



The Arc.

Ulster-Greene

NYSARC, Inc.

The Arc of Ulster-Greene

471 Albany Avenue

Kingston, NY 12401

T 845 331-4300

F 845 331-4931

www.TheArcUG.org

RECEIVED

APR 16 2018

Greene Co Legislature



1956 | 2016

Celebrate the milestone!

April 11, 2018

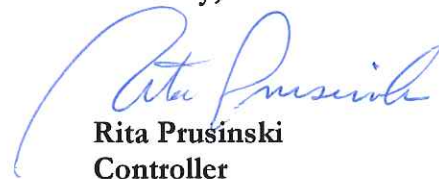
Ms. Tammy Sciavillo
Greene County Legislature
411 Main Street, Suite 408
Catskill, New York 12414

Dear Tammy,

Enclosed please find a hard copy of our 2017 Annual Report for Greene County.

If you have any questions, please feel free to call me at the above number, extension 41241.

Sincerely,



Rita Prusinski
Controller

The Arc of Ulster-Greene
Greene County Annual Report – 2017

The Arc of Ulster-Greene Services in Greene County

The Arc of Ulster-Greene serves the largest group of individuals with intellectual and developmental disabilities (I/DD) including autism in Greene County. The services include: Medicaid Service Coordination (MSC), Family Support including Recreation, Residential, Day Habilitation, Clinical supports, School to Work, Employment, Transportation, Greene County Transit and Assistance with Accessing OPWDD services.

Medicaid Service Coordination (MSC):

The Arc of Ulster -Greene provides MSC services for 92 individuals throughout Greene County. MSC services include supports with eligibility process and coordination of services for people with developmental disabilities including autism.

Town	#People (unduplicated)
Ashland	1
Athens	5
Cairo	8
Catskill	1
Coxsackie	1
Durham	1
Earlton	3
East Durham	1
Greenville	1
Hannacroix	2
Hunter	2
Leeds	1
Purling	1
Roundtop	1
West Coxsackie	1
Westkill	1
Windham	2

Total

33 unduplicated

The Arc of Ulster-Greene
Greene County Annual Report – 2017

Family Support Services:

The Arc of Ulster Greene provides a variety of family support services which include the following: Voucher respite, Waiver Respite, Waiver Respite Recreation, Community Habilitation, and Intensive Behavior Supports.

1. Voucher Respite

Voucher respite pays families for providing respite to their family member who is eligible for OPWDD services. The Arc currently provides voucher respite to following individuals in Greene County.

Town	#People (unduplicated)
Purling	1
Cairo	3
Earlton	2
S. Cairo	1
Athens	1
Freehold	1
Leeds	1
Catskill	2
Greenville	1
Tannersville	1
Westkill	1
Climax	1
East Durham	1
Hunter	1

Total = 18 (unduplicated)

2. Waiver Respite

In Waiver Respite, staff goes to the individual family's residence to provide respite services to family and individual with disabilities. Individual must be OPWDD Waiver eligible. 240.75 hours were used to support the following individuals in Waiver Respite services:

Town	#People (unduplicated)
Cairo	1

Total = 1 (unduplicated)

The Arc of Ulster-Greene
Greene County Annual Report – 2017

3. Community Habilitation

The Arc Ulster Greene provides community habilitation services to individuals who live in their natural homes. Staff provides a variety of services to build skills necessary for successful community living. 6,812 hours of support were provided to the following individuals:

Town	#People (unduplicated)
Cairo	4
Catskill	8
Coxsackie	1
Earlton	1
Freehold	1
Hunter	1

Total = 16 (unduplicated)

There were no new admissions into the program in Greene County for the year 2017. There were 6 discharges over the course of the year.

4. Intensive Behavior Support (at Home)

Offers clinical supports to individuals living in their natural homes: The following individuals were supported:

Town	#People (unduplicated)
Catskill	1

Total = 1 (unduplicated)

5. Waiver Respite (Recreation)

Recreation is a waiver program for families who have children with intellectual or developmental disabilities (I/DD). The recreation group meets every Tuesday and Thursday afternoon from 3:00 pm – 5:00 pm at our 311 West Bridge street location. In addition, the group has special activities and group events. Examples of the 2017 program include:

- A healthy eating and exercise program with yoga and music.
- Weekly swimming lessons at YMCA
- DEC fishing trip
- Day trips to North Lake
- Rosendale Street Festival
- Aquarium

The Arc of Ulster-Greene
Greene County Annual Report - 2017

Greene County Participants

Town	#People (duplicated)
Cairo	2
Catskill	5
Leeds	1
Roundtop	1
Westerlo	1
Earlton	1
Hannacroix	1
West Coxsackie	1
East Durham	1

Total = 14 (duplicated)

Residential:

Individual Residential Alternative (IRA's)

PROGRAM	CAPACITY	CURRENT NUMBER of INDIVIDUALS	CITY
<u>Hagan:</u> 110 Wildwing Park, Catskill, NY 12414	8	8	Jefferson Heights
Total	8	8	
<u>Griffin:</u> 195 Spring Street, Catskill, 12414	8	6	Catskill
Total	8	6	
<u>McGiffert:</u> 13 Red Apple Lane, Catskill, NY 12414	6	6	Catskill
Total	6	6	
<u>Honeysuckle:</u> 8 Honeysuckle Lane, Catskill, NY 12414	4	4	Catskill
Total	4	4	
Total	26	24	

The Arc of Ulster-Greene
Greene County Annual Report - 2017

IRA Apartments

West Main: Supervised 359 W. Main Street, Catskill, NY 12414	8	7	Catskill
West Main: Supportive 359 W. Main Street, Catskill, NY 12414	4	3	Catskill
Grandview: Supportive 78 Grandview ave Catskill, NY 12414	1	1	Catskill
9W: 7440 Rt 9W, Catskill, NY 12414	5	5	Catskill
Total	18	16/ 2 vacancies	

Capacity 44 Total 40 /4 vacancies (unduplicated)

Day Habilitation:

Our Day Hab. Programs provide volunteer services to Greene county residents through collaborative relationships with community partners. The volunteer hours totaled 3,385.5 for 2017 providing services for :

- Deliver Meals on Wheels
- Bagging food for Windam food bank
- Cleaning Greenville Norton church
- Help a Senior
- Donating crafts to local nursing homes
- Election Day (visiting polling sites)
- Unloading Food Truck
- Recycling
- Helping out at Goodwill
- Salvation Army (ringing the bell)
- Ronald McDonald House

Cairo Day Hab: 18 Forgiione Road, Cairo, NY 12413	Capacity 25		
		4	Cairo
		13	Catskill
		1	Athens
		1	Earlton
		2	Hannacroix
		2	Greenville
		2	Medusa, Albany County
Total	25/23	13 unduplicated out of total 25	2 Vacancies

The Arc of Ulster-Greene
Greene County Annual Report – 2017

Catskill Day Hab: 311 W. Bridge Street, Catskill, NY 12414	Capacity		
		13	Catskill
		1	Hannacroix
		2	Cairo
		1	Palenville
		7	Saugerties
		1	West Coxsackie
Total	25/25	18 unduplicated out of 25	No Vacancies
Community Day Hab: 311 west bridge street Catskill. NY 12414			
		3	Catskill
		5	Saugerties
		1	Westerlo
Total	15/9	3 unduplicated out of 9	6 vacancies
Total capacity	65		

Clinical supports:

- Multi-Sensory Room for Autism
- Cognitive Support Technology (ABLE Link)
- Family Support Training
- In 2017, we provided IQ/ABAS evaluations for OPWDD services to 3 Greene County residents. We also provided clinical services in our Multi-Sensory environment (MSE) room to 15 Greene County individuals.

Self- Advocacy Group: **Catskill Cats**

Catskill Cats is an advocacy group for adults who are affected by an intellectual or developmental disability (I/DD), and is a local branch of the Self-Advocacy Association of New York State (SANYS). The Catskill Cats meet at the Catskill Center Office, located at 311 West Bridge Street in Catskill.

- Meet one time per month
- Started with 10 members, elected a president, vice president, and a treasurer.

School To Work: 311 W. Bridge Street, Catskill, NY 12414

- We work with various school districts to offer transitional services
- Offer opportunity to students to explore various career possibilities, and experience on the job training and learn real world job skills. The students are paid minimum wage to explore work opportunities in the community. No referrals in 2017

The Arc of Ulster-Greene
Greene County Annual Report – 2017

Employment:

1. Supported Employment

Supported Employment is a service for an individual with intellectual and developmentally disabilities (I/DD) where he or she is able to obtain community based employment. There are three distinct types of opportunities; enclaves, integrated agency owned businesses and competitive employment.

- a. **Enclaves:** In 2017 the enclave at Essendant employed 7 individuals, plus 1 staff. Billed site for \$69880.99. Hours billed for 1186.5. The average wage was \$9.70. total unduplicated 5
- b. **Integrated Businesses:** Employ people with and without disabilities. Employees average pay rate is \$9.70 per hour. Catskill Bottle and Can is an integrated business

Bottle and Can Redemption Center

The redemption center is located at our 311 West Bridge street facility and employs 6-8 employees per day for a total of 15 employees on the roster. The redemption center is open 5 days a week Monday- Tuesday and Thursday –Saturday 9a-3pm closed Wednesday and Sunday. From modest beginnings of a few thousand bottles and cans per week to an average now of 10,000-20,000 thousand a day. We have ongoing collaborations with Greene county solid waste and Cairo Transfer. We are doing our part to keep Greene County green and in the process employ 16 Greene county residents. The employees sort, count and redeem the bottles and cans. As of December 31, 2017 we have processed 3,856,860 bottles and cans. An increase of 571,624 from previous year.

Total 9 unduplicated

c. Competitive Employment:

Competitive Employment is when an individual is placed at a host company and earns at least minimum wage. Currently we have 36 individuals employed and another 6 individuals in job development. The Arc of Ulster-Greene provides the initial job training and then continues to support the individual through bi-weekly visits. Work ranges from part-time to full-time and the average wage for all individuals competitively employed is \$9.70 per hour. The employers in Greene County include the following:

Price Chopper, Roy Rogers (New Baltimore rest area), Tip Top Furniture, Wal-Mart, Windham Valero, Post Brothers, Field Goods, GNH Lumber, The Elliot, Topps, The Frisbee Agency, Catskill Community Center, Koch Designs, B&B garage, Dunkin Donuts, Hudson River Bulk shipping, and UGArc.

Capacity: based on need.

The Arc of Ulster-Greene
Greene County Annual Report – 2017

Town	#People
Athens	3
Catskill	22
Cairo	1
Freehold	2
Greenville	3
Hunter	1
Coxsackie	2
New Baltimore	1
Roundtop	1
Total 9 unduplicated out of 36	

In 2017 The Arc of Ulster/Greene provided support and services to **166** Greene county residents this is an increase of (11)from the previous year. This number does not include the numerous committees and outreach efforts that The Arc of Ulster/Greene contributes on behalf of the community.

Transportation:

The Arc of Ulster-Greene provides this support by either having a job coach pick individuals up at their home or enlisting the help of the Agency’s Transportation Department. The Transportation Department operates **2** vehicles per day, Monday through Friday. The total 2017 miles were **38,184. (Medicaid does not cover these expenses).** Transportation is provided to the following Greene county locations: Catskill, Cairo, Athens, New Baltimore, Hannacroix, and Earlton.

Catskill:

- 15 Individuals to Day Hab,
- 2 Individuals to Supported employment,
- 3 Individuals to Community-based enclave job site
- 2 Individuals for Business

Cairo:

- 3 Individuals to Day Hab,

Coxsackie:

- 1 Individual to Day Hab

Athens:

- 1 Individual to Day Hab
- 2 Individual to Community-based enclave job site

New Baltimore:

- 1 Individual to Day Hab

The Arc of Ulster-Greene
Greene County Annual Report – 2017

Hannacroix:

1 Individual to Day Hab

Greenville:

1 Individual to Business

2 Individuals to Day Hab

Total = 34 duplicated

Greene County Transit :

The Arc of Ulster- Greene was awarded BIP funding to develop a public rural transit system for the county. With collaboration from the county and DOT the Greene County Transit system was started on June 1, 2016. Transit is operated by The Arc of Ulster/Greene and runs 7 vehicles Monday through Friday including a Catskill shuttle and 2 vehicles operated by the ARC of Ulster Greene covering 212,505 miles in 2017.

Total miles 212,505 an increase of 10,956 miles from previous year.

To continue to meet the needs of Greene county residents, The Arc of Ulster- Greene in 2017 has provided and maintained the following other services:

Assistance with accessing OPWDD services:

The Arc of Ulster- Greene is one of the few agencies in the entire Taconic region who offers this service. Our agency offers Greene County residents the following services (often at no cost to them):

- Assistance with applying for eligibility for OPWDD services (Medicaid does not pay for this)
- Clinician for Testing for eligibility
- Guardianship
- Partnering with Greene County SPOA to facilitate transition to OPWDD services.
- Front Door Information sessions for OPWDD

The Arc of Ulster- Greene has been a true partner and leader in meeting the needs of Greene County residents with I/DD. This has been made possible only with the collaborative efforts of our agency, county, and our community partners. Our daily efforts are centered not only on providing high quality services, but also on minimizing program, department, and agency losses.

Without the support of the county funds, the rising costs of our Integrated Businesses, Supported Employment, Transportation Services, and Greene County Transit could put the entire program in jeopardy. In order for The Arc of Ulster- Greene to provide these much needed services to Greene County residents continued support from Greene County is crucial.