

ATTACHMENT C

SERVICE PROJECTIONS 2010

In the twelve month period from April 1, 2010 through March 31, 2011 the Department for the Aging plans to provide a wide range of quality services to the older residents of Greene County. The following are projections of the Department's productivity.

From April 1, 2010 through March 31, 2011 the Department will serve approximately 2,000 older residents:

Assist 500 functionally impaired elderly and their families through case management services including screening, assessment, service arranging, monitoring and assessment;

Provide 8,000 hours of personal care to 100 frail clients and 3,000 hours of housekeeping to 50 additional frail elderly;

Secure necessary in-home equipment and supply personal emergency response systems for 100 functionally impaired homebound clients;

Through caregiver support programs, provide information on services to 75 caregivers and assist 30 caregivers to obtain services; and provide 1300 hours of respite care in the home to 15 caregivers;

The Long Term Care Ombudsman program will investigate and resolve 90 complaints by either residents or family members of residents of the five Adult Care Facilities in the county; conduct 150 visits to Nursing Homes and Adult Homes; and attend 25 Resident Council Meetings;

Assist 220 individuals with questions and problems regarding health insurance claims, bills, and policy applications through the Health Insurance Information Counseling and Assistance Program (HIICAP). Assist 30 low-income individuals to apply for Medicare Savings Programs or EPIC;

Deliver 64,000 meals to 350 homebound elderly clients;

Serve 28,000 noontime meals to 200 participants at the senior service centers;

Provide 75 hours of nutritional counseling on dietary needs for 60 seniors;

Provide 8,000 rides for 200 seniors to and from shopping, medical appointments, errands, and the senior service centers;

Provide 50 seniors with legal services from the Department's legal services provider;

Conduct 240 nutrition education sessions for 500 seniors;

Provide 5,700 contacts on behalf of 650 individuals with information, referral and case assistance for various problems including taxes, health insurance, legal and other complex issues;

Make outreach contacts to 150 hard-to-reach, isolated or homebound elderly residents to assist them with needed services;

Provide 30 people with in-home contact and support including telephone reassurance calls, friendly visits or shopping assistance;

Conduct 500 educational and recreational services attended by 300 seniors, including: craft meetings; art, writing and sculpture classes; and 55 Alive Driving classes;

Present 90 health education and health screening programs for 100 people;

Assist 600 people with home energy assistance, weatherization, and other energy packaging related benefits;

Record 28,000 hours of volunteer service to the community and to Department programs through the efforts of 300 senior volunteers;

Through the services listed above and others, the Department for the Aging continues to provide an array of necessary supportive services for our County's older residents.