

2014 ANNUAL REPORT

GREENE COUNTY EMERGENCY SERVICES

Submitted by Director John P. Farrell, Jr.



Director John P. Farrell Jr.
Deputy Director Randy M. Ormerod

Greene County 9-1-1 Annual Report for 2014

	<u>2014</u>	<u>2013</u>
• Total number of 911 calls 2014	25,009	25,186
• Total number of Admin calls 2014	44,871	50,712
• Total Number of phone calls	69,880	75,898
• Total CFS including non-dispatched (CAD)	45,810	45,232
• Total CFS that were Dispatched (CAD)	37,881	37,900
• Calls that were never dispatched (CAD) (i.e. landlines, elderly call ins, etc.)	7,929	7332
➤ EMS (Emergency Medical Services)	12,698	12,578
➤ Fire	3,374	3,216
➤ Law	19,961	20,510
➤ Rescue	1,848	1,596
• Total 9-1-1 calls received	25,009	25,186
• Total 9-1-1 calls transferred	3,380	3706
• Total manually dialed transferred	3,825	3351
• Abandone 9-1-1 calls	2,153	1860
• 9-1-1 hang up calls	967	887
• 9-1-1 mis-dial	661	604
• 9-1-1 open lines	1845	1756

Incident Types

THIS IS NOT ALL OF GREENE COUNTY'S INCIDENT TYPES

<u>Incident Types</u>	<u>2014</u>	<u>2013</u>
• Structure fires	108	91
• Fire alarms	504	461
• P.I.A.A. (Personal Injury Auto Accidents)	360	357
• Medical Alarms	136	177
• ALS calls (Advanced life support)	3183	3254
• EMS calls (Basic life support)	3073	2961
• Mutual Aid (Fire & EMS)	350	448
• Brush fires	45	46
• Chimney fires	39	26
• CO calls/detectors	64	65
• Gas odors	44	49
• Haz-mat calls	15	11
• Pump outs/Water problems	38	26
• Service calls	173	178
• Smoke investigation	74	96
• Vehicle fires	64	65
• Wires (Down/Burning)	131	121
• Woods fire	5	7

2014 CALLS				2013 CALLS			
	911	ADMIN			911	ADMIN	
January	1929	3745		January	1942	4260	
February	1754	3901		February	1791	4027	
March	1844	3929		March	1903	4071	
April	1839	3611		April	1864	3910	
May	2037	4316		May	2074	4924	
June	2392	4475		June	2251	5068	
July	2526	4454		July	2577	4835	
August	2762	4392		August	2286	4735	
September	2041	417		September	2141	4316	
October	2111	4262		October	2336	4066	
November	1924	3708		November	1606	3714	
December	1850	3661		December	1504	2786	
Total	25009	44871		Total	25186	50712	

2014 911 Transfers

Transfers													
Albany	Cat PD	Columbia	Del	Greene (from CPD)	Dutch	LA line	Renn	Scho	SP Cat	Thruway	Ulster	Manually Dialed	TOTAL
16	33	47	6	36	0	0	0	1	14	98	6	271	528
4	12	17	2	10	0	0	0	0	0	43	3	67	158
2	8	10	1	10	0	0	0	0	3	35	2	55	126
13	45	38	1	48	1	0	0	2	4	117	5	280	554
23	65	63	4	40	0	0	2	2	9	134	12	313	667
15	75	60	7	38	0	0	0	1	11	198	5	378	788
16	70	52	4	39	0	1	1	0	6	174	13	488	864
18	44	66	3	47	0	0	1	3	8	203	12	583	988
13	52	31	7	42	0	0	0	0	9	115	9	410	688
16	43	40	3	45	2	0	1	1	8	143	8	378	688
16	43	60	10	20	1	0	2	0	5	151	5	319	632
23	41	42	0	41	0	0	0	1	3	89	1	283	524
175	531	526	48	416	4	1	7	11	80	1500	81	3825	7205

2013 911 Transfers

Transfers													
Albany	Cat PD	Columbia	Del	Greene (from CPD)	Dutch	LA line	Renn	Scho	SP Cat	Thruway	Ulster	Manually Dialed	TOTAL
8	31	31	8	60	0	0	0	0	3	104	7	281	533
27	50	28	4	48	0	0	0	0	5	94	3	256	515
15	38	42	5	50	4	0	0	6	2	116	7	259	544
17	30	44	7	51	0	0	2	1	3	112	6	301	574
23	46	47	4	47	0	0	0	3	3	145	9	292	619
16	42	55	6	54	2	5	1	2	4	145	7	303	642
15	53	40	3	65	1	0	0	8	7	214	11	382	799
33	42	68	3	33	0	1	0	3	14	213	12	338	760
15	45	44	4	40	0	0	2	1	5	150	5	220	531
18	51	46	3	42	0	0	0	1	9	130	10	277	587
13	42	46	3	24	0	0	3	0	9	124	4	237	505
11	19	36	6	25	0	0	0	1	8	131	6	205	448
211	489	527	56	539	7	6	8	26	72	1678	87	3351	7057

GREENE COUNTY FIRE, EMS & LAW ENFORCEMENT

Greene County Fire Departments calls for 2014 & 2013

These numbers indicate how many times the Fire Departments, EMS Agencies and Law Enforcement Agencies were dispatched in the CAD (Computer Aided Dispatch).

<u>Departments</u>	<u>2014</u>	<u>2013</u>
Ashland	31	28
Athens	98	78
Catskill	339	331
Cairo	165	174
Coxsackie (Village & Hose 3)	122	122
Lanesville	7	10
Earlton	53	34
East Durham	77	58
East Jewett	17	37
Freehold	31	43
Greenville	94	78
Haines Falls	52	47
Hensonville	26	31
Hunter	81	73
Jewett	23	27
Kiskatom	69	68
Leeds	87	86
Lexington	25	60
Medway Grapeville (includes EMS)	115	123
New Baltimore	98	125
Oak Hill Durham	53	57
Palenville (includes EMS)	140	127
Prattsville	25	42
Round top	19	32
Tannersville	96	
Windham	79	86
West Athens	60	42

Greene County Emergency Services **Fire & EMS Coordinators, C&O & Hazmat**

	<u>2014</u>	<u>2013</u>
County C&O	24	13
County Hazmat	0	2



C&O Van 66-0



Haz-mat 67-2



Haz-mat 67-1



Greene County Emergency Services calls for 2014
Fire Coordinators and EMS Coordinator

2014	134
2013	90

Greene County Emergency Medical Services calls for 2014 & 2013

EMS AGENCY	2014	2013
Catskill Ambulance	3,308	3,195
Coxsackie Ambulance	1,130	1,172
Cairo Ambulance	907	1,046
Greenville Rescue	385	364
Durham Ambulance	603	550
Hunter Ambulance	512	489
Windham Ambulance	395	429
Ashland Ambulance	254	229
Lexington Ambulance	83	71
Prattsville Rescue	79	67
Greene EMS (Medics)	3,688	3,672
Helicopter	287	212
Total	11,344	11,284

Air Methods-Life Net of New York 2014 Data report

There were 273 requests for an aircraft to be placed on standby for Greene County. Out of those 273 requests 37 were completed missions.

Greene County Law Departments calls for 2014

Greene County Sheriff's Office	7950
Athens Police Dept	246
Catskill Police Dept	830
Cairo Police Dept	1628
Coxsackie Police Dept	860
Durham Police Dept	538
Hunter Police Dept	1007
Windham Police Dept	1354
State Police	3743
ENCON Police	59
Thruway	1398
Total	19613

Greene County Public Health, Mental Health & Highway Depts. 2014

Greene County Public Health	46
Greene County Mental Health	224
Greene County DSS	658
Highway Departments (State, County, Towns & Villages)	410
Utility Companies (Central Hudson & Telephone)	191

Greene 911 is the after-hours call center for Greene County Public Health, Mental Health and Department of Social Services. When citizens in Greene County are in crisis after-hours they are instructed to call the 911 Operations Center (Administrative line) and request to speak to either the Public Health Nurse, Mental Health worker or a DSS worker

GREENE COUNTY 911

Shift Activity in the 911 Center for 2014

Month	A-line 0000-0800	B-line 0800-1600	C-line 1600-0000	Busiest Day	Busiest Times
Jan	329	1047	899	Saturday	1200-1300 hrs
Feb	249	890	762	Saturday	1100-1200 hrs
Mar	261	857	882	Saturday	1200-1300 hrs
Apr	268	894	899	Saturday	1300-1400 hrs
May	256	928	955	Saturday	1200-1300 hrs
June	289	944	1002	Sunday	1700-1800 hrs
July	315	928	1054	Thursday	1700-1800 hrs
Aug	303	959	1117	Friday	1400-1500 hrs
Sept	286	855	961	Tuesday	1700-1800 hrs
Oct	283	868	919	Friday	2000-2100 hrs
Nov	267	964	901	Sunday	1100-1200 hrs
Dec	305	1023	1015	Saturday	1000-1100 hrs
Total	3411	11,157	11,366		

- A-lines are the mid night shifts usually staffed with (2) Dispatchers. There are occasions throughout the year that an extra Dispatcher is brought in during the A-lines (i.e. severe weather, major pro-longed incident, etc.)
- B-lines are the day shifts usually staffed with (3) to (4) Dispatchers
- C-lines are the evening shifts usually staffed with (3) to (4) Dispatchers.

Currently there are (15) Dispatchers for Greene 911. Of the (15) Dispatchers there are (12) full timers and (1) temp full time. There is also (1) part timer and (1) per-diam Dispatcher.

All Greene 911 dispatchers are APCO trained (basic level), EMD (Emergency Medical Dispatching) certified, ICS/NIMS trained, CPR/AED certified & E-justice certified. Also, throughout the year every Dispatcher attends training either in stress management, active shooter, EMD refresher, etc...

When Greene 911 dispatchers are not dispatching first responders to incidents they have a host of functions that are being done that the general public does not realize. They are always monitoring the National weather Service for severe weather, doing law enforcement clerical work, testing emergency backup equipment, reviewing the CAD (Computer Aided Dispatch) and mapping checking for errors.

Greene 911 dispatchers are tasked everyday with operating several different radios in several different bandwidths. Greene County's radio system consists of VHF low band, VHF high band, UHF, and 800 MHz. When the Dispatchers are not assigned to a radio position they are assigned to the phone position. There are currently (6) hardline 911 lines, (6) cell 911 lines, and (6) administrative lines (that receive emergencies). Greene 911 dispatchers also answer a phone for (1) township within Greene County.

Greene 911 Dispatchers performed **370** E-justice entries, **143** criminal histories and **4,257** vehicle and traffic stops.

Greene County Dispatchers also entered in **567** tow entries.

Quarterly ALL call siren test

Month	Done	Tower Used
March	Yes	High hill
June	Yes	Hunter
September	Yes	Hunter
December	Yes	High hill

The County wide "ALL CALL" alarm/siren test is conducted four times a year on the third Saturday of the last month of the quarter at 13:00 hrs. This is a test of the alarms/sirens only. This test is only done from the Hunter Mountain tower or the High hill tower.

What is NG911?

NG911 is a system comprised of Emergency Services IP networks (ESInets), IP-based software services and applications, databases and data management processes that are interconnected to Public Safety Answering Points (PSAP). The system provides location-based routing to the appropriate emergency entity. The system uses additional available data elements and business policies to augment PSAP routing. The system delivers geodetic and location information and the call back number. NG911 will fully replace enhanced 911 systems with all capabilities and functions in place today. It will also add capabilities to support changes for the current and new type of originating service providers. NG911 systems will be more flexible and enhanced adding capabilities to integrate and interoperate with emergency entities beyond the PSAP.

EMD (Emergency Medical Dispatching)

Greene 911 has been using EMD ProQa Paramount software since October/2013. This system is a proven system that works. It helps the 911 Dispatchers move smoothly through case entry and key questioning. It assists dispatchers in quickly identifying the appropriate determinant code for each case and clearly displays the response configuration. ProQa then will guide the dispatcher in providing post-dispatching and pre-arrival instructions. The biggest advantage of this system is that it reduces free-lancing by the dispatchers; it also puts a standard in place in the 911 Center.

2014 Total Number of EMD calls/Dispatch levels

Omega---63
Alpha---2050
Bravo---1198
Charlie---1507
Delta---1515
Echo---68

Total---6401

Omega type calls are public assist calls (i.e. lifting assistance with no injuries, nurse advice, etc.). Greene County does not use the OMEGA category and pushes the call type up to an ALPHA.

ECHO: **Police HOT**
 Paramedic HOT
 Ambulance HOT
 First Responders HOT

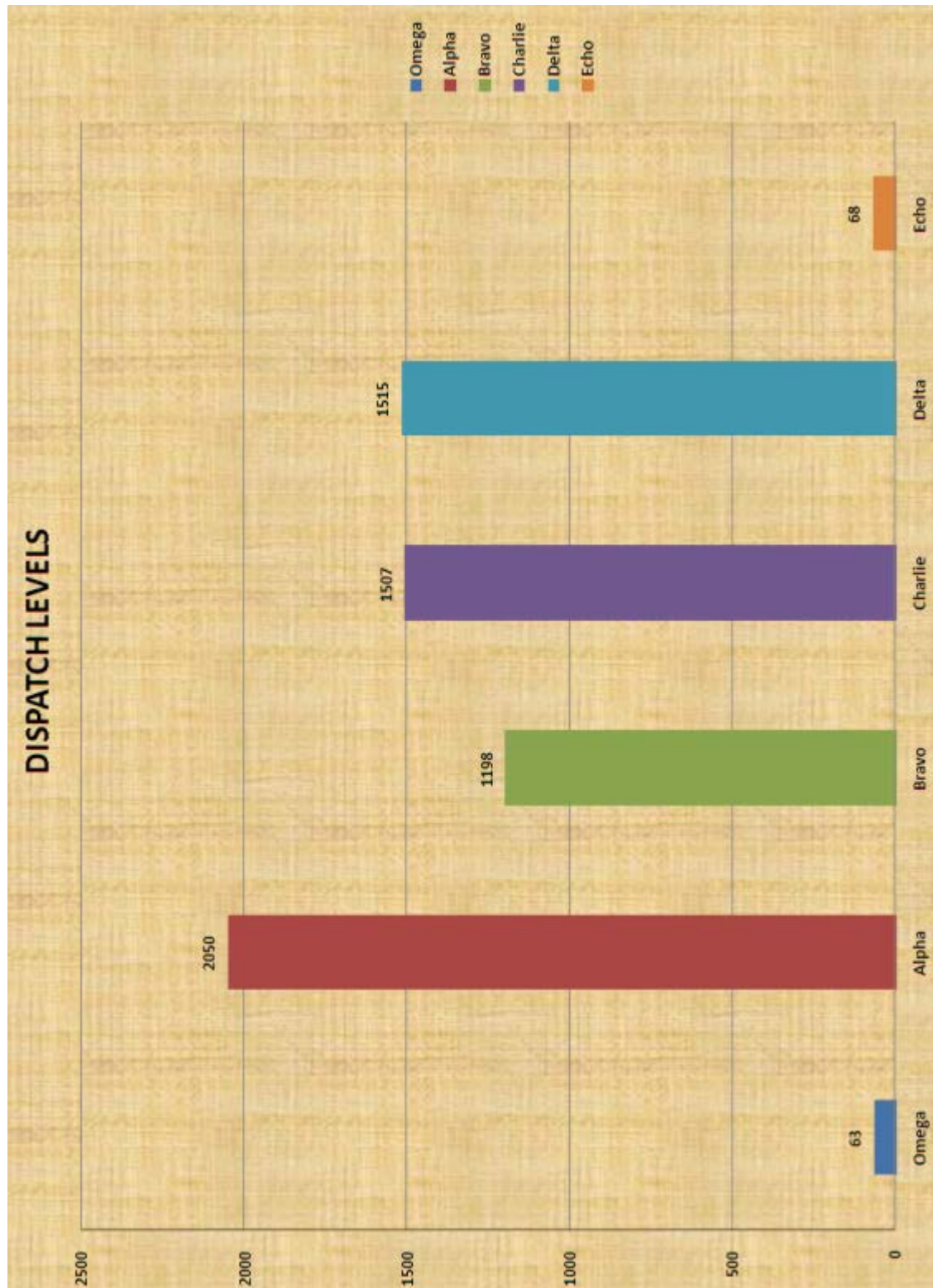
DELTA: **Paramedic HOT**
 Ambulance HOT

CHARLIE: **Paramedic HOT**
 Ambulance HOT

BRAVO: **Ambulance HOT**

ALPHA: **Ambulance COLD**

"HOT" lights and sirens
"COLD" No lights or sirens"



Plans for 2015

- Revise the Standard Fire Radio Procedure book. This book was put together in the early 90's and has never been revised.
- Hire Supervisors for the 911 Center. These Supervisors will be working Supervisors to look over the day to day operations within the 911 Center.
- Upgrade the 911 phone system to the NG911 (Next Generations) platform. The new phone system will be an advanced IP-based system that will support both legacy and next generation 911 calls. A new phone system will cost upwards of \$500,000.00.
- Upgrade the current CAD to a web based CAD. Cost to upgrade CAD \$100,000.00
- Obtain funding to replace our current and out dated mapping system. Cost \$180,000.00
- Continue to build out a new radio system for ALL responders. Cost \$15 million.
- Work on making the backup room user friendly and utilized more.
- Try to shorten the call processing time to dispatch.
- Update the County fire equipment inventory list.
- Replace the current radio consoles at the main PSAP and backup room. As of now the two locations operate two different radio consoles. The current radio consoles at both locations are maxed out and unable to have any additional equipment added on. The new radio consoles will also be NG911 compliant and IP-based. In order to build out the new radio system for Responders the radio consoles at both locations need to be replaced first. Cost \$1,000,000.00.

EMERGENCY MANAGEMENT

Summary:

The Emergency Management Specialist in 2014 participated in a diffuse myriad of proceedings. Early in the year we concentrated on training staff in the use of Web EOC and developed the shelter plan. Later in the year this office spent considerable time engaged in the interoperable emergency communications system tower build in Jewett. We actively guided the planning phase of several festivals in the county and undertook new preparedness initiatives with lockdown drills and increasing community engagement.

Operational Activities:

There were a couple of low level EOC activations during 2014, none of which involved calling in additional staff. All EOC activations were for monitoring only and involved EOC daily staff and our State Emergency Management representatives.

Trainings Conducted:

Numerous Web EOC trainings were held as we continue to increase staff and stakeholder familiarity with the Emergency response roles they hold. We hosted an ICS 300 course in the EOC building which was taught by staff from the State.

Trainings participated in:

Emergency Management is dynamic, influenced by global situations with solutions implemented on a local level. As such Emergency Management staff must be constantly engaged in educational opportunities to be better prepared to address situations as they arise. To that end we have participated in Web EOC development, FEMA professional development series, Social Media, GIS for the PSAP, Hurricane Preparedness, national annual conference and training session and Medical Reserve Corp. training.

Exercises Conducted:

This year we began exercising lockdown drills in the county office buildings. Five lockdown drills were conducted and after action reports created. Several Web EOC exercises were also conducted. These targeted different groups depending on the drill. We conducted a communications failure exercise to test readiness for a catastrophic event.

Exercises participated in:

Regional Training and Exercise Planning Workshop in Poughkeepsie

Public Engagements Activities:

A thirty minute radio spot was recorded at the clear channel studio in Hudson. This spot has aired in the county several times and focuses mostly on emergency notification systems but also touches on a number of other emergency management issues.

Many people were engaged at the Greene County Youth Fair. We distributed various preparedness informational flyers and discussed with people ways they could be ready to handle a disaster.

Grant work:

We successfully applied for and were granted \$436,000 to upgrade the emergency phone system in the 911 center. Additionally we were awarded homeland security and Emergency Management Performance grants. These grants are used to sustain initiatives funded by previous federal grants and are also an instrumental tool to purchase necessary emergency management preparedness equipment.

The Round 1 Interoperable Emergency Communications grant project was completed, details of which follow in the next section. This project, from a grants management perspective, was quite challenging. The grant was written in 2010 and not awarded until 2011. Since that time, costs changed considerably from what was anticipated. Additionally the state moved their end of the grant management to a new office. These two factors resulted in budget re-writes on an almost weekly basis to ensure we remained within the programmatic guidelines.

In 2014 we were successful in obtaining a grant to hire a consultant to re-write the Hazard Mitigation Plan. After Hurricane Irene devastated the county, we realized the current plan was inadequate. Instead of simply updating that plan, we decided to undergo the entire planning process again to ensure a workable and appropriate plan.

Projects:

Jewett Tower:

2014 saw the completion of the Jewett tower on Windham Mountain. While previous years experienced much of the ground work for the project, 2014 realized shovel-in-dirt progress. Numerous vendors, regulatory entities and other stakeholders were coordinated to see the project through. Despite occasional setbacks we were able to finalize the construction on time.

Web EOC:

The Web EOC is used in day to day operations both for a workorder system and for a daily communications vehicle among county staff. There remains untapped potential within the system and

the county will realize additional gains as more features are rolled out and additional training sessions provided.

Training and Exercise Plan:

A training and exercise planning workshop was again held in the fall. This workshop drives the direction of emergency planning, training and exercises in support of preparedness initiatives. Numerous county departments as well as state agencies and Non-governmental partners participated in this event. The plan was crafted and rolled out to stakeholders. This plan guides many of the activities of this office.

Code Red Notification System:

The county Emergency Notification system was used for significantly more events in 2014 than in any previous year. Local municipalities have seen the benefit of the system and tapped it to provide more localized messages relating to storms and water issues.

Comprehensive Emergency Management Plan:

Basic updates were made to the plan. No significant changes to the base plan however sheltering annex was added as were several public health annexes.

Local Emergency Planning Committee:

As chair of the LEPC committee, I held four required quarterly meetings and received and reviewed the tier II reports. Additionally in conjunction with Columbia County we engaged in a comprehensive review and data aggregation of sites which house hazardous materials whether or not they reach EPA reporting thresholds. This data is available to first responders to allow them to better manage incidents.

Shelter Plan:

The shelter plan was completed with the assistance from an intern assigned by the American Red Cross.

EMS COORDINATOR OFFICE

EMS Coordinator – Sean Hotaling

In 2014, Job descriptions were created for 2 deputy positions and are currently moving forward in filling these positions. The office is currently looking for 2 dedicated EMS professionals to assist in the oversight and coordination of County operations.

Meetings attended this year

Greene County EMS Council monthly meetings

Local EMS agency administrator meetings

Regional Emergency Medical Organization (as needed)

Greene County EMS Inc. meetings

Emergency Services Staff meetings

Tasks during 2014

Updated County MCI / Mutual aid plans

Familiarization of State and regional MCI plans

Worked with Task force for research and planning of County-wide service

Began training on County web-EOC system

Responded to several incidents within the county to assist EMS units

Received and prepared deployment of numerous MCI Triage kits to be utilized throughout the county.

Goals for 2015

Continue to work with Task Force and assist with further research and development

Continue to monitor and assist with safety in the EMS system

Continue to provide the tools, training, and guidance to EMS personnel and leaders to handle larger incidents.

Continue to act as liaison between agencies, Counties, State, and Federal entities.

Continue to respond to incidents and to ensure no lacks of EMS coverage within Greene County.

Continue to search for grants to provide any necessary equipment for use throughout the county.

GREENE COUNTY HAZARDOUS MATERIALS RESPONSE TEAM STATUS REPORT

The Greene County Hazmat team continues to stay up to date with a number of training sessions and drills. The following lists all of the training that we have been involved with for the past two years...

Annual NYSOFPFC Hazmat weekend training sessions at Montour Falls. 16 hours of training

6 of our technicians participate in this event and the training covers part of the OSHA/PESH required refresher training hours to maintain the Hazmat Technician Level.

In house training is on-going as we receive new equipment through the NYSDHS grant program. 2hrs of training per session

The team was successful in partnering with a firm to conduct a **CAMEO data base inventory** and survey that includes key facilities both in Columbia and Greene Counties. Key leadership team members met on a few occasions to get updates on the data gathering process and receive training on how to implement the CAMEO emergency management program.

Annual team leadership training NYSOFPFC participation in October. 12 hours of training

Locations differ throughout the state. This has been valuable for team leaders to bring back information to team members. Bakkin Crude and Ebola were some of the hot topics discussed. Also we received

grant updates at these training sessions. The NYS response guide for Bakkin Crude incidents was made available to team leaders via the OFPC web site.

Team members also participated in training opportunities with our regional partners in Columbia County.

This past October we participated in a multi-agency mass casualty Hazmat incident drill in the town of Livingston, Columbia County. We assisted with environmental monitoring and decontamination practices.

We also met back in the summer in Chatham and received information on the NYSDHS grant program in which we have been participating with for the past 5 years. We also participate in metering and safety training during these meetings.

The grant program has brought a number of opportunities for both teams as listed below....

- Full fire fighter turn out gear purchased and issued to all Hazmat team members.
- Additional hazardous atmospheric metering devices and training to use such equipment
- Updated emergency response reference materials both book and digital format.
- The means to perform the Cameo Data update to help with facilities response in both counties
- Tank car dome emergency response kit has been quoted and soon to be ordered for Greene.
- Chlorine cylinder C-Kit soon to be ordered for Columbia.
- Four fire retardant levels A suits purchased and deployed to provide a safer means of entry in hazardous flammable atmospheres.

Emergency response calls:

We responded to a plane crash on the Hudson River with Columbia County. Divers were working from the Cementon side of the River and we provided decontamination to 6 divers that were working in the river.

We responded to Columbia County back in September of 2013 for an Oil tanker truck roll over and large spill in the town of Kinderhook.

We assisted Ulster Co Fire Dept. with a call of a fuel oil delivery truck found down an embankment on the Platte Clove road town of Hunter. The truck was located below the snow line and not accessible from Hunter. No leak was found and we quickly returned to service.

We are in the position now to continue to respond to Columbia County if needed. Part of our regional partnership training sessions helped us establish a good working relationship with our regional partner. Columbia is also poised to provide assistance to Greene County as well. The State provides regional teams with Grant funds to increase readiness. We have been working with Columbia for a number of years prior to the inception of the grant program. We worked well as a regional team during the TCI chemical fire and explosions where we decontaminated nearly sixty emergency responders who were

involved with this incident. We look forward to the future and to continue this valuable regional partnership.

Future Goals.

Establish future grant opportunities to gain valuable training and equipment.

Equipment needs are additional decontamination, on scene communication and spill response equipment.

The means to transport responders and equipment safely and effectively

Large area hazardous atmospheric metering capability

Training will include foam application and Hazmat Technician classes and refresher training.

Establish and carry out more frequent in house training evolutions in both counties.

Facilities walk-through opportunities such as GSK and Athens Gen.

Continue to participate as a valuable member of the LEPC.

Work to establish Standard Operating procedures for the Columbia-Greene Regional Hazardous Material Response Team.

Report submitted by: Eric Besenfelder. Team Leader for Greene County Hazmat.

911 STREET ADDRESSING DEPARTMENTS 2014 ANNUAL REPORT

As you know I was out on medical leave for quite a while last year. I would like to thank Karen Whitbeck and Ray Ward for doing a fantastic job for me while I was out. It was great getting back to work after a shoulder operation and a long haul of physical therapy. I hope I never have to go through that again!

Our department has spent most of its time working with Ray Ward and the Office of Real Property Services in finalizing our address point mapping for the SAM Project. It has been a very busy time confirming phone numbers to addressing and addresses to properties without hard line phones. This office did field work for the addressing of trailer parks, apartment complexes and shopping plazas throughout the county. Once the 911 street addressing was complete for the above developments a

detailed map of each was made and sent to Ray Ward and Randy Ormerod for Greene County Dispatch use. Upon doing this project I found it amazing the number of homes etc. that don't display their 911 street addresses. I also found places that displayed two different 911 street addresses on the same building. I think at some point it would be a good idea to educate the public on the importance of their 911 street address. Maybe some printed materials mailed or something done on social media would be a way to reach out to them. We also have a problem with our street names that will have to be looked at. The County MSAG will have a street name spelled one way and a community will have it spelled another. Some communities will have the street name spelled one way on one end of the street and spelled differently on the other end. In an emergency these variations of spellings could put not only the people but emergency responders' lives in jeopardy as well.

We are, as always, answering questions for the general public, banks, assessor's offices and lawyer's offices etc. every day. I hope in the upcoming year to learn more of the SAM project and be able to maintain our own data base at some point. Now that my computer has been updated to handle this data I will have much to learn.

Sincerely,

Rebecca Vermilyea
911Address Tech

NEW YORK STATE/GREENE COUNTY FIRE TRAINING PROGRAM

This year New York State Homeland Security and Emergency Services provided Greene County 1100 hours for State Fire Instructors to teach necessary training courses to our firefighters. Previously, the county was receiving 700 to 800 hours per year.

With this increase of hours we were able to complete a total of 39 training courses during the 2014 calendar year. By the request of several fire chiefs we started to move training out to the fire stations. By accomodating this request we have increased our total of volunteer firefighters' hours who attended training courses to 14,099. This is an increase from 2013 year by 367 man hours.

The Greene County Training Center is mostly used for the delivery of State/County sponsored courses. Several fire companies within the county do use our facility throughout the year. This year New York State Corrections, Law Enforcement agencies and Athens Generating Plant continue to use this facility as well.

On a quarterly basis we conduct inspections of the training center which includes the burn tower, wooden tower, pond operations, hydrant system and burn pits.

In early 2014 we had our wooden tower inspected by engineers. After inspection we had a few minor repairs which were completed in the fall of 2014. We also completed our five year inspection of the burn tower. Over all it passed with a few minor issues as well. Those items will be completed in the summer of 2015.

Our goal for 2015 will be to continue to deliver the necessary training that is being requested by our leadership of our first responders.

MEMORIAL WALL

On September 11, 2014 we conducted our third Annual Memorial Service for our line of duty death within the county for fire, EMS and Law Enforcement.

Our guest speaker this year was Past President of Firemen's Association of the State of New York James A. Burns. The service was well attended by all three jurisdictions throughout the county.

In closing, Greene County Department of Emergency Services continues to be a vital life line for the safety and well-being for our residents and visitors of the county.

Respectfully yours,

John P. Farrell, Jr.
Director

