

TWIN COUNTY RECOVERY SERVICES, INC
Greene County Legislature
(Since 1974)



Beth Schuster, CASAC, NCACII
Executive Director
Ext. 320

ADMINISTRATIVE OFFICES
802 Columbia Street
Suite 2
Hudson, NY 12534

Phone: 518 751-2083
Fax: 518 751-2086

March 13, 2015

Tammy Sciavillo, Acting Clerk
Greene County Legislature
411 Main Street, Suite 408
Catskill, NY 12414

Dear Tammy:

Enclosed please find our report for 2014. Any financial information you may need may be found through Maggie Graham, Community Services Board Director.

Please let me know if there is additional information you may require and thanks for your help.

Sincerely,

Beth Schuster, CASAC, NCACII
Executive Director

Encl.

Twin County Recovery Services, Inc.

Twin County Recovery Services, Inc. (TCRS) is a private, non-profit corporation that has provided services in Greene County since 1981. TCRS is governed by a Board of Directors and operates programs licensed by the New York State Office of Alcoholism and Substance Abuse Services. (OASAS)

The following services (programs) are provided in Greene County:

- **Medically Supervised Out-Patient Clinic**
- **Riverside Recovery Residence, a Community Residence for Women and Children**
- **Primary and Community Prevention**
- **CASAC Screener at the Department of Social Services**

In 2014 the Out-Patient Clinic provided 9552 Group Visits and 2756 Individual Office Visits to those persons diagnosed for chemical dependency problems.

Riverside Recovery Residence provided residential services to 27 women working on recovery from chemical dependency.

Both Programs are above the State standard for productivity and recovery markers as you may reference in the attachments.

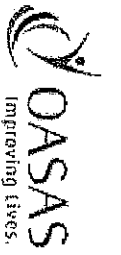
The Prevention Program is in several school districts, either providing intervention counseling or evidence-based prevention programs. This Program is also very active in the community, working with many other Agencies to provide information to the County. One of its outgrowths is a community program called "P.A.S. It On" which provides community forums and presentations to various towns and villages.

TCRS plays an active role in the Greene County Drug Treatment Court, the Rural Health Network, ASA Sub-Committee of the Community Services Board and the Controlled Substance Abuse Task Force.

Twin County Recovery Services, Inc.

Outpatient Clinic Services 2014

Greene County Services 2014										Greene Staffing Resources						
Date	Assessment Sessions	Counseling Sessions	Group Encounters	Multiple Sessions in a Day		Non-billable sessions (indy)	Other APG Sessions	Total Billable Sessions	Total Reportable Treatment Visits	Date	Total FTE	Primary Counselor	Non Primary Counselor	Other Direct Care	Vacant	DSS Assessments
				Total Multiples	Non-billable multiples											
Jan-14	114	257	785	141	14	10	30	1172	929	Jan-14	7.479	6.460	0.725	0.294	0	21
Feb-14	99	204	680	109	17	8	31	997	804	Feb-14	7.463	6.463	0.725	0.275	0	16
Mar-14	101	269	938	122	10	20	42	1340	1129	Mar-14	7.463	6.463	0.725	0.275	0	23
Apr-14	115	309	1082	168	18	14	30	1518	1258	Apr-14	7.463	6.463	0.725	0.275	0	14
May-14	116	222	915	123	12	13	29	1270	1047	May-14	6.397	5.963	0.134	0.300	0	27
Jun-14	82	233	784	117	10	14	25	1114	935	Jun-14	6.463	5.963	0.200	0.300	0	20
Jul-14	117	250	825	108	8	24	19	1203	996	Jul-14	6.363	5.963	0.100	0.300	0	18
Aug-14	93	224	672	95	3	7	12	998	815	Aug-14	6.530	6.000	0.230	0.300	0	11
Sep-14	103	213	679	81	5	14	14	1004	828	Sep-14	6.513	6.000	0.213	0.300	0	31
Oct-14	125	226	814	109	6	20	29	1188	965	Oct-14	6.493	6.000	0.213	0.280	0	19
Nov-14	78	149	683	73	1	7	14	923	775	Nov-14	6.463	6.000	0.163	0.300	0	13
Dec-14	88	200	695	100	0	7	26	1009	825	Dec-14	6.145	6.000	0.125	0.020	0	14
Total	1231	2756	9552	1346	104	158	301	13736	11306	Total						227



New York State Office of Alcoholism and Substance Abuse Services
Program Performance Report
Evaluation Period - Calendar Year 2014 Program Performance as of 01/10/2015

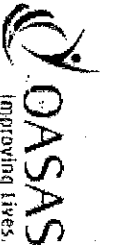
Greene Clinic

WPRRPWKS301
01/14/2015 10:37

Administrative Region : Northeastern
 Program Manager : Montanye, Cher
 Provider : 35010 - Twin County Recovery Services, Inc.
 Program : 6865 - Twin County Recovery Svcs - CD OP
 Program Type : Outpatient Services
 Service : Outpatient Clinic
 Certified Capacity : 0
 To-date Admissions + Transfers In : 378

County : Greene
 Comparison Group : Medically Supervised Outpatient: Upstate Non-Urban
 Program Code : 03520 - Medically Supervised Outpatient
 To-date Average Daily Census :
 To-date Discharges + Transfers Out : 330
 Projected Annual UOS per FTE Direct Care Staff : 1,821

Objective	Minimum Standard	Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Targeted Units of Service Delivered - Outpatient		11,800	3,108	3,483	2,932	2,849	12,372
UOS per FTE Direct Care Staff	1,000	1,815	1,663	2,053	1,808	1,773	1,821
Client to Direct Care Staff Ratio	20.91	21	19.22	22.99	23.12	23.29	22.05
% Discontinued Use	25%	80%	66%	68%	72%	72%	70%
% Maintained or Improved Employment Status	35%	50%	54%	50%	50%	41%	59%
1-Month Retention Rate	75%	77%	76%	80%	79%	80%	79%
3-Month Retention Rate	65%	77%	78%	76%	74%	63%	73%
6-Month Retention Rate	40%	61%	64%	56%	57%	47%	57%
% Completing Program or Referred	35%	56%	56%	54%	57%	44%	54%
Indiv & Group Cnslng Sessions/FTE Counselor/Week	12	12	12	13	13	11	12
Group to Individual Counseling Ratio	2.1	5	3	3.2	3.2	3.5	3.2
Patient to Primary Counselor Ratio	24	24	22	25	25	25	24



New York State Office of Alcoholism and Substance Abuse Services
Program Performance Report
Evaluation Period - Calendar Year 2014 Program Performance as of 01/10/2015

WPRRPWKS301
 01/14/2015 10:39

Riverside

Administrative Region : Northeast
 Program Manager : Montanye, Cher
 Provider : 35010 - Twin County Recovery Services, Inc.
 Program : 51765 - Twin County Recovery Svcs - CD CRS
 Program Type : Residential Services
 Service : Community Residential
 Certified Capacity : 12
 To-date Admissions + Transfers In : 27
 County : Greene
 Comparison Group : Community Residence: Upstate Non-Urban
 Program Code : 03570 - Community Residential
 To-date Average Daily Census : 12
 To-date Discharges + Transfers Out : 29
 Projected Annual Targeted Units of Service (UOS) Delivered : 4,316
 Projected Annual UOS per FTE Direct Care Staff :

Objective	Minimum Standard	Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Utilization Rate	90%	94%	98%	99%	99%	98%	99%
Targeted Units of Service Delivered - Inpatient		4,250	1,059	1,079	1,094	1,084	4,316
Client to Direct Care Staff Ratio	4.92	4.92	5.88	5.93	5.95	5.89	5.91
% Maintained or Improved Employment Status	39%	40%	50%	20%	100%	100%	43%
1-Month Retention Rate	85%	90%	100%	100%	83%	80%	90%
3-Month Retention Rate	65%	70%	86%	83%	60%	63%	73%
Indiv & Group Crisling Sessions/FTE Counselor/Week	8	8	8	8	8	8	8
Patient to Primary Counselor Ratio	9	9	7	7	7	7	7