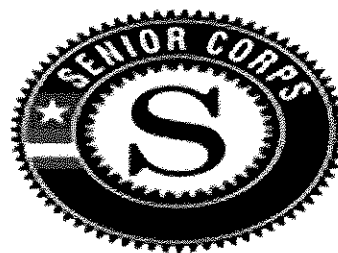
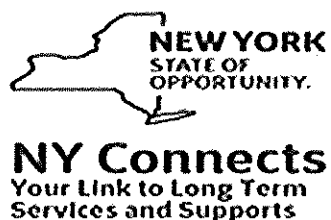


Greene County Department of Human Services Annual Report 2018



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Summary

The Department of Human Services is comprised of 6 units: Aging Services, NY Connects, Aging Nutrition, Volunteers, Youth and Administration. We provide a network of services that attempts to meet the needs of our citizens. These are offered through both direct and subcontracted programs. Maximum accessibility is achieved by offering senior services at 6 locations: Acra Community Center, Rivertown Senior Center in Athens, Robert C. Antonelli Center in Catskill, Coxsackie Senior Center, Jewett Municipal Building and the main office in Catskill. Youth services are offered at the main office as well as in each of the 6 school districts.

The department utilizes 37 full time, part time and per diem employees, 1 contracted attorney, 1 contracted Registered Dietician, 1 contracted coordinator and approximately 200 volunteers to provide our services. We are funded by the Greene County Legislature, NYS Office for Aging (NYSOFA), NYS Office of Children Youth and Families (OCFS), Corporation for National and Community Service (CNCS), grants and donations.

Demographics

New York State identifies someone who has reached their 60th birthday as an Older New Yorker (Senior). According to their estimates in the County Data Book, the senior population of Greene County is approaching 26%. The bulk of Greene County's older residents are between 60 and 74 year of age. 35.5% of these seniors are considered frail or disabled.

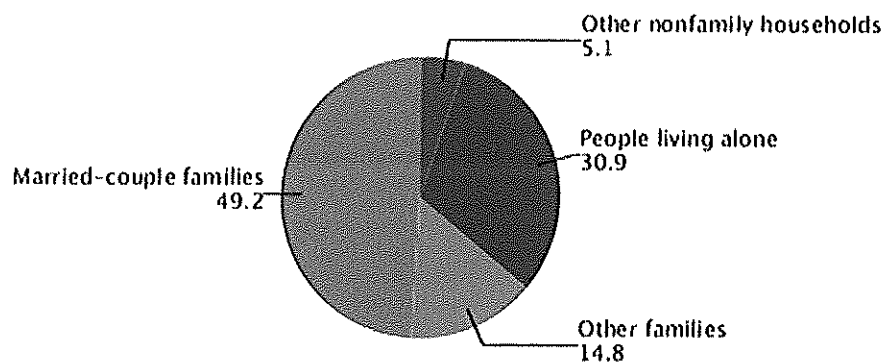
Our department served 2,974 of these seniors. The bulk of our senior clients are female, proficient in the English language, white, live alone and as noted above are between 60 and 74 years of age. Our next largest population are those that are 75-84 years old. As with all counties, we are only a few years away from having all of the baby boomers move into the senior category.

The department served 4,670 youth. There were slightly more females than males served. The majority of youth served were white, followed

by Black or African American, Hispanic or Latino and 2 or more races. We served 191 children between 0–4 years of age, 2,941 children between the ages of 5–9, 1,394 between 10–14, 125 between 15–17 and 19 between the ages of 18–20.

The American Community Survey's most recent data which is listed here, tells us that there were 19,000 households in Greene County. The average household size was 2.4 people. Families made up 64 percent of the households. This figure includes both married–couple families (49 percent) and other families (15 percent). 5 percent of other families are female head of household with no husband present and children under 18 years. 36 percent of all households in Greene County are nonfamily households. Most of the nonfamily households were people living alone, but some were composed of people living in households in which no one was related to the householder. 27 percent of all households have one or more people under the age of 18; 33 percent of all households have one or more people 65 years and over.

The Types of Households in Greene County, New York in 2010-2012

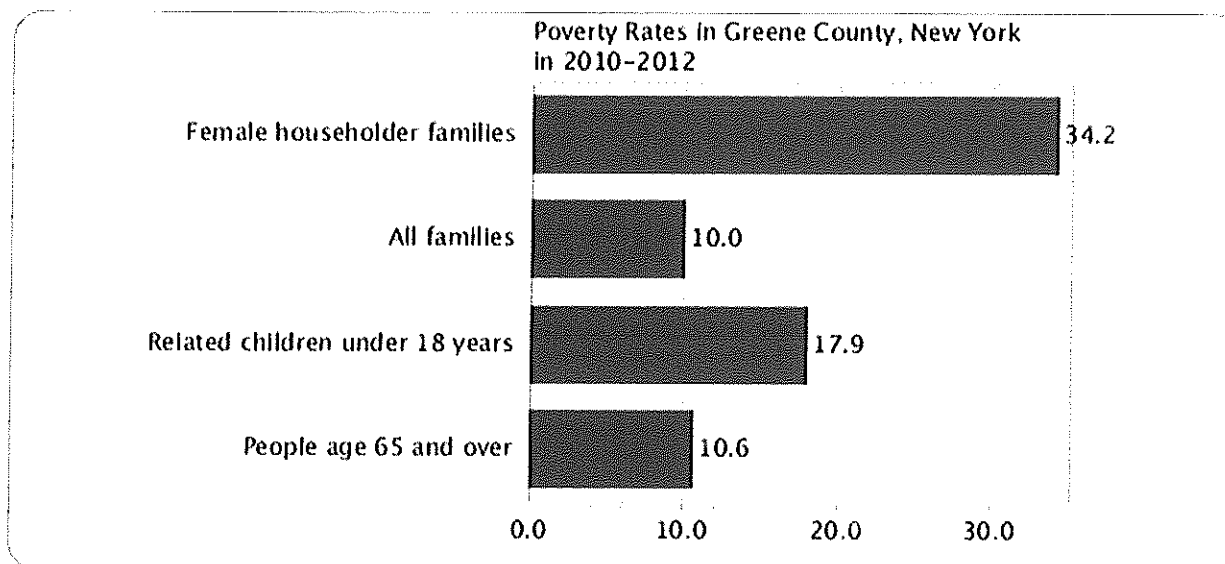


920 grandparents lived with their grandchildren under 18 years old. Of those grandparents, 45 percent of them had financial responsibility for their grandchildren.

The total school enrollment in Greene County, New York was 8,800. Nursery school and kindergarten enrollment was 1,100 and elementary

or high school enrollment was 5,900 children. Among the civilian noninstitutionalized population 16 percent reported a disability. The likelihood of having a disability varied by age – from 8 percent of people under 18 years old, to 14 percent of people 18 to 64 years old, and to 32 percent of those 65 and over.

Poverty rates are listed below:



2018 Goals

1. We will investigate the Restaurant Voucher Program in order for the nutrition program to become more attractive to the changing demographics of our population.
 - *The program was investigated and we decided not to begin it due to the costs involved.*
2. We will plan on holding a few events in the later afternoon and early evening during the non-winter months for those seniors that have expressed interest in alternative programming.
 - *This has begun. The response has been extremely positive. We will continue offering this schedule change.*
3. Track all “unreachable” home delivered meal requests.
 - *We are doing this. We have not had any “unreachable” meal requests in 2018.*
4. Increase youth participation on the Board.

- *We now have 3 youth members.*
- 5. Encourage the Board to attend trainings and conferences.
 - *Board members are being offered the opportunity to attend.*
- 6. Investigate purchasing case management software to streamline efficiency and eliminate paper.
 - *We have found the software and we will be purchasing it in 2019.*

2019 Goals

1. Conduct an operational review of the department.
2. Participate in NYSOFA's Business Acumen program.
3. Conduct needs assessment for youth services.

Programs & Services/ Aging

There are 5 essential functions of the Aging units:

1. Empower older adults, their families, caregivers, and other consumers to make informed decisions about and to be able to easily access existing health and long-term options including community-based services.
2. Enable older adults, especially those who are in greatest social and economic need to remain in their own homes with a high quality of life for as long as possible through the provision of home and community-based services including supports for caregivers.
3. Empower older adults to stay active and healthy through Older Americans Act services.
4. Ensure the rights of older adults and prevent their abuse, neglect and exploitation.
5. Maintain effective and responsible management.

The work associated with the 5 essential functions is represented in the chart below. It shows the client and unit program data for all of the services under our main aging programs. These numbers are

unduplicated in their respective service area. As reported in the 2017 annual report, we anticipate that our data will not be clean until the statewide client data system is operational for 2 years. That will be after September of 2018. The annual report for 2019 should no longer have software data issues.

Service Type	2018 Total Units	2018 Total Unduplicated Clients	2017 Total Units	2017 Total Unduplicated Clients
Adult Day Services	894.00	4	519	3
Caregiver Services	1.00	1	20	4
Case Management	1,024.55	348	1,089	347
Congregate Meals	14,854.00	352	17,504	422
Health Promotion	4,983.00	1,600	19,835	1,600
Home Delivered Meals	56,505.00	343	50,882	340
In-Home Cont. & Sup.	1,286.00	68	620	43
Info & Assistance	1,281.25	359	2,162	583
Legal Assistance	74.00	58	51	**6
Nutrition Education	4,406.00	200	5,986	200
Other Services	18,976.00	2,294	*1,344	*584
Outreach	8.00	5	8	5
PC Level I (H/Chore)	1,463.75	25	1922	27
PC Level II (H/PC)	2,767.00	26	4610	44
Personal Emergency Response System	935.00	103	948	96
Sr. Center/Rec & Educ.	657.00	20	715	22
Transportation	9,990.00	292	8,364	205
* data not entered correctly in 2017 for this category	** data system does not add separate entries, it takes the largest. We have discovered this and are working around it.			

Programs & Services/ Youth

The Youth Bureau's function is to help in the development and implementation of programs and services for children and young people less than 21 years of age. We fund programs that guide youth in building on their strengths. Life skills and core competencies are learned. This leads them toward a meaningful role in their community. Programs work in 1 of 6 Life Areas: 1. Economic Security, 2. Physical Health, 3. Education, 4. Citizenship/Civil Engagement, 5. Family and 6. Community. These are based on the 8 features of Positive Youth Development that have been established by the National Research Council.

The programs we fund encourage youth to become involved, develop a sense of responsibility and make a positive contribution to their community. Throughout Greene County, cultural and recreational opportunities are provided to build character and encourage physical, emotional and intellectual growth.

Our subcontractors operate Art, Education, Juvenile Justice, Recreation, Youth Development and Leadership programs. The Board attempts to fund programs that allow the pre-school through young adult population equal representation. The Board also attempts to spread these funds around the county and not concentrate them in one area. This however is dependent on which organization submits an application. Only 501 (c) 3 organizations are permitted to apply.

If a program is listed below and was not awarded money it was either due to not applying for the funds or not completing the paperwork in order to receive the funds.

The Youth Bureau has 1 full time and 2 part time (as of October 2018) Youth Service Workers and has a policy making Board of Directors. The departmental Receptionist, Administrative Assistant and Business Manager assist in the administrative duties of the Youth Bureau as needed.

Agency	2018 Award	2018 # Youth	2017 Award	2017 # Youth	Life Area
Athens Cultural Art Center, Inc.	\$1,500	91			Community
Capitol District - Greene YMCA			\$2,250	392	Physical Health
Common Ground Dispute Res	\$8,000	568	\$8,000	114	Citizenship/ Civil Engagement
Cornell Cooperative Extension	\$2,750	645	\$2,750	652	Civil Health
Girl Scouts of NENY	\$2,250	481	\$2,250	381	Physical Health
Greene County Council on the Arts	\$4,000	243	\$4,000	354	Education
Greenville Library (Young Readers)	\$1,000	62	\$750	62	Family
MHA of Columbia-Greene	\$2,555	2250			Physical Health
MHA of Columbia-Greene (SEY)	\$27,000	N/A			
Prattsville Art Project	\$1,000	15			Citizenship/ Civil Engagement
Town of Cairo	\$1,500	120	\$1,500	111	Physical Health
Town of Durham	\$1,500	90	\$1,000	112	Physical Health
GC Youth Bureau - Admin	\$10,000	N/A	\$10,025	N/A	Community
GC Youth Bureau Admin (SEY)	\$3,000	N/A			
GC Youth Bureau - Community Development <i>Pre PINS & Youth Development/Recognition</i>	\$5,000	123	\$12,466	127	Citizenship/ Civil Engagement

Highlights/Aging

- **First 48 Hours** – this is an emergency preparation booklet. We created it with the assistance of our Long Term Care Council and its Implementation Team. It fits in a plastic sleeve that attaches to the refrigerator so Emergency Personnel can access information during a crisis.
- **Thanksgiving Dinner** at the Rivertown Senior Center.
- Our Shopping Bus transports seniors to Colonie Center once a month.
- We have joined a consortium to establish an Adult Abuse Task Force
- We started a Food Pantry bus run for our seniors.
- We provide a few specialty trips for seniors to the Aquarium, Lake George, North Lake, Capitol Lights and the Greene County Youth Fair
- **Senior Day**



Challenges/Aging

- We are still having difficulty securing Personal Care Aides for our clients. There are not enough agencies serving Greene County and not enough aides within those agencies. This is the 4th year in a row that we are reporting this issue.
- The recruiting of volunteers continues to be a concern. Our Home Delivered Meals and our Medical Transportation Programs rely on volunteers.

Highlights/Youth

- Receiving NYS OCFS funds to create a public education campaign about Sexually Exploited and Trafficked Youth.
- Working with the Greene County Youth Fair Committee to bring the Fair to the citizens of the county for free.
- Hiring 2 part time Youth Service Workers.
- Membership on the Work Force Investment Board and Youth Council.
- Working with Community Action Agency of Columbia-Greene to establish a Youth Court Program in Greene County.

Challenges/Youth

- Our Advisory Board is a policy making board. We are required to have a minimum of 13 members both youth and adults. The recruitment of members is a challenge.
- State aid funding is minimal. All programs regardless of size must complete the same paperwork. This discourages some programs from applying for funds.

Greene County Department of Human Services

