIONS	17
CONVULSIONS/SEIZURES-ALS	16
TOWN OF LEXINGTON FIRE COMPANY (1st Responders for EMS calls)	53
TRAFFIC/TRANSPORTATION INCIDENT	8
FIRE ALARM	8
SICK PERSON	7
FALLS	6
UNKNOWN PROBLEM-ALS	6
SPECIAL DETAIL (LAW FIRE OR EMS)	5
SICK PERSON-ALS	4
CHEST PAIN/CHEST DISCOMFORT-ALS	3
BREATHING PROBLEMS-ALS	3
HEMORRHAGE/LACERATIONS-ALS	3
WEST ATHENS LIME STREET FIRE DISTRICT	59
FIRE STRUCTURE	13
TRAFFIC/TRANSPORTATION INCIDENT	11
FIRE ALARM	9
DRILL	7
FIRE VEHICLE	6
TRAFFIC/TRANSPORTATION-HELICOPTR	5
FIRE ALARM -CO-	2
FIRE BRUSH	2
MUTUAL AID	2
FIRE UNKNOWN	2
WINDHAM HOSE COMPANY #1	119

FIRE ALARM	65
SPECIAL DETAIL (LAW FIRE OR EMS)	13
TRAFFIC/TRANSPORTATION INCIDENT	10
FIRE STRUCTURE	7
LANDING ZONE	5
DRILL	5
FIRE SMOKE (OUTDOORS)	4
FIRE ALARM -CO-	4
PUMP OUTS	3
MVA PROPERTY DAMAGE	3
Grand Total	1984

EMS (Emergency Medical Services) call volume for 2019

CATSKILL AMBULANCE SERVICE	3396
GREENE COUNTY PARAMEDICS	3089
TOWN OF COXSACKIE AMBULANCE	1250
TOWN OF CAIRO AMBULANCE	1076
HUNTER AREA AMBULANCE	620
TOWN OF DURHAM AMBULANCE INC	550
TOWN OF WINDHAM AMBULANCE	508
GREENVILLE RESCUE SQUAD INC	485
LIFENET NY (Helicopter)	479
RAVENA RESCUE SQUAD INC.	280
TOWN OF ASHLAND AMBULANCE SERVICE	265
TOWN OF LEXINGTON FIRE COMPANY	83
GREENPORT RESCUE	15
NORTHERN DUTCHESS AMBULANCE	13
DIAZ AMBULANCE	1
Grand Total	7739

Top 10 call Types by EMS Agency for 2019

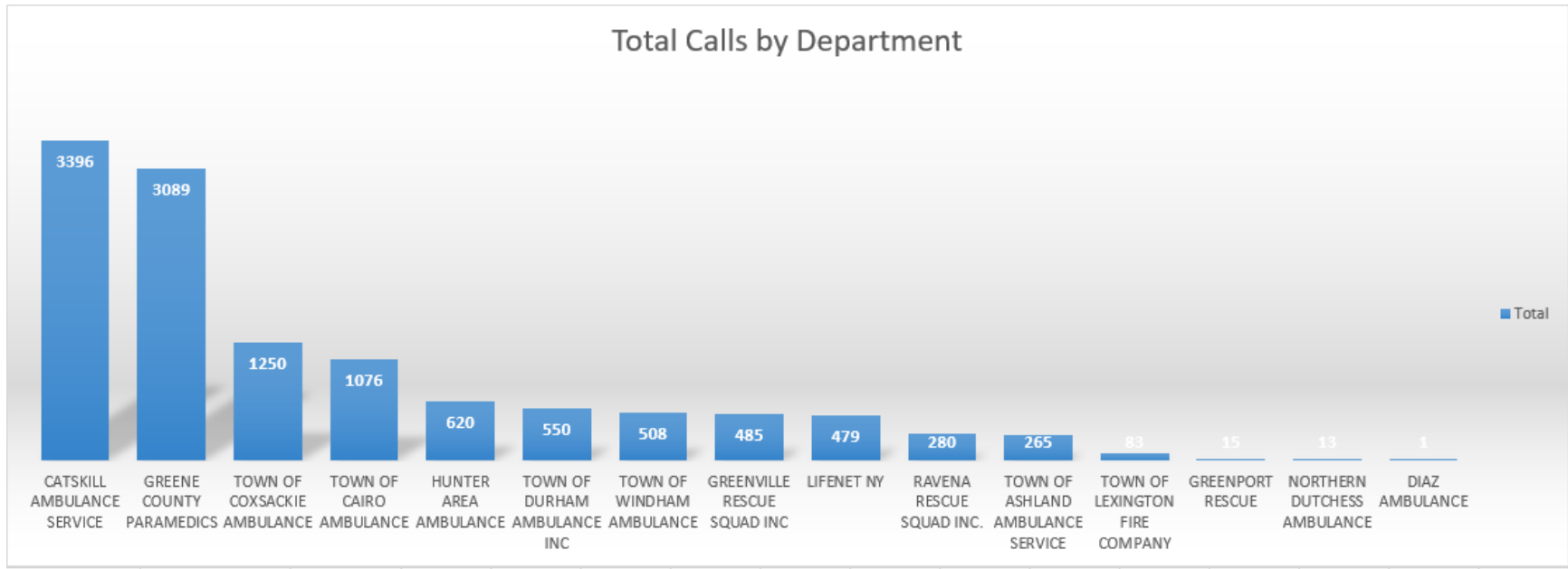
Row Labels	Dispatches
CATSKILL AMBULANCE SERVICE	2175
SICK PERSON	475
FALLS	350
BREATHING PROBLEMS-ALS	316
SICK PERSON-ALS	253
CHEST PAIN/CHEST DISCOMFORT-ALS	236
UNCONSCIOUS/FAINTING-ALS-PD	130
TRANSPORT (LAW or EMS)	119
PSYCH/ABN BEHAVIOR/SUICIDE ATTEM-PD	113
UNKNOWN PROBLEM-ALS	104
TRAFFIC/TRANSPORTATION INCIDENT	79
GREENE COUNTY PARAMEDICS	1948
BREATHING PROBLEMS-ALS	468
CHEST PAIN/CHEST DISCOMFORT-ALS	387
SICK PERSON-ALS	269
UNCONSCIOUS/FAINTING-ALS-PD	184
UNKNOWN PROBLEM-ALS	176
CONVULSIONS/SEIZURES-ALS	106
HEART PROBLEMS/A.I.C.D.-ALS	106
SICK PERSON	89
FALLS	83
OVERDOSE/POISONING-ALS-PD	80
TOWN OF COXSACKIE AMBULANCE	791
CHEST PAIN/CHEST DISCOMFORT-ALS	161
SICK PERSON	130
BREATHING PROBLEMS-ALS	114
FALLS	100
UNKNOWN PROBLEM-ALS	64
SICK PERSON-ALS	63
UNCONSCIOUS/FAINTING-ALS-PD	50
HEART PROBLEMS/A.I.C.D.-ALS	39
CONVULSIONS/SEIZURES-ALS	37
HEMORRHAGE/LACERATIONS	33
TOWN OF CAIRO AMBULANCE	689
SICK PERSON	136
BREATHING PROBLEMS-ALS	135
FALLS	97
CHEST PAIN/CHEST DISCOMFORT-ALS	83
SICK PERSON-ALS	70

UNCONSCIOUS/FAINTING-ALS-PD	35
UNKNOWN PROBLEM-ALS	35
PSYCH/ABN BEHAVIOR/SUICIDE ATTEM-PD	35
TRAFFIC/TRANSPORTATION INCIDENT	33
HEMORRHAGE/LACERATIONS	30
LIFENET NY (Helicopter)	423
STROKE/TIA-HELICOPTER	126
TRAUMATIC INJURIES-HELO-PD	81
FALLS-HELICOPTER	79
TRAFFIC/TRANSPORTATION-HELICOPTR	57
PREGNANCY/CHILD/MISCA-HELICOPTER	21
TRAFFIC/TRANSPORT-PINNED-HELO	17
ABDOMINAL PAIN/PROB-HELICOPTER	16
ALLERGIES/ENVENOM-HELICOPTER	10
TRAFFIC/TRANSPORTATION INCIDENT	9
TRAFFIC/TRANSPORTATION INC-ALS	7
HUNTER AREA AMBULANCE	387
TRAUMATIC INJURIES	74
BREATHING PROBLEMS-ALS	52
SICK PERSON	49
FALLS	42
TRAUMATIC INJURIES-HELO-PD	40
CHEST PAIN/CHEST DISCOMFORT-ALS	34
SICK PERSON-ALS	29
UNCONSCIOUS/FAINTING-ALS-PD	25
UNKNOWN PROBLEM-ALS	21
HEMORRHAGE/LACERATIONS	21
TOWN OF DURHAM AMBULANCE INC	337
SICK PERSON	64
FALLS	50
BREATHING PROBLEMS-ALS	49
MUTUAL AID	42
CHEST PAIN/CHEST DISCOMFORT-ALS	32
SICK PERSON-ALS	29
TRAUMATIC INJURIES	22
ABDOMINAL PAIN/PROBLEMS	18
UNKNOWN PROBLEM-ALS	16
UNCONSCIOUS/FAINTING-ALS-PD	15
TOWN OF WINDHAM AMBULANCE	305
BREATHING PROBLEMS-ALS	54
FALLS	53
SICK PERSON	46
CHEST PAIN/CHEST DISCOMFORT-ALS	34

TRAUMATIC INJURIES	31
TRAUMATIC INJURIES-HELO-PD	23
MUTUAL AID	21
UNCONSCIOUS/FAINTING-ALS-PD	16
SICK PERSON-ALS	14
TRAFFIC/TRANSPORTATION INCIDENT	13
GREENVILLE RESCUE SQUAD INC	290
FALLS	62
BREATHING PROBLEMS-ALS	51
CHEST PAIN/CHEST DISCOMFORT-ALS	29
UNCONSCIOUS/FAINTING-ALS-PD	28
SICK PERSON	28
SICK PERSON-ALS	25
TRAFFIC/TRANSPORTATION INCIDENT	19
UNKNOWN PROBLEM-ALS	18
CONVULSIONS/SEIZURES-ALS	15
TRAUMATIC INJURIES	15
RAVENA RESCUE SQUAD INC. (Albany Cty.)	176
SICK PERSON	33
FALLS	29
BREATHING PROBLEMS-ALS	29
CHEST PAIN/CHEST DISCOMFORT-ALS	23
SICK PERSON-ALS	14
PSYCH/ABN BEHAVIOR/SUICIDE ATTEM-PD	13
TRAFFIC/TRANSPORTATION INCIDENT	11
UNCONSCIOUS/FAINTING-ALS-PD	11
HEMORRHAGE/LACERATIONS	7
CONVULSIONS/SEIZURES-ALS	6
TOWN OF ASHLAND AMBULANCE SERVICE	153
FALLS	30
BREATHING PROBLEMS-ALS	25
SICK PERSON	24
UNKNOWN PROBLEM-ALS	16
CHEST PAIN/CHEST DISCOMFORT-ALS	14
UNCONSCIOUS/FAINTING-ALS-PD	10
SICK PERSON-ALS	10
HEART PROBLEMS/A.I.C.D.-ALS	8
TRAUMATIC INJURIES	8
TRAFFIC/TRANSPORTATION INCIDENT	8
TOWN OF LEXINGTON FIRE COMPANY	53
TRAFFIC/TRANSPORTATION INCIDENT	8
FIRE ALARM	8
SICK PERSON	7

FALLS	6
UNKNOWN PROBLEM-ALS	6
SPECIAL DETAIL (LAW FIRE OR EMS)	5
SICK PERSON-ALS	4
CHEST PAIN/CHEST DISCOMFORT-ALS	3
BREATHING PROBLEMS-ALS	3
HEMORRHAGE/LACERATIONS-ALS	3
GREENPORT RESCUE (Columbia Cty.)	15
SICK PERSON	3
BREATHING PROBLEMS-ALS	2
CHEST PAIN/CHEST DISCOMFORT-ALS	2
MUTUAL AID	2
FALLS	1
UNCONSCIOUS/FAINTING-ALS-PD	1
TRAFFIC/TRANSPORTATION INCIDENT	1
OVERDOSE/POISONING-PD	1
DIABETIC PROBLEMS	1
PSYCH/ABN BEHAVIOR/SUICIDE ATTEM-PD	1
NORTHERN DUTCHESS AMB. (Dutchess Cty)	13
MUTUAL AID	7
CHEST PAIN/CHEST DISCOMFORT-ALS	3
FALLS	1
TRAFFIC/TRANSPORTATION INCIDENT	1
SICK PERSON	1
DIAZ AMBULANCE (Ulster County)	1
SICK PERSON	1
Grand Total	5502

Total Calls by Department



Lifenet/Helicopter

Established several years ago Greene County 911 created a protocol that will automatically place a helicopter on standby for serious trauma or medical calls in Greene County. This protocol works in conjunction with the Medical Priority Dispatch (EMD). Over the years, this protocol has been changed to improve the outcome of a patient. Below is a copy of the actual protocol used within the 911 Center.

Greene County 911

Protocols for Greene 911	Helicopter requested for standby
Rev 3/12/19	Protocol 20

This protocol will automatically place a helicopter on standby for serious trauma or medical calls in Greene County, in conjunction with the Medical Priority Dispatch system (EMD) used by Greene 911.

1. After receipt of an (E) "Echo", (D) "Delta", (C) "Charlie" and in some cases (A) "Alpha" level call as described by Emergency Medical Dispatch (see below) Greene 911 will contact Life Net Dispatch at (800) 525-6663 and request the nearest helicopter be placed on standby.

1 Abdominal Pain/Problems

- D-1 Not Alert
- C-1 Suspected Aortic Aneurysm

2 Allergies (Reactions)/Environmental

- D-1 Snake Bite
- A-2 Spider Bite

3 Animal Bites/Attacks

- D-1 Unconscious or Arrest
- D-2 Not Alert
- D-3 Chest or Neck Injury (w/ difficulty breathing)

4 Assault/Sexual Assault

- D-1 Unconscious or Arrest
- D-2 Not Alert
- D-3 Chest or Neck Injury (w/ difficulty breathing)

5 Back Pain (Non-Traumatic)

- D-1 Not Alert
- C-1 Suspected Aortic Aneurysm
- C-2 Known Aortic Aneurysm

7 Burns (Scalds)/Explosion (Blast)

- D-1 Multiple Victims
- D-2 Unconscious or Arrest
- D-3 Not Alert
- C-1 Building fire with persons reported inside
- C-3 Burns > or = 18% body area

8 Carbon Monoxide/Inhalation/Hazmat/CBRN

- D-1 Unconscious or Arrest
- D-2 Not Alert
- D-4 Multiple Victims

12 Convulsions/Seizures

- C-2 Pregnancy

- 14 Drowning (Near)/Diving/Scuba Accidents**
- D-1 Unconscious or Arrest
- D-2 Not Alert
- D-3 Diving or suspected neck injury
- D-4 SCUBA accidents
- 15 Electrocution/Lightening**
- E-1 Not Breathing/Ineffective Breathing
- D-1 Unconscious
- D-2 Not disconnected from power
- D-4 Extreme Fall (> 30ft/10m)
- D-5 Long Fall
- D-6 Not Alert
- 17 Falls**
- D-1 Extreme Fall (>30ft/10m)
- D-2 Unconscious or Arrest
- D-3 Not Alert
- D-4 Chest or Neck Injury (w/ difficulty breathing)
- D-5 Long falls
- 20 Heat/Cold Exposure**
- D-2 Multiple Victims (w/ priority symptoms)
- 22 Inaccessible Incidents/Other Entrapments**
- D-1 Mechanical/Machinery Entrapment
- D-2 Trench Collapse
- D-3 Structure Collapse
- D-5 Inaccessible Terrain Situation
- D-6 Mudslide/Avalanche
- 24 Pregnancy/Childbirth/Miscarriage**
- D-3 Imminent Delivery (>5months/20 weeks)
- D-4 3rd Trimester Hemorrhage
- D-5 High Risk Complications
- D-6 Baby Born (Complications with Baby)
- D-7 Baby Born (Complications with Mother)
- C-1 2nd Trimester hemorrhage or miscarriage
- C-2 1st Trimester serious hemorrhage
- 25 Psychiatric/Abnormal Behavior/Suicide Attempt**
- D-2 Dangerous Hemorrhage
- 27 Stab/Gunshot/Penetrating Trauma**
- D-1 Unconscious or Arrest
- D-2 Not Alert
- D-3 Central Wounds
- D-4 Multiple Wounds
- 28 Stroke ("T" = 0 hours)**
- C Partial evidence (Less than "T" hrs.)
- D Partial evidence (Greater than "T" hrs.)

E Partial evidence (Unknown time frame)
F Strong evidence (Less than "T" hrs.)
H Strong evidence (Greater than "T" hrs.)
I Strong evidence (Unknown time frame)
J Clear evidence (Less the "T" hrs.)
K Clear evidence (Greater than "T" hrs.)
M Clear evidence (Unknown time frame)
X No test evidence (Less than "T" hrs.)
Y No test evidence (Greater than "T" hrs.)
Z No test evidence (Unknown time frame)

29 Traffic/Transportation Incidents

D-1 Major Incidents (a through f)
D-2 High Mechanism (k through s)
D-4 Pinned (trapped) victims
D-5 Not Alert

30 Traumatic Injuries (Specific)

D-1 Arrest
D-2 Unconscious
D-3 Not Alert
D-4 Chest or Neck injuries (with difficulty breathing)
D-5 High Velocity impact/Mass injury

31 Unconscious/Fainting (Near)

C-3 Females 12-50 with abdominal pain

2. Greene 911 will provide Life Net Dispatch with the following information:
 - Location of Incident (Town or Village)
 - Incident Type
 - Greene 911's call back number
3. Once the responding medic has arrived on the scene, they should notify Greene 911 ASAP if the helicopter will be needed. Greene 911 will update Life Net Dispatch accordingly.
4. The appropriate Fire Dept. will be dispatched to establish the landing zone if the helicopter is requested to the scene and Life Net dispatch has confirmed a helicopter is available and able to fly.
5. The only time a Fire Dept. **will not** be notified to establish a landing zone is during the winter months November thru March at Hunter Mountain.
6. If the helicopter is requested to a different landing zone off of Hunter Mtn. property the appropriate Fire Dept. will be dispatched to setup a landing zone.
7. If the Security Dept. at Hunter Mountain ski resorts request the Fire Dept. to set up a landing zone Greene 911 will honor their request and dispatch the appropriate Fire Dept.

8. Fire Departments will utilize the frequency of 155.715 open (PL) for the landing zone.
9. **If the assigned and responding helicopter is Lifeguard 12 or Lifeguard 18 (i.e. New York State Police Helicopter) Greene 911 will notify State Police Catskill via landline.**

Note:

When the helicopter is placed on standby Life Net/NYSP Lifeguard will automatically launch their aircraft for an air standby if the call is greater than 25 nautical miles/15 min away. The helicopter will not land unless requested to do so by the on scene responders.

Social Services, Mental Health & Public Health call volume for 2019

The below call volume is for afterhours only

Social Service	597
Mental Health	361
Public Health	46
Total	1004

Greene County Cause & Origin team

Greene County Hazmat team



	2019	2018
County C&O (Cause & Origin)	19	16
County Hazmat	7	9

Law Enforcement call volume 2019

Greene County Sheriff's Office	10366
New York State Police (Troop F)	4162
Cairo Town Police Department	1268
Hunter Town Police Department	1070
Windham Town Police Department	1028
Coxsackie Village Police Department	899
Athens Police Department	508
Durham Town Police Department	445
Grand Total	17313

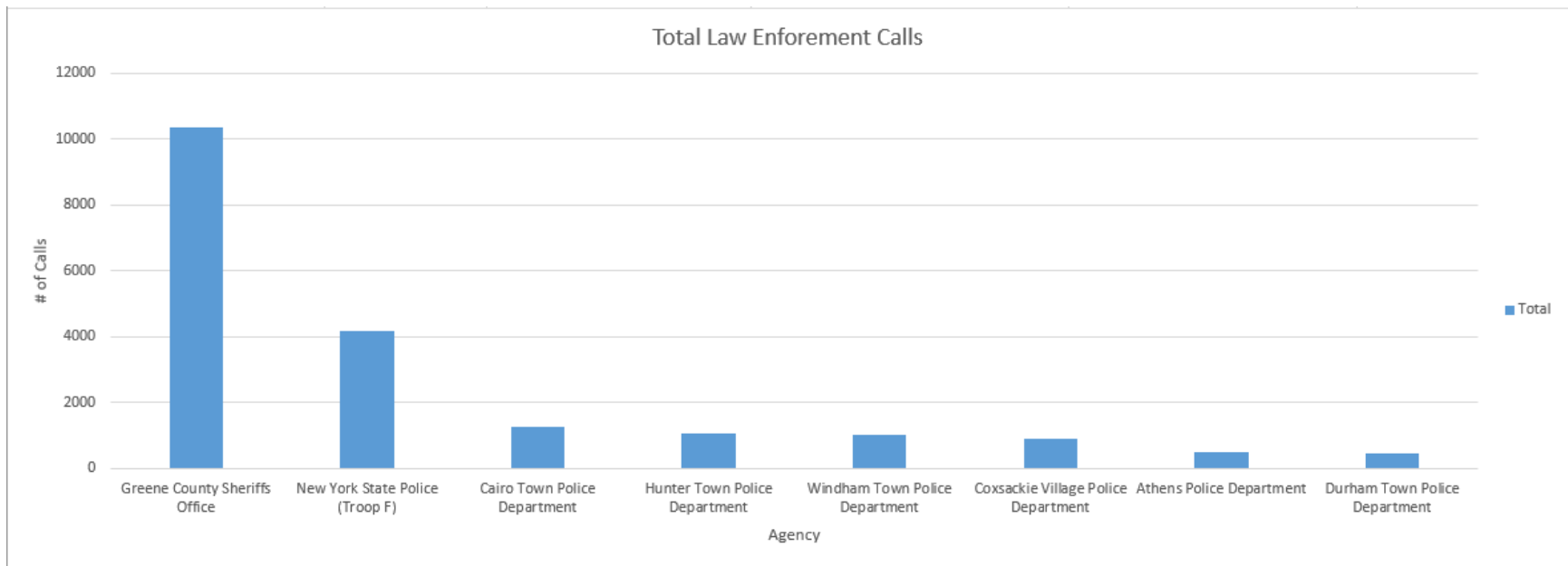
Top 10 call Types for Law Enforcement Agencies for 2019

Greene County Sheriff's Office	7048
TRAFFIC STOP	2363
CIVIL	2043
FOLLOWUP	445
BURGLAR ALARM SILENT	444
MVA PROPERTY DAMAGE	441
LANDLINE	316
DOMESTIC	299
VEHICLE LOCKOUT	240
WELFARE CHECK (LAW or EMS)	238
CITIZEN ASSIST	219
New York State Police (Troop F)	2042
MVA PROPERTY DAMAGE	551
DOMESTIC	411
RECKLESS DRIVER	247
WELFARE CHECK (LAW or EMS)	144
ROAD HAZARD	132
ANIMAL (Dog,Cat,Horse, etc)	128
TRAFFIC/TRANSPORTATION INCIDENT	117
PSYCH/ABN BEHAVIOR/SUICIDE ATTEM-PD	117
SUSPICIOUS ACTIVITY	100
HARASSMENT	95
GREENE COUNTY JAIL	849
TRANSPORT (LAW or EMS)	820

SPECIAL DETAIL (LAW FIRE OR EMS)	20
TRAFFIC STOP	3
>NEW CALL<	2
MVA PROPERTY DAMAGE	2
DOMESTIC	1
CONVULSIONS/SEIZURES	1
Cairo Town Police Department	735
TRAFFIC STOP	306
FOLLOWUP	90
MVA PROPERTY DAMAGE	77
DOMESTIC	46
VEHICLE LOCKOUT	46
RECKLESS DRIVER	44
WELFARE CHECK (LAW or EMS)	40
CITIZEN ASSIST	30
ANIMAL (Dog,Cat,Horse, etc)	28
ROAD HAZARD	28
Hunter Town Police Department	645
TRAFFIC STOP	370
MVA PROPERTY DAMAGE	55
BURGLAR ALARM SILENT	41
BURGLAR ALARM AUDIBLE	35
VEHICLE LOCKOUT	32
RECKLESS DRIVER	26
CITIZEN ASSIST	23
911 OPEN LINE	22
VEHICLE DISABLED	21
DOMESTIC	20
Windham Town Police Department	590
TRAFFIC STOP	134
BURGLAR ALARM SILENT	106
LANDLINE	69
BURGLAR ALARM AUDIBLE	67
MVA PROPERTY DAMAGE	63
CITIZEN ASSIST	35
WELFARE CHECK (LAW or EMS)	33
VEHICLE LOCKOUT	32
FOLLOWUP	26
ANIMAL (Dog,Cat,Horse, etc)	25
Coxsackie Village Police Department	465
TRAFFIC STOP	221
FOLLOWUP	48
DOMESTIC	30

BURGLAR ALARM SILENT	28
MVA PROPERTY DAMAGE	27
CITIZEN ASSIST	27
UNKNOWN PROBLEM-ALS	24
SPECIAL DETAIL (LAW FIRE OR EMS)	22
ANIMAL (Dog,Cat,Horse, etc)	19
INFO	19
Athens Police Department	417
TRAFFIC STOP	330
FOLLOWUP	31
RECKLESS DRIVER	9
MVA PROPERTY DAMAGE	9
ANIMAL (Dog,Cat,Horse, etc)	7
PARKING	7
VEHICLE SUSPICIOUS	6
CITIZEN ASSIST	6
DOMESTIC	6
FALLS	6
Durham Town Police Department	172
TRAFFIC STOP	35
MVA PROPERTY DAMAGE	25
SICK PERSON	19
FALLS	18
ANIMAL (Dog,Cat,Horse, etc)	16
BURGLAR ALARM SILENT	14
WELFARE CHECK (LAW or EMS)	13
DOMESTIC	12
UNKNOWN PROBLEM-ALS	10
CHEST PAIN/CHEST DISCOMFORT-ALS	10
NYS DEPARTMENT OF ENVIRONMENTAL CONSERVATION- LAW ENFORCEMENT	49
TRAFFIC STOP	11
MVA PROPERTY DAMAGE	7
ANIMAL (Dog,Cat,Horse, etc)	7
ANIMAL (bear,deer,bat, etc)	6
ENVIRONMENTAL COMPLAINT	5
SHOOTING	3
RECKLESS DRIVER	3
FIRE STRUCTURE	3
TRESPASS	2
FIRE BRUSH	2
NYS DEPARTMENT OF ENVIRONMENTAL CONSERVATION-FOREST RANGER	42
LOST HIKER	11
TRAFFIC STOP	8

CITIZEN ASSIST	6
MVA PROPERTY DAMAGE	4
VEHICLE DISABLED	3
TRANSPORT (LAW or EMS)	2
TRAUMATIC INJURIES	2
FIRE SMOKE (OUTDOORS)	2
ANIMAL (bear,deer,bat, etc)	2
INFO	2
Greene County Probation	38
INFO	19
FOLLOWUP	9
TRANSPORT (LAW or EMS)	8
TRAFFIC STOP	1
CIVIL	1
Grand Total	12407



Respectfully Submitted,
John P. Farrell, Jr.
Director of Emergency Services