

The Arc of Ulster-Greene
Greene County Annual Report - 2018

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The Arc of Ulster-Greene Services in Greene County

The Arc of Ulster-Greene serves the largest group of individuals with intellectual and developmental disabilities (I/DD) including autism in Greene County. The services include: Medicaid Service Coordination (MSC), Family Support including Recreation, Residential, Day Habilitation, Clinical supports, School to Work, Employment, Transportation, Greene County Transit and Assistance with Accessing OPWDD services.

Medicaid Service Coordination (MSC):

The Arc of Ulster -Greene provided MSC services for 92 individuals throughout Greene County until 7-1-18. (When the state moved to care coordination organization (CCO model) MSC services included supports with eligibility process and coordination of services for people with developmental disabilities including autism. These services are now provided by independent Care Coordination Organizations.

Town	#People (unduplicated)
Ashland	1
Athens	5
Cairo	8
Catskill	1
Coxsackie	1
Durham	1
Earlton	3
East Durham	1
Greenville	1
Hannacroix	2
Hunter	2
Leeds	1
Purling	1
Roundtop	1
West Coxsackie	1
Westkill	1
Windham	2

Total 33 unduplicated

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Family Support Services:

The Arc of Ulster Greene provides a variety of family support services which include the following: Voucher respite, Waiver Respite, Waiver Respite Recreation, Community Habilitation, and Intensive Behavior Supports.

1. Voucher Respite

Voucher respite pays families for providing respite to their family member who is eligible for OPWDD services. The Arc currently provides voucher respite to following individuals in Greene County.

Town	#People (unduplicated)
Purling	1
Cairo	3
Earlton	2
S. Cairo	1
Athens	1
Freehold	1
Leeds	1
Catskill	2
Greenville	1
Tannersville	1
Westkill	1
Climax	1
East Durham	1
Hunter	1

Total = 18 (unduplicated)

2. Waiver Respite

In Waiver Respite, staff goes to the individual family's residence to provide respite services to family and individual with disabilities. Individual must be OPWDD Waiver eligible. 240.75 hours were used to support the following individuals in Waiver Respite services:

Town	#People (unduplicated)
Cairo	1

Total = 1 (unduplicated)

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3. Community Habilitation

The Arc Ulster Greene provides community habilitation services to individuals who live in their natural homes. Staff provides a variety of services to build skills necessary for successful community living. 6,812 hours of support were provided to the following individuals:

Town	#People (unduplicated)
Cairo	4
Catskill	8
Coxsackie	1
Earlton	1
Freehold	1
Hunter	1

Total = 16 (unduplicated)

4. Intensive Behavior Support (at Home)

Offers clinical supports to individuals living in their natural homes: The following individuals were supported:

Town	#People (unduplicated)
Catskill	1

Total = 1 (unduplicated)

5. Waiver Respite (Recreation)

Recreation is a waiver program for families who have children with intellectual or developmental disabilities (I/DD). The recreation group meets every Tuesday and Thursday afternoon from 3:00 pm – 5:00 pm at our 311 West Bridge street location. In addition, the group has special activities and group events. Examples of the 2017 program include:

- A healthy eating and exercise program with yoga and music.
- Weekly swimming lessons at YMCA
- DEC fishing trip
- Day trips to North Lake
- Rosendale Street Festival
- Aquarium

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Greene County Participants

Town	#People (duplicated)
Cairo	2
Catskill	5
Leeds	1
Roundtop	1
Westerlo	1
Earlton	1
Hannacroix	1
West Coxsackie	1
East Durham	1

Total = 14 (duplicated)

Residential:

Individual Residential Alternative (IRA's)

PROGRAM	CAPACITY	CURRENT NUMBER of INDIVIDUALS	CITY
<u>Hagan:</u> 110 Wildwing Park, Catskill, NY 12414	8	8	Jefferson Heights
Total	8	8	
<u>Griffin:</u> 195 Spring Street, Catskill, 12414	8	6	Catskill
Total	8	6	
<u>McGiffert:</u> 13 Red Apple Lane, Catskill, NY 12414	6	6	Catskill
Total	6	6	
<u>Honeysuckle:</u> 8 Honeysuckle Lane, Catskill, NY 12414	4	4	Catskill
Total	4	4	
Total	26	24	

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IRA Apartments

West Main: Supervised 359 W. Main Street, Catskill, NY 12414	8	6/ 2vacancies	Catskill
West Main: Supportive 359 W. Main Street, Catskill, NY 12414	4	2/ 2 vacancies	Catskill
Grandview: Supportive 78 Grandview ave Catskill, NY 12414	1	1	Catskill
9W: 7440 Rt 9W, Catskill, NY 12414	5	5	Catskill
Total	18	14/ 4 vacancies	

Capacity 44 Total 38 /6 vacancies (unduplicated)

Day Habilitation:

Our Day Hab. Programs provide volunteer services to Greene county residents through collaborative relationships with community partners. The volunteer hours totaled 4273.75 for 2018 which is up 888.25 hours from 2017, providing services for :

- Deliver Meals on Wheels
- Bagging food for Windham food bank
- Cleaning Greenville Norton church
- Cossackie Paramedics
- Ronald McDonald House
- Unloading Food Truck
- Recycling
- Help a Senior
- Cossackie Fire House
- Salvation Army (ringing the bell)

Cairo Day Hab: 18 Forgione Road, Cairo, NY 12413	Capacity 25		
		2	Cairo
		11	Catskill
		1	Athens
		2	Earlton
		1	Greenville
		2	Hannacroix
Total	25/19	9 unduplicated out of total 19	6 Vacancies

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Catskill Day Hab: 311 W. Bridge Street, Catskill, NY 12414	Capacity		
		12	Catskill
		1	Westerlo
		2	Cairo
		1	Palenville
		6	Saugerties
Total	25/22	13 unduplicated out of 22	3 Vacancies
Community Day Hab: 311 west bridge street Catskill. NY 12414			
		4	Catskill
		5	Saugerties
		1	Cairo
		1	Westerlo
Total	15/11	4 unduplicated out of 9	4 vacancies
Total capacity	65		13 vacancies

Clinical supports:

- Multi-Sensory Room for Autism
- Cognitive Support Technology (ABLE Link)
- Family Support Training
- We provided IQ/ABAS evaluations for OPWDD services to 1 Greene County residents. We also provided clinical services in our Multi-Sensory environment (MSE) room to 13 Greene County individuals.

Self- Advocacy Group: **Catskill Cats**

Catskill Cats is an advocacy group for adults who are affected by an intellectual or developmental disability (I/DD), and is a local branch of the Self-Advocacy Association of New York State (SANYS). The Catskill Cats meet at the Catskill Center Office, located at 311 West Bridge Street in Catskill.

- Meet one time per quarter
- Started with 10 members, elected a president, vice president, and a treasurer.

School To Work: 311 W. Bridge Street, Catskill, NY 12414

- We work with various school districts to offer transitional services
- Offer opportunity to students to explore various career possibilities, and experience on the job training and learn real world job skills. The students are paid minimum wage to explore work opportunities in the community. No referrals in 2018

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Employment:

1. Supported Employment

Supported Employment is a service for an individual with intellectual and developmentally disabilities (I/DD) where he or she is able to obtain community based employment. There are three distinct types of opportunities; enclaves, integrated agency owned businesses and competitive employment.

- a. **Enclaves:** In 2018 the enclave at Essendant employed 7 individuals, plus 1 staff. The average wage was \$10.40. total unduplicated 5
- b. **Integrated Businesses:** Employ people with and without disabilities. Employees average pay rate is \$10.40 per hour. Catskill Bottle and Can is an integrated business

Bottle and Can Redemption Center

The redemption center was located at our 311 West Bridge street facility and employed 6-8 employees per day for a total of 15 employees on the roster. The redemption center was open 5 days a week Monday- Tuesday and Thursday –Saturday 9a-3pm closed Wednesday and Sunday. From modest beginnings of a few thousand bottles and cans per week to an average now of 10,000-20,000 thousand a day. We have ongoing collaborations with Greene county solid waste and Cairo Transfer. The center employed 16 Greene county residents. The employees sorted, counted and redeemed the bottles and cans. As of May 1, 2018 we have closed the business due to financial issues.

Total 9 unduplicated

The intention is to have 5 boutique manufacturing pods operating in 2019 which will employ Greene county residents with and without I/DD.

c. Competitive Employment:

Competitive Employment is when an individual is placed at a host company and earns at least minimum wage. Currently we have 23 individuals employed and another 15 individuals in job development. The Arc of Ulster-Greene provides the initial job training and then continues to support the individual through bi-weekly visits. Work ranges from part-time to full-time and the average wage for all individuals competitively employed is \$10.40 per hour. The employers in Greene County include the following:

Price Chopper, Wal-Mart, Windham Valero, Field Goods, Topps, Dunkin Donuts, Town of Greenville Highway Dept., Malden Rest Stop, McDonald's, Shoprite of Kingston, Greene County Social Security, and UGARC.

Capacity: based on need.

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Town	#People
Athens	2
Catskill	17
Cairo	1
Freehold	2
Greenville	2
Hunter	1
Leeds	2
Saugerties	7
Kingston	1
Purling	1
Earlton	1
Total 9 unduplicated out of 36	

In 2018 The Arc of Ulster/Greene provided support and services to **156** Greene county residents. This number does not include the numerous committees and outreach efforts that The Arc of Ulster/Greene contributes on behalf of the community.

Transportation:

The Arc of Ulster-Greene provides this support by either having a job coach pick individuals up at their home or enlisting the help of the Agency’s Transportation Department. The Transportation Department operates **2** vehicles per day, Monday through Friday. The total 2018 miles were **42697. (Medicaid does not cover these expenses)**. Transportation is provided to the following Greene county locations: Catskill, Cairo, Athens, New Baltimore, Hannacroix, and Earlton.

Catskill:

- 15 Individuals to Day Hab,
- 1 Individuals to Supported employment,
- 2 Individuals to Community-based enclave job site
- 1 Individuals for Business

Cairo:

- 3 Individuals to Day Hab,

Coxsackie:

- 1 Individual to Day Hab

Athens:

- 1 Individual to Day Hab
- 1 Individual to Community-based enclave job site

New Baltimore:

- 1 Individual to Day Hab

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Hannacroix:

1 Individual to Day Hab

Greenville:

1 Individual to Business

2 Individuals to Day Hab

Total = 30 duplicated

Greene County Transit :

The Arc of Ulster- Greene was awarded BIP funding to develop a public rural transit system for the county. With collaboration from the county and DOT the Greene County Transit system was started on June 1, 2016. Transit is operated by The Arc of Ulster/Greene and runs 10 vehicles Monday through Friday including a Catskill shuttle and 2 vehicles operated by the ARC of Ulster Greene covering 229,772 miles in 2018.

Total miles 229,772 an increase of 17,267 miles from previous year.

To continue to meet the needs of Greene county residents, The Arc of Ulster- Greene in 2018 has provided and maintained the following other services:

Assistance with accessing OPWDD services:

The Arc of Ulster- Greene is one of the few agencies in the entire Taconic region who offers this service. Our agency offers Greene County residents the following services (often at no cost to them):

- Assistance with applying for eligibility for OPWDD services (Medicaid does not pay for this)
- Clinician for Testing for eligibility
- Guardianship
- Partnering with Greene County SPOA to facilitate transition to OPWDD services.
- Front Door Information sessions for OPWDD

The Arc of Ulster- Greene has been a true partner and leader in meeting the needs of Greene County residents with I/DD. This has been made possible only with the collaborative efforts of our agency, county, and our community partners. Our daily efforts are centered not only on providing high quality services, but also on minimizing program, department, and agency losses.

Without the support of the county funds, the rising costs of our Integrated Businesses, Supported Employment, Transportation Services, and Greene County Transit could put the entire program in jeopardy. In order for The Arc of Ulster- Greene to provide these much needed services to Greene County residents continued support from Greene County is crucial.

