



411 Main Street
Catskill, NY 12414
(518) 719-3555
aging@discovergreene.com

MISSION

AGING: To ensure a network of supportive services to assist Greene County's senior citizens (those age 60 and older) to maintain their dignity and independence within their communities.

YOUTH: To help coordinate youth services for children and young people in Greene County, birth to 21 by providing technical assistance to municipalities, private agencies and groups in program development, evaluation, financial planning, program management and training.

Our knowledgeable and capable staff can assist you or the person you are caring for in accessing a wide variety of human service resources available in Greene County. While walk-ins can sometimes be seen, the person who can best assist you may be with someone, out of the office, or doing a home visit. To make sure you are served by the person whose expertise is in your area of need, we recommend you call to set-up an appointment.

For more information, please call (518) 719-3555 or toll free (877) 794-9266.

GREENE COUNTY DEPARTMENT OF HUMAN SERVICES' AGING SERVICES - WHERE CARING PEOPLE HELP

OUR SERVICES

CAREGIVERS

SUPPORT:

- ♥ Caregivers Information, Assistance, and Support.
- ♥ Respite Workers

EISEP (IN-HOME):

- ♥ Case Management
- ♥ Homemakers & Personal Care Aides
- ♥ Personal Emergency Response System

HEAP

Home Energy Assistance Program

HIICAP

Health Insurance Information Counseling & Assistance

HOMEBOUND TRANSPORTATION:

- ♥ Transportation for Medical Appointments

INFORMATION & ASSISTANCE

LEGAL SERVICES

NUTRITION:

- ♥ Home-delivered Meals to eligible homebound individuals
- ♥ Congregate Meals at our Greene County Rivertown Senior Center in Athens, as well as our Senior Nutrition Sites in Acra, Catskill, Coxsackie and Jewett
- ♥ Transportation to certain Centers so seniors can have social interaction with their noontime meals
- ♥ Nutrition Education and Counseling, NYS Farmer's Market Checks & Special Programs
- ♥ Shopping Bus: Door-to-Door service for local shopping & errands

VOLUNTEER SERVICES:

- ♥ Volunteer Recruitment and placement within the Department and various Community Agencies

We inform Seniors & Caregivers of news via:

- ♥ Local Area newspapers
- ♥ Greene County Round Table News
- ♥ Senior Citizen Club Monthly Updates

Our goal is to

- ♥ Assist older adults in maintaining and/or improving their social, economic, health, safety and nutritional status;
- ♥ Help older adults stay independent for as long as possible
- ♥ Ensure a network of supportive services to assist the County's residents age 60 and older and their caregivers;
- ♥ Advocate for the elderly.

HELP US HELP OTHERS

The Department of Human Services neither charges a fee nor applies a means test for its services. Aging services users, however, have the right to make confidential donations to the costs of the service so that programs may be expanded. No one shall be denied services due to the inability or unwillingness to make a donation. (NOTE: There may be a sliding fee for in-home services.)



EXPANDED IN-HOME SERVICES FOR THE ELDERLY PROGRAM (EISEP)

The overall goal of the program is to improve access to, and the availability of, appropriate and cost-effective non-medical support services for older adults who are not eligible for services through Medicaid. EISEP assists older adults who need assistance with Activities of Daily Living (ADLs) such as dressing, bathing, personal care, and Instrumental Activities of Daily Living (IADLs) such as shopping, cooking, who want to remain at home. Depending on the participant's income, there may be a cost associated with this program. Private contributions are provided through cost sharing which begins at 150% of the poverty level. The amount of cost sharing increases proportionately with income.

Who is Eligible?

- ⇒ Individuals who are at least 60 years old, and
- * In need of assistance with an Activity of Daily Living or two Activities of Daily Living,
 - * Able to be maintained safely at home,
 - * Not be a Medicaid recipient.

An essential part of the EISEP program is case management. The program's case managers utilize standardized screening elements to identify needs and wishes of eligible individuals and their families and provide options on services and supports that are available to address their identified needs and wishes. Linkages to services may include non-medical in-home services, non-institutional respite, ancillary services and other services.

HOME CARE AGENCIES

Any-Time Home Care, Inc.
160 Fairview Avenue
Suite 206
Hudson, New York 12534
(518) 828-0183

**EDDY Visiting Nurses
Association**
159 Jefferson Heights
Suite D301
Catskill, New York 12414
(518) 943-5530

Unlimited Care, Inc.
Tyme Square, Suite 6
389 Fairview Avenue
Hudson, New York 12534
(518) 828-7001

**Visiting Nurses
Home Care**
159 Jefferson Heights
Suite 302
Catskill, New York 12414
(518) 943-2270



HOME ENERGY ASSISTANCE PROGRAM

HEAP helps low-income New Yorkers pay their energy bills. If your bills are more than you can handle and your source of heat is Electricity, Propane, Natural Gas, Wood/Wood Pellets, Oil, Kerosene, Coal, or Corn, HEAP may be able to help you.

To be eligible for HEAP, applicants must be US citizens or qualified aliens **and** meet HEAP income guidelines (see below) and pay directly for heating costs or pay rent that includes heating costs. HEAP benefit amounts will vary depending on your household income and may be available if your heat is included in your rent. HEAP benefits will assist in paying heating bills and are not intended to be the total source of payment for winter heating expenses. **Income guidelines are subject to change annually.**

When applying for HEAP, applicants must provide all required documentation verifying identification of all household members, address, income, SS#, vendor relationship and vulnerability (age or disabled).

2017 – 2018 Income Guidelines	
Household Size	Income Limit* * Total gross monthly income
1	\$2,318
2	\$3,031
3	\$3,744
For households of 4 or more, please contact our office	

Regular HEAP benefits open in November each year with eligibility and benefits based on income, household size, the primary heating source and the presence of a household member who is under age 6, age 60 or older or permanently disabled. An eligible household may receive one regular HEAP benefit per program year. Regular benefits for households that pay directly for heat based on actual usage are paid directly to the vendor that supplies the household's primary source of heat.

A HEAP emergency benefit component assists individuals who are facing an energy-related emergency, such as a utility termination notice or less than a quarter tank/ten-day supply of fuel. If you are eligible, a HEAP emergency benefit may be issued in addition to your regular HEAP benefit, if the regular benefit has been exhausted.

HEALTH INSURANCE INFORMATION COUNSELING AND ASSISTANCE PROGRAM (HIICAP)

HIICAP is available to Greene County residents with Medicare as their health insurance. New York State certified counselors provide information to help you make informed decisions regarding health insurance related issues.

How can the counselor help me?

Counseling focuses on your specific situation during a one-on-one confidential session.

Here are some examples of the services they offer:

- Interpret Medicare Part A, B, C and D and explain benefits.
- Assist with Medicare reviews and/or appeals process.
- Explain the Medicare Savings Program and Extra Help.
- Assist with plan enrollment.
- Help to prevent Fraud & Abuse..
- Help compare private insurance policies including HMO's, Medicare Drug Plans and Supplemental insurances.
- Provide information regarding the EPIC program (Elderly Pharmaceutical Insurance Coverage) and help you apply.
- Make referrals to supporting agencies, if needed.

What is the cost?

There is no charge for this service. However, donations for receiving assistance are accepted. These funds will be used to enhance our program.

Appointments are required so please call our office in advance to schedule one.



HOMEBOUND MEDICAL TRANSPORTATION

Greene County Department of Human Services' Homebound Medical Transportation is available to Greene County residents **age 60 or older who do not have any other available options for transportation** to medical appointments.

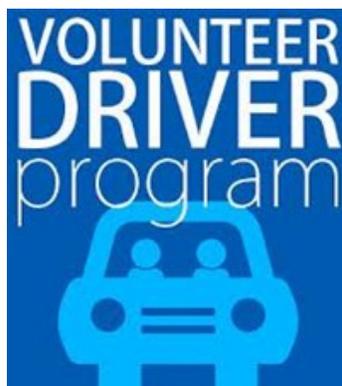
Homebound medical transportation is available through a volunteer driver

- to appointments in a doctor's office or a medical facility **located in Greene County, as well as the neighboring counties of Albany, Columbia, Delaware, Schoharie and Ulster.**
- Monday - Friday, 8:30am through 4:30pm.

We require clients to call our office **at least two weeks** prior to the appointment so that we can schedule the transportation with a volunteer driver.

During inclement weather or other emergencies, it may be necessary for us to close our senior service centers because of hazardous driving conditions. When we need to close the centers, we also cancel transportation services for the day.

NOTE: We are unable to transport clients covered by Medicaid. If covered by Medicaid & in need of transportation to a medical appointment, please call 855-360-3545.

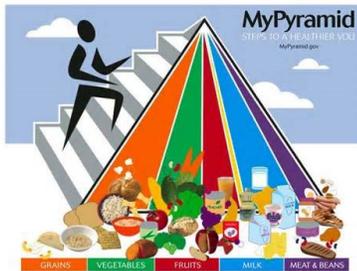


LEGAL SERVICES



Greene County Department of Human Services provides Legal Services for persons **age 60 and older** through a contract with a private attorney.

The attorney is usually available at the DHS office on Thursday mornings **by appointment only**.



NUTRITION PROGRAMS

MEALS, EDUCATION, COUNSELING & SPECIAL PRESENTATIONS

Adequate nutrition plays a central role in keeping us healthy. Many older Americans are not eating well. Those who live alone may find cooking too much trouble. Some may have difficulty getting to the grocery store. Others simply cannot afford to buy the kinds of food that could keep them healthy.

The Greene County Department of Human Services' Aging Department provides nutritious meals for seniors **60 years of age and older**.

Home-bound clients can have their meals delivered directly to their house. While other area seniors who are able to get out and looking for social interaction can visit one of our senior service sites for a **Congregate Meal**.

The meals that we serve are designed to meet one third of the daily requirements for good health.



Sometimes you may need meals for a short time because you just got out of a hospital and can't make meals until you recover. Or, you may need meals for a longer time because you can't do many of the things you did for yourself before. For Greene County residents, age 60 and older, who can't prepare meals for themselves we bring healthy, nutritious, balanced meals to their residence, up to five days a week. Up-to-date information about healthy eating, wellness and healthy habits is given out to those who get meals. Our registered dietitian can help any older person with questions about diabetes, weight loss or gain and healthy eating in private nutrition counseling.

Who is Eligible? Greene County residents, age 60 and older. A referral can be made by a senior or anyone who feels that the meals may be beneficial to a senior. Simply call the department and ask to make a referral for home-delivered meals.

How Do You Get Meals Started? After we take your referral, a Case Manager will contact the senior and make an appointment to conduct a home visit. As part of the visit, an assessment will be completed that shows you are not able to prepare meals for yourself and don't have help from friends or family. It will also note any diet restrictions, as our meals can meet low-sodium and diabetic requirements. The same client interview that helps find out if you are eligible for home delivered meals will show other helpful services and programs we offer for older people. Once the assessment is completed, meals may be started. If there are no openings at the time of the referral, the senior is placed on a wait list. As soon as an opening is available the assessment is completed and meals can be started.

Is there a cost? There is no charge for meals but each person is given a chance to make a suggested voluntary contribution. All donations help to keep our program available and serve more people. Donations can be directly mailed to the Department or can also be given to the volunteer who delivers the meal and they will see that it gets to the office.

What if I know I won't be home when my meal is delivered? Volunteers assist in delivering the meals Monday through Friday (except holidays) throughout Greene County. If you are unable to be home to receive your meal, please call the office at (518) 719-3555 to cancel your meal for that day.



CONGREGATE SERVICES:

Healthy, nutritious, balanced meals are served Monday - Friday at our senior service centers.

Transportation for those who need help getting to a meal location may be available.

SENIOR SERVICE CENTERS

Greene County Department of Human Services' operates the Rivertown Senior Center in Athens, as well as four senior service centers throughout the county:

*** Rivertown Senior Center**

39 Second Street, Athens
(518) 945-2700

*** Acra Senior Service Center**

Acra Community Center,
Old Route 23B, Acra
(518) 622-9898

***Coxsackie Senior Service Center**

Town of Coxsackie Senior Center
Mansion Street, Coxsackie
(518) 731-8901

*** Catskill Senior Service Center**

Washington Irving Senior Center
15 Academy Street, Catskill
(518) 943-1343

*** Jewett Senior Service Center**

Jewett Municipal Building
Route 23C, Jewett
(518) 263-4392

MEALS

Each senior service center serves a hot noon-time lunch, Monday - Friday.

All meals include:

Hot Entrée Vegetable & Fruit Dessert Bread & butter Low fat milk, Coffee & Tea

We ask that you call at least one day ahead to make sure you will be included in the lunch count.

A suggested donation is asked for each meal; however no one shall be denied due to the inability or unwillingness to make a donation.

Federal, state and local funding is used to help pay for the meal program. In turn, we are asked to collect certain information **FOR STATISTIC PURPOSES ONLY**. The information when registering for meals that you provide can only improve services offered and has nothing to do with the level of services you receive; however lack of responses could affect our funding sources. Also, current information is beneficial in the event you experience an emergency while at the center.

TRANSPORTATION:

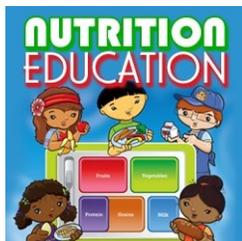
Department drivers will transport seniors, without a means of personal transportation, to enjoy the noontime meal. At the present time, this service is only available to seniors who reside in the Catskill/Athens (valley) area or the Jewett (mountaintop) area.



NUTRITION EDUCATION & COUNSELING

SPECIAL EVENTS

In addition to special congregate functions, like BBQs, brunches and holiday meals, the nutrition department sponsors nutrition education and counseling with a Registered Dietitian, as well as additional presentations and events.



This education provides up to date information about healthy foods and balanced diets. As a bonus, we offer nutrition presentations periodically at all of our sites.

NUTRITION COUNSELING

Our Registered Dietitian offers nutrition counseling about healthy eating, wellness and healthy habits to those with questions about nutrition; special diets such as for Diabetics; weight control and healthy eating. You don't need to get meals to meet with the dietitian.



Any senior wishing information is encouraged to call and ask for the registered dietitian.

FARMERS MARKET CHECKS



Each summer (July/August), the New York State Farmers' Market Nutrition Program (FMNP) provides a booklet containing twenty dollars (5/\$4) worth of checks to low-income Greene County senior citizens through the Senior Nutrition Program. They can be redeemed at any **NYS Participating** Farmers Market. To receive a booklet, applicants must certify to meeting eligibility requirements.

SPECIAL EVENTS

At times, we will host special programs at our Nutrition sites. These will include driver safety, exercise classes, "Medicare Minute" with questions pertaining to Medicare, flu clinics, and informational sessions on topics relevant to all.



TRANSPORTATION

SHOPPING BUS



The Greene County Department of Human Services offers a shopping bus to Greene County residents age 60 or older that live in the towns of Ashland, Athens, Cairo, Catskill, Coxsackie, Greenville, Hunter, Jewett, Lexington, Prattsville and Windham. Our friendly driver will **pick up seniors at their door**, bring them to Catskill for shopping, and take them to a local Senior Center for lunch before returning home.

All trips are limited to 16 people; first come are first served - **Wheelchair accessible**
***** LIMIT: Two shopping bags per person *****

We ask that you call at least one (1) business day in advance.
To make arrangements, please call 518-719-3559

MONDAY: Mountain Top*/Catskill
*(Windham, Ashland, Prattsville, Lexington, Jewett & Hunter)

TUESDAY: Cairo/Catskill

WEDNESDAY: Athens/Coxsackie

SPECIAL TRIPS TO COLONIE CENTER AND OTHER LOCATIONS

GREENE COUNTY TRANSIT



The Greene County Transit, (GCT), system offers safe, affordable, reliable public transportation services throughout Greene County. GCT is very pleased to be able to provide daily service, Monday through Friday, to Athens, Cairo, Catskill, Coxsackie, Greenville, Palenville, as well as weekly service to the areas of Hunter/Tannersville and Windham.

County residents who are 60 years or older can register to ride GCT, fully subsidized. To register for a senior coupon book: 1) Contact the Greene County Department of Human Services at 518-719-3555
Or 2) Ride the bus, paying for the fare, and ask the driver for a registration form. You can either return the completed form to the driver or return directly to Greene County Department of Human Services.

General information about the senior coupons:

- Coupons will bear your name. They are non-transferrable.
- If you are riding the Catskill shuttle, it is just one (1) coupon to ride all day long.
- If you are riding one of the routes, it is just one (1) coupon, **each way**, and you will get a free shuttle pass to use.
- Books are replaced automatically. The Department will know when to issue a replacement.

For further information, call 518-943-3625.

GREENE COUNTY DEPARTMENT of HUMAN SERVICES CONTRIBUTIONS POLICY



For services under the Older Americans Act and in Community Services for the Elderly which propose contributions, such contributions must be used for costs allowable under applicable regulations and incurred during the budget period that contributions were received. The suggested contributions will not be more than the actual cost of the service. The purpose is to offer participants the opportunity to contribute and to increase the units of services, particularly to those in greatest need. Envelopes are provided to participants that desire to make voluntary and confidential contributions.

Services will not be denied to anyone unable or unwilling to make a contribution.

CONSULTATION and ASSISTANCE: This includes such client assistance activities as case assistance and HIICAP.

The suggested level is \$5.00 per office visit (*Actual cost \$20.00/hour*).

IN-HOME SERVICES: This is discussed with the client by the case manager at the time of assessment.

The suggested level of contribution is \$3.00 per hour (*Actual cost \$21.56 per hour*).

LEGAL SERVICES

The suggested level of contribution is \$10.00 per attorney consultation (*Actual cost \$149.00/hour*).

NUTRITION:

- **Home Delivered Meals or Senior Congregate meals:**

The suggested level of contribution is \$4.00 (*Actual cost \$12.01/meal*).

- **Nutrition Counseling** - Clients requesting diet counseling from the Registered Dietitian are provided with an opportunity to contribute.

The suggested level of contribution is \$5.00. (*Actual cost \$65.00/hour*).

TRANSPORTATION:

- **Medical (Homebound) Transportation:** All tolls are to be paid directly by the passenger.

The suggested contribution for this service is a sliding scale based on mileage

0 – 10 miles	\$3.00 round trip
11 – 20 miles	\$5.00 round trip
21 – 40 miles	\$9.00 round trip
41+ miles	\$15.00 round trip

(*Actual cost is \$29.62 one-way trip, maximum mileage*)

- **Senior Center Transportation:**

The suggested contribution is \$1.00 for round trip (*Actual cost: \$7.34/one way*)

- **Shopping Bus:** This door-to-door service is provided directly by the Department.

The suggested level of contribution is \$3.00 round trip (*Actual cost \$15.08/one way*).



Volunteer Services

Americans 55+ have a lifetime of experience to share and the desire to make a real difference in their world. Now they are ready to put their unique talents and expertise to work in their communities, and enrich their own lives in the process. Senior Corps and the Retired & Senior Volunteer Program, commonly known as RSVP, can help achieve this! Senior Corps and RSVP connects today's 55+ population with others that need them the most. Together, they nationally link more than 500,000 Americans to service opportunities. Their contributions of skills, knowledge, and experience make a real difference to individuals and community organizations throughout the U.S.A.

Senior volunteers make a contribution that suits their talents, interests and availability. Some serve in teams while others go it alone. Everyone has unique gifts to share and our volunteers make significant contributions by putting their best talents to work. The high number of senior volunteers and their level of commitment make them an essential resource in meeting critical community needs.

RSVP volunteers must be 55 years of age or older and willing to serve on a regular basis. They can choose how, where, and when they want to serve, with time commitments starting from as little as an hour a week. As a volunteer, you will receive pre-service orientation and training from your volunteer station. RSVP volunteers are not paid any wage or stipend, but can be reimbursed for mileage expenses incurred.

When you volunteer, you're not just helping others - you're helping yourself. Volunteering leads to new discoveries and new friends. Plus, studies have shown that volunteering helps you live longer and promotes a positive outlook on life. Research suggests that volunteering is particularly beneficial to the health of older adults serving 100 hours annually. It also suggests that volunteering leads to lower rates of depression in individuals 65 and older. Helping others makes people healthier and happier. Of course, please note, we welcome volunteers of any age!

Through the Department of Human Services, RSVP offers the following volunteer opportunities :

Homebound Meal Delivery and/or Medical Transportation Driver

Congregate meal sites volunteer
Rivertown Thrift Shop

Crafters' Groups
Telephone Reassurance

We also have numerous volunteer opportunities with other agencies in the community:

AARP	American Red Cross
Area libraries	Area Nursing Homes
Athens Cultural Center	Catholic Charities
Community Hospice	Community Action of Greene County
Greene County Chamber of Commerce	Greene County Council of the Arts
Greene Medical Arts Center	
Long Term Care Community Coalition, Hudson Valley Ombudsman	

There is no more satisfying activity than giving of your time to help others. Volunteers play a vital role in area communities by contributing their talents and experience. If you think you may be interested in volunteering, take a next step. You can find our registration application on the department's web site under Volunteer Services/Forms. Please complete it & return to our mailing address or email address. Once we have received it, your application will be reviewed and a background check will be completed. Shortly thereafter, you will be notified of the decision to approve you as a volunteer for the Greene County Department of Human Service Department.

Youth Services

**GREENE COUNTY
YOUTH BUREAU**

**GREENE COUNTY CHILDREN,
YOUTH & COMMUNITY
ADVISORY BOARD**

PRE-PINS PROGRAM



WHAT IS THE GREENE COUNTY YOUTH BUREAU?



The Youth Bureau is a department in local government that funds and assists in both the development and implementation of programs and services for children and young people under 21. Our major responsibilities include advocacy and the funding of programs aimed at improving and enhancing the welfare of Greene County children, youth and families. The staff is always available to work with citizen groups and organizations on issues concerning youth. It is funded in part by NYS Office Children and Family Services, the Greene County Legislature and donations.

WHAT DOES THE YOUTH BUREAU DO?

- **ADVISES/MONITORS**: Funded agencies and Municipal Recreation Programs .
- **ADVOCATES**: For Youth Services in Greene County.
- **CONDUCTS**: Ongoing research to determine the changing needs of our youth.
- **DEVELOPS**: A comprehensive plan for youth services in Greene County.
- **NETWORKS**: With youth serving agencies to improve the quality of services provided.
- **RECOMMENDS**: The allocations of funds for Youth Development and Enrichment programs of welfare of Greene County children, youth and families.

HOW DOES THE YOUTH BUREAU CONTRIBUTE TO THE COMMUNITY?

The Youth Bureau assists in developing and funding programs which encourage youth to become involved, develop a sense of responsibility, and make a positive contribution to their community. Throughout Greene County, cultural and recreational opportunities are provided to build character and encourage physical, emotional and intellectual growth.

Direct Services Available

Grant Assistance
Program Development
Youth Fair

Networking
Training Workshops
Youth Legislative Forum

Pre-PINS Program
Youth Advocacy
Youth Recognition Events

*Funded in part by NYS Office Children and Family Services
Greene County Legislature - Donations*

WHAT IS THE GREENE COUNTY CHILDREN, YOUTH & COMMUNITY ADVISORY BOARD?



The purpose of the Advisory Board is to develop and recommend policy and procedures that guide the activities of the Youth Bureau in providing opportunities that improve the lives of families and youth in Greene County. The Board is a policy making board responsible for direction of the Youth Bureau.

The Board shall be comprised of not fewer than 13 members and no more than 20 members who are residents of Greene County. Members must be at least 16 years of age at date of appointment. Membership should represent residents of the various towns in Greene County, agencies serving youth, or youth receiving services.

Potential members should have qualities that enable them to function effectively. They should be able to recognize the needs of youth in the community and take an active role in working toward building a continuum care systems. Important personal qualifications include leadership, ability to positively interact with others, commitment to representing the interests of youth, and a willingness to devote time and effort to the board's goals.

Official appointment is made by the Greene County Legislature. If you are interested in joining the Greene County Children, Youth & Community Advisory Board, please contact our office for application.



PRE-PINS PROGRAM

PINS?

Person In Need of Supervision is a person less than 18 years of age who does not attend school, who is incorrigible, ungovernable or habitually disobedient and beyond the lawful control of a parent or other person legally responsible for the child or who has committed the offense of Unlawful Possession of Marihuana, or is a runaway.

Pre-PINS?

This is a voluntary assessment of behaviors, consequences, goals and options. Working with the family this program will help you develop a plan that will prevent you from entering the Diversion Program at Greene County Probation.

PINS Diversion?

This is also a voluntary process similar in scope to Pre-PINS, HOWEVER, you are assigned a Probation Officer that attempts to resolve the problem behaviors without Family Court Intervention.

PINS Petition?

This is a document that brings the PINS behavioral issues to Family Court. This is an action of last resort. All voluntary efforts have failed and /or the safety of the child or others is in question. You no longer get to decide—a judge does.

PROCESS?

Parents, Guardians, Schools, Law Enforcement may make a referral to this program. A meeting will be scheduled with the parent, child and referral source to address the issues at hand. You must first complete the Pre-PINS process with the Youth Bureau before PINS Diversion or a PINS Petition is acted upon.

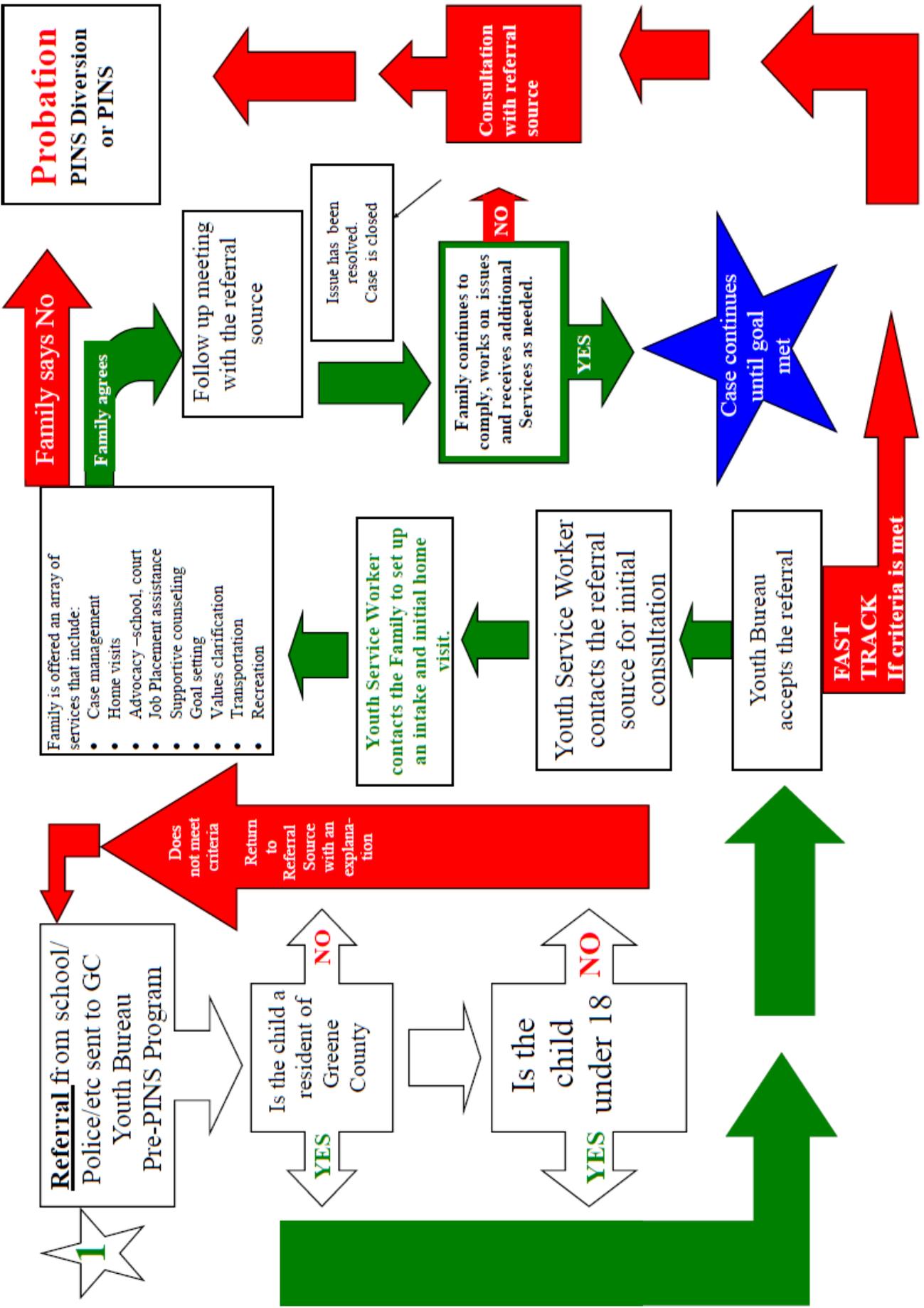
THEN WHAT HAPPENS?

If a petition is filed with the court, your involvement is no longer voluntary. All decisions are made by Family Court. Your child may be placed on Probation for 1 year with mandatory conditions imposed on **both** the **parent/guardian** and the **child**. Your child may be taken away from you and placed in a foster home or facility. During this time you will be expected to pay child support to the county. The Court may determine that the parent/guardian is neglectful and will hold them accountable for their actions as well as inactions.

ROLES /RESPONSIBILITIES

Parents/Guardians will be a part of the effort to identify their child's needs and work toward securing the necessary preventive services and behavioral changes needed for a successful outcome. Probation coordinates the process and addresses all matters where the voluntary resources have been tried and been unsuccessful.

Greene County Youth Bureau Juvenile Services Pre PINS Flow Chart



NOTES: